

1 September 2017

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**By email**

████████████████████

Dear ██████████

**Request under the Freedom of Information Act 2000 (the “FOI Act”)**

I refer to your email of **14 August 2017** in which you requested information under the FOI Act from NHS Improvement. Since 1 April 2016, Monitor and the NHS Trust Development Authority (TDA) are operating as an integrated organisation known as NHS Improvement. For the purposes of this decision, NHS Improvement means Monitor and the TDA.

**Your request**

You made the following request:

*“Please could I ask if you hold any information and if you are debating internally a decision to support the majority of CCGs to prohibit third party ordering of repeat prescriptions except on a named patient basis?”*

*Given that so many CCGs have taken on board and adapted a model internally given the evidence for best practice, please could you confirm whether as a leading NHS organisation you have done the same and if you are at any stage due to issue guidance to CCGs, and what this guidance may look like?”*

**Decision**

NHS Improvement does not hold the information that you have requested.

The information requested relates to primary care, and as such, NHS England and/or the NHS Business Services Authority may be able to assist with your enquiry.

Please note that NHS England, NHS Business Services Authority, NHS Clinical Commissioning Group's, NHS foundation trusts, NHS trusts, and the Department of Health are subject to the FOI Act and as such it is open to you to seek information directly from them. They will need to consider whether information can properly be provided by them in response to any such requests within the terms of the FOI Act.

## **Review rights**

If you consider that your request for information has not been properly handled or if you are otherwise dissatisfied with the outcome of your request, you can try to resolve this informally with the person who dealt with your request. If you remain dissatisfied, you may seek an internal review within NHS Improvement of the issue or the decision. A senior member of NHS Improvement's staff, who has not previously been involved with your request, will undertake that review.

If you are dissatisfied with the outcome of any internal review, you may complain to the Information Commissioner for a decision on whether your request for information has been dealt with in accordance with the FOI Act.

A request for an internal review should be submitted in writing to FOI Request Reviews, NHS Improvement, Wellington House, 133-155 Waterloo Road, London SE1 8UG or by email to [nhsi.foi@nhs.net](mailto:nhsi.foi@nhs.net).

## **Publication**

Please note that this letter will shortly be published on our website. This is because information disclosed in accordance with the FOI Act is disclosed to the public at large. We will, of course, remove your personal information (e.g. your name and contact details) from the version of the letter published on our website to protect your personal information from general disclosure.

Yours sincerely,

**NHS Improvement**