

14 June 2018

Wellington House
133-155 Waterloo Road
London SE1 8UG

T: 020 3747 0000
E: nhsi.enquiries@nhs.net
W: improvement.nhs.uk

By email

Dear [REDACTED]

Request under the Freedom of Information Act 2000 (the “FOI Act”)

I refer to your email of 16 May 2018 in which you requested information under the FOI Act from NHS Improvement.

Your request

You made the following request:

I would like to receive a copy of a letter sent to NHS Improvement by the stakeholders in the Norfolk and Waveney Sustainability and Transformation Partnership in March or April of this year.

The letter set out plans to integrate community services with provision provided by Norfolk and Suffolk NHS Foundation Trust and was addressed to Dale Bywater at NHSI and Paul Watson at NHSE.

A similar letter was sent by the Suffolk STP on April 5 and refers to the Norfolk letter having been sent “recently” if that helps with locating the Norfolk and Waveney letter.

I would like to receive this information in the form of an email reply.

Decision

NHS Improvement holds the information that you have requested.

NHS Improvement has decided to release the document it holds, subject to redaction of an email address, which has been withheld under section 40 of the FOI Act.

Section 40 – personal data

We consider that the email address of the Managing Director at Norfolk County Council is exempt from disclosure under section 40(2) of the FOI Act. This is on the grounds that it

amounts to personal data and the first condition under section 40(3)(a) is satisfied, namely, that disclosure would amount to a breach of the first data protection principle (personal data shall be processed fairly and lawfully) as the individual concerned would have a reasonable expectation that their information would not be disclosed into the public domain. This is an absolute exemption and consideration of the public interest test is not required.

Review rights

If you consider that your request for information has not been properly handled or if you are otherwise dissatisfied with the outcome of your request, you can try to resolve this informally with the person who dealt with your request. If you remain dissatisfied, you may seek an internal review within NHS Improvement of the issue or the decision. A senior member of NHS Improvement's staff, who has not previously been involved with your request, will undertake that review.

If you are dissatisfied with the outcome of any internal review, you may complain to the Information Commissioner for a decision on whether your request for information has been dealt with in accordance with the FOI Act.

A request for an internal review should be submitted in writing to FOI Request Reviews, NHS Improvement, Wellington House, 133-155 Waterloo Road, London SE1 8UG or by email to nhsi.foi@nhs.net.

Publication

Please note that this letter and the attached information will shortly be published on our website. This is because information disclosed in accordance with the FOI Act is disclosed to the public at large. We will, of course, remove your personal information (e.g. your name and contact details) from the version of the letter published on our website to protect your personal information from general disclosure.

Yours sincerely,



Frances Shattock

Delivery and Improvement Director (East of England)