

16 March 2018

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London SE1 8UG

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██████████  
**By email**  
██

Dear ██████████,

### **Request under the Freedom of Information Act 2000 (the “FOI Act”)**

We refer to your email of 16 February 2018 in which you requested information under the FOI Act from NHS Improvement. Since 1 April 2016, the Patient Safety functions under section 13R of the NHS Act 2006 have been exercised by the NHS Trust Development Authority, as part of the integrated organisation known as NHS Improvement.

### **Your request**

You made the following request:

*“Under the FoI Act 2000 I would like to request the following information regarding Patient Safety Incident Report Forms submitted since the year 2011/2 up to the present time to the National Reporting and Learning System by the Park End Surgery, 3 Park End, London NW3 2SE.*

*Please could you include all available information about the numbers and type and content of these Safety Incident Reports, and the degree of harm to the patient indicated on each report. I make this request in the belief that these completed report forms from GPs are not supposed to identify any patient or other individual person.*

*I am interested to see the range of administrative processes not just clinical issues covered in these reports.*

*I would be grateful if you could you tell me which of these reports were submitted by the Park End Surgery directly to the NRLS and which were recorded on a local risk management system and then routinely uploaded to the NRLS central database.”*

### **Decision**

NHS Improvement holds the information that you have requested and has decided to release all of the information that it holds.

The Patient Safety Team searched NRLS using the code for Park End Surgery and we can confirm no incidents were returned.

### **Review rights**

If you consider that your request for information has not been properly handled or if you are otherwise dissatisfied with the outcome of your request, you can try to resolve this informally with the person who dealt with your request. If you remain dissatisfied, you may seek an internal review within NHS Improvement of the issue or the decision. A senior member of NHS Improvement's staff, who has not previously been involved with your request, will undertake that review.

If you are dissatisfied with the outcome of any internal review, you may complain to the Information Commissioner for a decision on whether your request for information has been dealt with in accordance with the FOI Act.

A request for an internal review should be submitted in writing to FOI Request Reviews, NHS Improvement, Wellington House, 133-155 Waterloo Road, London SE1 8UG or by email to [nhsi.foi@nhs.net](mailto:nhsi.foi@nhs.net).

### **Publication**

Please note that this letter will shortly be published on our website. This is because information disclosed in accordance with the FOI Act is disclosed to the public at large. We will, of course, remove your personal information (e.g. your name and contact details) from the version of the letter published on our website to protect your personal information from general disclosure.

Yours sincerely,

### **NHS Improvement**