

9 February 2018

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██████████
By email
████████████████████

Dear ██████████

Request under the Freedom of Information Act 2000 (the “FOI Act”)

We refer to your email of 5 January 2018 in which you requested information under the FOI Act from NHS Improvement. Since 1 April 2016, Monitor and the NHS Trust Development Authority have been operating as an integrated organisation known as NHS Improvement. For the purposes of this decision, NHS Improvement means Monitor and the TDA.

Your request

You made the following request (numbering inserted by NHS Improvement for reference):

“Under the Freedom of Information Act, please could you provide me with the Winter Sit Reps data for November 20 2017 to December 31 2017 for the following items

- 1. OPEL experienced in the previous 24 hours, and level*
- 2. Urgent operations cancelled in previous 24 hours*
- 3. Urgent operations cancelled for the second or subsequent time in previous 24 hours*
- 4. Number of cancelled operations in previous 24 hours*
- 5. Non-clinical critical care transfers*
- 6. Delayed transfers of care*
- 7. A&E performance including: Total number A&E attends, number of patients who have a total time in A&E over 4 hours from arrival to admission, transfer or discharge, 4 to 12 hour trolley waits and trolley waits over 12 hour*

broken down for each hospital trust that has been required to provide this information.”

Decision

NHS Improvement holds some of the information that you have requested and has decided to release all of the information that it holds.

NHS Improvement does not hold any information in relation to items 1, 3, 4 and 5 of your request: this information was not collected in the specified period.

In relation to items 2, 6 and 7 of your request, please see the information annexed.

It should be noted that the data collected in the Daily SitRep is unvalidated management information collected from Acute trusts with a type 1 A&E department. Trusts submit the Daily SitRep to a 11am deadline which does not allow time for validation. This data is used as an early warning indicator that a provider may have difficulties in particular areas. However, the data is not always complete and is subject to subsequent validation.

Validated data relating to A&E Performance, including attendances, attendances who waited over 4 hours, 4 – 12 hour waits from a decision to admit and over 12 hour waits from a decision to admit, is published by NHS England on the 2nd Thursday of the following month. This data has been validated by the provider.

Review rights

If you consider that your request for information has not been properly handled or if you are otherwise dissatisfied with the outcome of your request, you can try to resolve this informally with the person who dealt with your request. If you remain dissatisfied, you may seek an internal review within NHS Improvement of the issue or the decision. A senior member of NHS Improvement's staff, who has not previously been involved with your request, will undertake that review.

If you are dissatisfied with the outcome of any internal review, you may complain to the Information Commissioner for a decision on whether your request for information has been dealt with in accordance with the FOI Act.

A request for an internal review should be submitted in writing to FOI Request Reviews, NHS Improvement, Wellington House, 133-155 Waterloo Road, London SE1 8UG or by email to nhsi.foi@nhs.net.

Publication

Please note that this letter and the attached information will shortly be published on our website. This is because information disclosed in accordance with the FOI Act is disclosed to the public at large. We will, of course, remove your personal information (e.g. your name and contact details) from the version of the letter published on our website to protect your personal information from general disclosure.

Yours sincerely,

NHS Improvement