

7 February 2018

Wellington House  
133-155 Waterloo Road  
London SE1 8UG

T: 020 3747 0000  
E: [nhsi.enquiries@nhs.net](mailto:nhsi.enquiries@nhs.net)  
W: [improvement.nhs.uk](http://improvement.nhs.uk)

██████████  
**By email**  
██

Dear ██████████

**Request under the Freedom of Information Act 2000 (the “FOI Act”)**

We refer to your email of 11 January 2018 in which you requested information under the FOI Act from NHS Improvement. Since 1 April 2016, Monitor and the NHS Trust Development Authority have been operating as an integrated organisation known as NHS Improvement. For the purposes of this decision, NHS Improvement means Monitor and the TDA.

**Your request**

You requested the following information:

*“I am writing to obtain information about flights your organisation has paid for since 1 January 2015.*

*Please include the following information:*

- 1. The name of the airline used*
- 2. The fare paid*
- 3. The class of ticket (eg economy, premium economy, business, first)*
- 4. The date*
- 5. The port of departure*
- 6. The port of arrival*

*Please include flights that have been paid for directly as well as any flights staff or others have been reimbursed for.”*

**Decision**

NHS Improvement holds some of the information that you have requested and has decided to release all of the information that it holds.

Please see the information annexed.

We do not hold information on the name of the airline used or if any flights have been paid personally by staff and reimbursed.

## **Review rights**

If you consider that your request for information has not been properly handled or if you are otherwise dissatisfied with the outcome of your request, you can try to resolve this informally with the person who dealt with your request. If you remain dissatisfied, you may seek an internal review within NHS Improvement of the issue or the decision. A senior member of NHS Improvement's staff, who has not previously been involved with your request, will undertake that review.

If you are dissatisfied with the outcome of any internal review, you may complain to the Information Commissioner for a decision on whether your request for information has been dealt with in accordance with the FOI Act.

A request for an internal review should be submitted in writing to FOI Request Reviews, NHS Improvement, Wellington House, 133-155 Waterloo Road, London SE1 8UG or by email to [nhsi.foi@nhs.net](mailto:nhsi.foi@nhs.net).

## **Publication**

Please note that this letter and the attached information will shortly be published on our website. This is because information disclosed in accordance with the FOI Act is disclosed to the public at large. We will, of course, remove your personal information (e.g. your name and contact details) from the version of the letter published on our website to protect your personal information from general disclosure.

Yours sincerely,

**NHS Improvement**