## NHS England

## Gender Identity Services for Adults (Non-Surgical Interventions) Quality Dashboard 2019/20

Theme	Measure	Rationale	Name of Indicator /Description	Numerator	Denominator	Period Type	Frequency	Data Source Numerator	Data Source Denominator	Target Interpr		Q1	Q2	Q3	Q4
Clinical	0 ( )														4
process	Referrals		Proportion of referrals acknowledged in writing by the provider with the referrer and individual within 14 calendar days	Of those in the denominator, the number of acknowledgements sent within 14 calendar days of referral being received	The total number of referrals acknowledged in writing with both the referrer and the individual in the reporting period	Quarterly	Quarterly	Provider submitted data	Provider submitted data	Higher i	better to include email correspondanc		- Jul 19 - Sep 19		
Clinical outcome s	Referrals	This measure looks at the appropriateness of referrals into the service as if neither assessment criteria are met then the patient does not require intervention from the Gender Identity Service	fullfill the diagnostic criteria of neither Gender Dysphoria (as per DMS-5) nor	assessment does not fulfill the diagnostic criteria of neither Gender Dysphoria (as per DMS-5) nor	The total number of referrals received in the reporting period	Quarterly	Quarterly	Provider submitted data	Provider submitted data	Lower is	better				
Clinical process s	Assessment	This measure looks at patients requiring an extended assessment	Proportion of patients who received more than 2 diagnostic assessment consultations before a complete management plan could be made	Of those in the denominator, the number of patients who received more than 2 diagostic assessment consultations prior to the management plan being made	The total number of patients who have a complete management plan made in the reporting period	Quarterly	Quarterly	Provider submitted data	Provider submitted data	Higher i	better				
Clinical outcome s	Assessment	This metric looks at patients who decline to enter into a treatment programme (for any reason)	Proportion of patients who do not enter into the treatment programme following 2 consultations for any reason		The total number of patients who are assessed and do not enter into the treatment programme in the reporting period	Quarterly	Quarterly	Provider submitted data	Provider submitted data	Lower is	limited to: does not attend second appoin	Jun 19			
e Clinical outcome	Venesection		Proportion of patients in the service with polycythemia following endocine treatment (initiated by the service) needing venesection	Of those in the denominator, the number of patients requiring venesection	The total number of patients in the service with polycythemia following endocrine treatment in the reporting period	Quarterly	Quarterly	Provider submitted data	Provider submitted data	Neutral	Endocrine treatment to be initiably the service				
e Clinical outcome	DVT/PE		Proportion of patients in the service reporting DVT/PE following endocine treatment (initiated by the service) where action is required	Of those in the denominator, the number of patients where action is required	The total number of patients in the service reporting DVT/PE following endocrine treatment in the reporting period	Quarterly	Quarterly	Provider submitted data	Provider submitted data	Lower is	better Endocrine treatment to be initi by the service				
Clinical outcome	Cardiovascular complications		Proportion of patients in the service with cardiovascular complications (e.g. MI or Stroke) post hormone treatment (initiated by the service)	Of those in the denominator, the number of patients who experience cardiovascular complications post treatment	The total number of patients in the service receiving hormome treatment in the reporting period	Quarterly	Quarterly	Provider submitted data	Provider submitted data	Lower is	better Post hormome treatment to be initiated by the service Cardiovascular cmplications to include MI, Stroke				
e Clinical outcome	Chest reconstruction surgery		Proportion of patients requesting chest reconstruction surgery who do not request hormone treatment	Of those in the denominator, the number of patients who do not request hormone treatment	The total number of patients requesting chest reconstruction surgery in the reporting period	Quarterly	Quarterly	Provider submitted data	Provider submitted data	Neutral					
	<ul> <li>clinical process</li> <li>clinical outcome</li> </ul>	sutcome     Assessment       clinical     Assessment       process     Assessment       sutcome     Assessment       clinical     Assessment       outcome     Sutcome       clinical     Venesection       outcome     DVT/PE       outcome     Clinical       outcome     Curr/ope       clinical     Cardiovascular       outcome     Cardiovascular       outcome     Chest       outcome     Chest	outcome       appropriateness of referrals into the service as if neither assessment the service as if neither assessment does not require intervention from the Gender Identity Service         Clinical       Assessment       This measure looks at patients requiring an extended assessment service         process       Assessment       This metric looks at patients who decline to enter into a treatment programme (for any reason)         clinical       Assessment       This metric looks at patients who decline to enter into a treatment programme (for any reason)         clinical       Venesection       Image: service of the s	Clinical outcome         Referals         This measure looks at the appropriateness of referals in the service as if neither assessment does not require intervention from Gender Dyshoria (as per DNO-S) nor Gender Incongruence (as per ICD-11 when available)           Clinical process         Assessment         This measure looks at patients requiring an extended assessment process         Proportion of patients who received more than 2 diagnostic assessment consultations before a complete management plan could be made           Clinical process         Assessment         This metric looks at patients requiring an extended assessment programme (for any reason)         Proportion of patients who do not enter into the treatment programme following 2 consultations for any reason           Clinical succome         Assessment         This metric looks at patients who decline to enter into a treatment 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