

23 July 2018

Wellington House
133-155 Waterloo Road
London SE1 8UG

T: 020 3747 0000
E: nhsi.enquiries@nhs.net
W: improvement.nhs.uk

██████████
By email
████████████████████

Dear ██████████

Request under the Freedom of Information Act 2000 (the “FOI Act”)

We refer to your email of 26 June 2018 in which you requested information under the FOI Act from NHS Improvement. Since 1 April 2016, Monitor and the NHS Trust Development Authority have been operating as an integrated organisation known as NHS Improvement. For the purposes of this decision, NHS Improvement means Monitor and the TDA.

Your request

You made the following request:

“During a House of Commons debate in Westminster Hall on 15th May 2018, Minister of State for Health Stephen Barclay stated that an assessment of electronic hand hygiene compliance technology has been carried out by NHS Improvement. He noted that “NHS Improvement director of infection prevention and control, Dr Ruth May, and her team recently visited the Royal Wolverhampton NHS Trust, which has been trialling an electronic monitoring system to make an initial assessment of that.”

I request the following information:

- *Any written documents relating to any assessment NHS Improvement has made of electronic hand hygiene monitoring technology pilots at the Royal Wolverhampton NHS Trust, Luton and Dunstable University Hospital NHS Foundation Trust and/or Burton Hospitals NHS Foundation Trust.”*

Decision

NHS Improvement holds some of the the information that you have requested and has decided to release all of the information that it holds, subject to the removal of one name.

We have not carried out an assessment of electronic hand hygiene monitoring technology pilots with the Luton and Dunstable University Hospital NHS Foundation Trust or the Burton Hospitals NHS Foundation Trust.

We have developed an SBAR (Situation, Background, Assessment, Recommendation) following NHS Improvement's visit to the Royal Wolverhampton NHS Trust.

Please refer to the information annexed. We are withholding one name based on the applicability of section 40 of the FOI Act, as explained in detail below.

Section 40 – Personal information

We consider that the name of the staff member cited within the report is exempt from disclosure under section 40(2) of the FOI Act on the grounds that it amounts to personal data and the first condition under section 40(3)(a)(i) is satisfied, namely, that disclosure would amount to a breach of the first data protection principle (personal data should be processed fairly and lawfully) as the individual concerned would have a reasonable expectation that their information would not be disclosed into the public domain. Section 40 is an absolute exemption and consideration of the public interest test in disclosure is not required.

Review rights

If you consider that your request for information has not been properly handled or if you are otherwise dissatisfied with the outcome of your request, you can try to resolve this informally with the person who dealt with your request. If you remain dissatisfied, you may seek an internal review within NHS Improvement of the issue or the decision. A senior member of NHS Improvement's staff, who has not previously been involved with your request, will undertake that review.

If you are dissatisfied with the outcome of any internal review, you may complain to the Information Commissioner for a decision on whether your request for information has been dealt with in accordance with the FOI Act.

A request for an internal review should be submitted in writing to FOI Request Reviews, NHS Improvement, Wellington House, 133-155 Waterloo Road, London SE1 8UG or by email to nhsi.foi@nhs.net.

Publication

Please note that this letter and the attached information will shortly be published on our website. This is because information disclosed in accordance with the FOI Act is disclosed to the public at large. We will, of course, remove your personal information (e.g. your name and contact details) from the version of the letter published on our website to protect your personal information from general disclosure.

Yours sincerely,

NHS Improvement