

05 July 2018

Wellington House
133-155 Waterloo Road
London SE1 8UG

T: 020 3747 0000
E: nhsi.enquiries@nhs.net
W: improvement.nhs.uk

████████████████████
██
██
By email
██

Dear ██████████,

Request under the Freedom of Information Act 2000 (the “FOI Act”)

We refer to your email of **10 June 2018** in which you requested information under the FOI Act from NHS Improvement. Since 1 April 2016, the Patient Safety functions under section 13R of the NHS Act 2006 have been exercised by the NHS Trust Development Authority, as part of the integrated organisation known as NHS Improvement.

Your request

You made the following request:

“Therefore my actual questions are:

- *What is the percentage risk of falling in hospital if you are over 65 and over 85 years of age?*
- *What is the percentage risk of contracting a hospital acquired infection if you are over 65 and over 85 years of age?*
- *What is the percentage risk of contracting a pressure sore in hospital if you are over 65 and over 85 years of age?*
- *What is the percentage risk of experiencing a medication error in hospital if you are over 65 and over 85 years of age?*
- *What is the overall percentage risk of experiencing harm in hospital if you are over 65 and over 85 years of age?”*

Decision

NHS Improvement does not hold the information that you have requested.

We also confirm we are not able to extrapolate the current data we hold to produce the information you have requested. The purpose of the National Reporting and Learning System (NRLS) is to facilitate learning and improvement, and the incidents reported to the system constitute those that have been recognised, and subsequently reported, rather than an estimate of incidence (occurrence) of patient safety incidents. Many factors not associated with the true occurrence of patient safety incidents can affect the types of incidents reported to the system and any trends over time. Therefore, it is not possible to calculate or estimate a risk score of specific incidents using the NRLS data (and to do so would likely be misleading).

Please refer to the following link for background on the national data we collect on patient safety incidents via the NRLS:

https://improvement.nhs.uk/documents/2552/NRLS_Data_quality_statement_March_2018.pdf

Review rights

If you consider that your request for information has not been properly handled or if you are otherwise dissatisfied with the outcome of your request, you can try to resolve this informally with the person who dealt with your request. If you remain dissatisfied, you may seek an internal review within NHS Improvement of the issue or the decision. A senior member of NHS Improvement's staff, who has not previously been involved with your request, will undertake that review.

If you are dissatisfied with the outcome of any internal review, you may complain to the Information Commissioner for a decision on whether your request for information has been dealt with in accordance with the FOI Act.

A request for an internal review should be submitted in writing to FOI Request Reviews, NHS Improvement, Wellington House, 133-155 Waterloo Road, London SE1 8UG or by email to nhsi.foi@nhs.net.

Publication

Please note that this letter [and the attached information] will shortly be published on our website. This is because information disclosed in accordance with the FOI Act is disclosed to the public at large. We will, of course, remove your personal information (e.g. your name and contact details) from the version of the letter published on our website to protect your personal information from general disclosure.

Yours sincerely,

NHS Improvement