

14 June 2018

Wellington House
133-155 Waterloo Road
London SE1 8UG

By email: [REDACTED]

T: 020 3747 0000
E: nhsi.enquiries@nhs.net
W: improvement.nhs.uk

Dear [REDACTED]

Request under the Freedom of Information Act 2000 (the “FOI Act”)

I refer to your email of **16 May 2018** in which you requested information under the FOI Act from NHS Improvement.

Your request

You made the following request:

“I understand that NHS Improvement contracted KPMG to work on its culture, values and operating model when it was set up. I would like to request copies of documents detailing the options KPMG presented to NHS Improvement on delivering an integrated structure of the (then) new organisation.”

Decision

The options were iterations of the senior management team/executive roles at NHS Improvement and the functions that would sit under these, but there was no formal options paper so we do not hold any documentation relating to these specifically - the options were discussed in person rather than recorded in writing.

In the absence of formal documentation on this and in accordance with our duty under section 16 of the FOI Act to provide advice and assistance, we attach a copy of the consultation document of May 2016. This was circulated to all staff at Monitor and the NHS Trust Development Authority (which make up NHS Improvement) at the time of the integration (personal information has been redacted under section 40 of the FOI Act). The discussions with KPMG helped inform this document (although it was not solely informed by those discussions).

Review rights

If you consider that your request for information has not been properly handled or if you are otherwise dissatisfied with the outcome of your request, you can try to resolve this informally with the person who dealt with your request. If you remain dissatisfied, you may seek an internal review within NHS Improvement of the issue or the decision. A senior member of NHS Improvement’s staff, who has not previously been involved with your request, will undertake that review.

If you are dissatisfied with the outcome of any internal review, you may complain to the Information Commissioner for a decision on whether your request for information has been dealt with in accordance with the FOI Act.

A request for an internal review should be submitted in writing to FOI Request Reviews, NHS Improvement, Wellington House, 133-155 Waterloo Road, London SE1 8UG or by email to nhsi.foi@nhs.net.

Publication

Please note that this letter will shortly be published on our website. This is because information disclosed in accordance with the FOI Act is disclosed to the public at large. We will, of course, remove your personal information (e.g. your name and contact details) from the version of the letter published on our website to protect your personal information from general disclosure.

Yours sincerely,

NHS Improvement