

30 August 2017

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██████████  
████████████████████  
██  
**By email**

██  
  
Dear ██████████

**Request under the Freedom of Information Act 2000 (the “FOI Act”)**

We refer to your email of **16 August 2017** in which you requested information under the FOI Act from NHS Improvement. Since 1 April 2016, Monitor and the NHS Trust Development Authority (TDA) have been operating as an integrated organisation known as NHS Improvement. For the purposes of this decision, NHS Improvement means Monitor and the TDA.

**Your request**

You made the following request:

*“Under the Freedom of Information Act, please could you provide me with the Winter Sit Reps data for December 1 2016 to March 12 2017 for the following items*

- *Ambulance handover delays of over 30 minutes*
- *Urgent operations cancelled for the second or subsequent time in previous 24 hours*
- *Urgent operations cancelled in previous 24 hours*
- *Number of cancelled operations in previous 24 hours*
- *Non-clinical critical care transfers*
- *Delayed transfers of care*
- *A&E performance including: Total number of patients who have a total time in A&E over 4 hours from arrival to admission, transfer or discharge*

*broken down for each hospital trust that has been required to provide this information.”*

**Decision**

NHS Improvement holds some of the information that you have requested.

We have not collected data on “non-clinical critical care transfers”, and therefore do not hold this information.

We have decided to release all the information we hold. The information requested for the period 1 December 2016 to 28 February 2017 has been published on the NHS Improvement website and can be found here: <https://improvement.nhs.uk/resources/review-winter-201617/>. By way of further assistance we attach a copy of the information under cover of this letter. In regards to the information requested for the time period 28 February 2017 to 12 March 2017, we attach this information to this letter.

### **Review rights**

If you consider that your request for information has not been properly handled or if you are otherwise dissatisfied with the outcome of your request, you can try to resolve this informally with the person who dealt with your request. If you remain dissatisfied, you may seek an internal review within NHS Improvement of the issue or the decision. A senior member of NHS Improvement’s staff, who has not previously been involved with your request, will undertake that review.

If you are dissatisfied with the outcome of any internal review, you may complain to the Information Commissioner for a decision on whether your request for information has been dealt with in accordance with the FOI Act.

A request for an internal review should be submitted in writing to FOI Request Reviews, NHS Improvement, Wellington House, 133-155 Waterloo Road, London SE1 8UG or by email to [nhsi.foi@nhs.net](mailto:nhsi.foi@nhs.net).

### **Publication**

Please note that this letter will shortly be published on our website. This is because information disclosed in accordance with the FOI Act is disclosed to the public at large. We will, of course, remove your personal information (e.g. your name and contact details) from the version of the letter published on our website to protect your personal information from general disclosure.

Yours sincerely,

**NHS Improvement**