

30 June 2017

Wellington House  
133-155 Waterloo Road  
London SE1 8UG

T: 020 3747 0000  
E: [nhsi.enquiries@nhs.net](mailto:nhsi.enquiries@nhs.net)  
W: [improvement.nhs.uk](http://improvement.nhs.uk)

**By email**

Dear [REDACTED]

**Request under the Freedom of Information Act 2000 (the “FOI Act”)**

We refer to our letter of 23 June 2017 and your conversation with Andrew Rawstron of 28 June 2017.

We are writing to clarify our response to question 3 of your request for information of 31 May 2017 under the FOI Act.

The Patient Safety Team joined NHS Improvement in April 2016. The NHS National Director of Patient Safety is Celia Ingham-Clark who replaced Dr Mike Durkin at the end of May this year.

We are unable to disclose the names of other postholders within this team as NHS Improvement considers that this information is exempt from disclosure under section 40(2) of the FOI Act on the grounds that it amounts to personal data and that the condition set out in Section 40(3)(a)(i) is satisfied, namely that disclosure would amount to a breach in personal data protection principles. This is an absolute exemption and consideration of the public interest test is not required. The other members of the team are neither senior staff nor staff in public-facing roles, and they would have a reasonable expectation that their personal information would not be disclosed.

**Review rights**

If you consider that your request for information has not been properly handled or if you are otherwise dissatisfied with the outcome of your request, you can try to resolve this informally with the person who dealt with your request. If you remain dissatisfied, you may seek an internal review within NHS Improvement of the issue or the decision. A senior member of NHS Improvement’s staff, who has not previously been involved with your request, will undertake that review.

If you are dissatisfied with the outcome of any internal review, you may complain to the Information Commissioner for a decision on whether your request for information has been dealt with in accordance with the FOI Act.

A request for an internal review should be submitted in writing to FOI Request Reviews, NHS Improvement, Wellington House, 133-155 Waterloo Road, London SE1 8UG or by email to [nhsi.foi@nhs.net](mailto:nhsi.foi@nhs.net).

### **Publication**

Please note that this letter will shortly be published on our website. This is because information disclosed in accordance with the FOI Act is disclosed to the public at large. We will, of course, remove your personal information (e.g. your name and contact details) from the version of the letter published on our website to protect your personal information from general disclosure.

Yours sincerely,

**NHS Improvement**