

11 May 2018

Wellington House
133-155 Waterloo Road
London SE1 8UG

T: 020 3747 0000
E: nhsi.enquiries@nhs.net
W: improvement.nhs.uk

██████████
By email
██

Dear ██████████,

Request under the Freedom of Information Act 2000 (the “FOI Act”)

We refer to your email of 13 April 2018 in which you requested information under the FOI Act from NHS Improvement. Since 1 April 2016, Monitor and the NHS Trust Development Authority have been operating as an integrated organisation known as NHS Improvement. For the purposes of this decision, NHS Improvement means Monitor and the TDA.

Your request

You made the following request:

“Please could the combined NHS Staff Survey results be shared? If possible, enabling sight of distinctions between clinical and non-clinical (or similar). If possible, please also provide the results of the Royal United Hospital Bath, against the best scores of other hospitals.”

Decision

NHS Improvement does not hold the information that you have requested.

NHS England are the body responsible for the oversight of the NHS Staff Survey. We advise you refer your request to them via the contact details on their [website](#).

By way of assistance, we also refer you to information published on the NHS Staff Survey website which you may find of use:

[Results from Royal United Hospitals Bath NHS Foundation Trust – full report](#)
[Results from Royal United Hospitals Bath NHS Foundation Trust – summary report](#)

You are able to also find the results of the NHS Staff Survey for other trusts on their website:

<http://www.nhsstaffsurveys.com/Page/1064/Latest-Results/2017-Results/>

Select the “Feedback Reports” drop down menu for a full list of published results.

Review rights

If you consider that your request for information has not been properly handled or if you are otherwise dissatisfied with the outcome of your request, you can try to resolve this informally with the person who dealt with your request. If you remain dissatisfied, you may seek an internal review within NHS Improvement of the issue or the decision. A senior member of NHS Improvement's staff, who has not previously been involved with your request, will undertake that review.

If you are dissatisfied with the outcome of any internal review, you may complain to the Information Commissioner for a decision on whether your request for information has been dealt with in accordance with the FOI Act.

A request for an internal review should be submitted in writing to FOI Request Reviews, NHS Improvement, Wellington House, 133-155 Waterloo Road, London SE1 8UG or by email to nhsi.foi@nhs.net.

Publication

Please note that this letter will shortly be published on our website. This is because information disclosed in accordance with the FOI Act is disclosed to the public at large. We will, of course, remove your personal information (e.g. your name and contact details) from the version of the letter published on our website to protect your personal information from general disclosure.

Yours sincerely,

NHS Improvement