

27 February 2018

Wellington House
133-155 Waterloo Road
London SE1 8UG

T: 020 3747 0000
E: nhsi.enquiries@nhs.net
W: improvement.nhs.uk

By email

Dear [REDACTED],

Request under the Freedom of Information Act 2000 (the “FOI Act”)

I refer to your email of **1 February 2018** in which you requested information under the FOI Act from NHS Improvement. Since 1 April 2016, Monitor and the NHS Trust Development Authority are operating as an integrated organisation known as NHS Improvement. For the purposes of this decision, NHS Improvement means Monitor and the TDA.

Your request

You made the following request:

“I would like to see copies of the minutes, agenda and papers for the last three meetings of the governing group of the Integrated Support and Assurance Programme (not the design group for this programme, the papers for the group itself).”

Decision

NHS Improvement does not hold the information that you have requested.

There is not a separate governing group for the Integrated Support and Assurance Process (ISAP). As such we do not hold information within the scope of your request.

It may assist you to explain how ISAP checkpoint decisions are taken in the absence of a single governance group.

Checkpoint governance:

ISAP is now part of business as usual regional regulatory oversight arrangements. At each ISAP checkpoint a joint panel is convened. The panel is made up of members representing

regional and regulatory (central) representatives from NHS Improvement and NHS England. In addition the panel will be attended by relevant experts in clinical, finance, commissioning development and other areas. This will be followed by NHS England and NHS Improvement internal procedures.

Review rights

If you consider that your request for information has not been properly handled or if you are otherwise dissatisfied with the outcome of your request, you can try to resolve this informally with the person who dealt with your request. If you remain dissatisfied, you may seek an internal review within NHS Improvement of the issue or the decision. A senior member of NHS Improvement's staff, who has not previously been involved with your request, will undertake that review.

If you are dissatisfied with the outcome of any internal review, you may complain to the Information Commissioner for a decision on whether your request for information has been dealt with in accordance with the FOI Act.

A request for an internal review should be submitted in writing to FOI Request Reviews, NHS Improvement, Wellington House, 133-155 Waterloo Road, London SE1 8UG or by email to nhsi.foi@nhs.net.

Publication

Please note that this letter will shortly be published on our website. This is because information disclosed in accordance with the FOI Act is disclosed to the public at large. We will, of course, remove your personal information (e.g. your name and contact details) from the version of the letter published on our website to protect your personal information from general disclosure.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'M Loynes', written in a cursive style.

Marianne Loynes
Director, Regulation