

26 May 2017

Wellington House
133-155 Waterloo Road
London SE1 8UG

T: 020 3747 0000
E: nhsi.enquiries@nhs.net
W: improvement.nhs.uk

By email

Dear [REDACTED]

Request under the Freedom of Information Act 2000 (the “FOI Act”)

I refer to your email of 27 April 2017 in which you requested information under the FOI Act from NHS Improvement. Since 1 April 2016, Monitor and the NHS Trust Development Authority (“NHS TDA”) are operating as an integrated organisation known as NHS Improvement. For the purposes of this decision, NHS Improvement means Monitor and the NHS TDA.

Your request

You made the following request on 27 April 2017 (the numbering has been inserted by NHS Improvement for ease of reference):

1. *“Please provide a list of any known statistics which have been produced from information supplied by your organisation, especially any known statistics involving patient safety or your serious incident framework.*
2. *If you do not hold any such information, please provide a list of any organisation and or department which you provide information to, again especially in relation to patient safety or your serious incident framework.*
3. *If you publish any information at all, please provide links to any location where it may be viewed, if you do not then please supply a list of any information you collect, process or correlate and specify what it is used for and the authority or direction under which you are carrying it out.”*

Decision

NHS Improvement holds the information that you have requested. NHS Improvement has decided to disclose the information that it holds.

Question 1 of your request

NHS Improvement does not routinely generate statistics in relation to the Serious Incident Framework, except in relation to a type of serious incident called a never event. These data can be found [here](#). We generate and publish statistics in relation to patient safety incidents that are reported to the National Reporting and Learning System. These are published [here](#) and [here](#). We also publish patient safety alert compliance data [here](#).

NHS Improvement produces, and has produced, a large amount of other statistical information (i.e. statistical information not relating to patient safety or the Serious Incident Framework). Published information is available on our website [here](#).

Question 2 of your request

We have provided links to information in our response to question 1 above.

Question 3 of your request

We have provided links to published data in our response to question 1 above.

More generally, information on the data that we collect, and why, can be found [here](#).

The National Health Service Trust Development Authority (Directions and Miscellaneous Amendments etc) Regulations 2016 make provision directing the NHS Trust Development Authority to exercise the safety functions of NHS England specified in section 13R of the National Health Service Act 2006, as amended by the Health and Social Care Act 2012, in respect of:

- (a) the continuation, establishment and operation of systems for collecting and analysing information relating to the safety of the services provided by the health service;
- (b) making information collected by virtue of sub-paragraph (a), and any other information obtained by analysing it, available to such persons as it considers appropriate;
- (c) the provision of advice and guidance, to such persons as it considers appropriate, for the purpose of maintaining and improving the safety of the services provided by the health service; and
- (d) monitoring the effectiveness of the advice and guidance given by it under sub-paragraph (c).

Review rights

If you consider that your request for information has not been properly handled or if you are otherwise dissatisfied with the outcome of your request, you can try to resolve this informally with the person who dealt with your request. If you remain dissatisfied, you may seek an internal review within NHS Improvement of the issue or the decision. A senior member of NHS Improvement's staff, who has not previously been involved with your request, will undertake that review.

If you are dissatisfied with the outcome of any internal review, you may complain to the Information Commissioner for a decision on whether your request for information has been dealt with in accordance with the FOI Act.

A request for an internal review should be submitted in writing to FOI Request Reviews, NHS Improvement, Wellington House, 133-155 Waterloo Road, London SE1 8UG or by email to nhsi.foi@nhs.net.

Publication

Please note that this letter will shortly be published on our website. This is because information disclosed in accordance with the FOI Act is disclosed to the public at large. We will, of course, remove your personal information (e.g. your name and contact details) from the version of the letter published on our website to protect your personal information from general disclosure.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'M Fogarty', with a long horizontal flourish underneath.

Dr Matthew Fogarty

Deputy Director of Patient Safety (Policy and Strategy)