

High Secure Mental Health Service (Adults) (Female) Quality Dashboard 2019/20



Indicator Reference Number	Domain	Theme	Measure	Rationale	Name of Indicator / Description	Numerator	Denominator	Period Type	Frequency	Data Source Numerator	Data Source Denominator	Target	Interpretation Guidance	Notes	Reporting Period			
															Q1	Q2	Q3	Q4
MHHSF01	Domain 5: Treating and caring for people in a safe environment; and protecting them from avoidable harm	Workforce	Staffing levels		Ratio of whole Trust vacancies	Total number of whole trust Staff vacancies (WTE)	Total establishment of whole trust Staff vacancies (WTE)	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Lower is better	To include all staff employed at the high secure hospitals	Apr 19 - Jun 19	Jul 19 - Sep 19	Oct 19 - Dec 19	Jan 20 - Mar 20
MHHSF02a	Domain 5: Treating and caring for people in a safe environment; and protecting them from avoidable harm	Workforce	Staffing levels		Ratio of Medical staff vacancies (consultant)	Total number of Medical Staff vacancies (WTE)	Total establishment of Medical Staff vacancies (WTE)	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Lower is better		Apr 19 - Jun 19	Jul 19 - Sep 19	Oct 19 - Dec 19	Jan 20 - Mar 20
MHHSF02b	Domain 5: Treating and caring for people in a safe environment; and protecting them from avoidable harm	Workforce	Staffing levels		Ratio of Medical staff vacancies (non consultant)	Total number of Medical Staff vacancies (WTE)	Total establishment of Medical Staff vacancies (WTE)	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Lower is better		Apr 19 - Jun 19	Jul 19 - Sep 19	Oct 19 - Dec 19	Jan 20 - Mar 20
MHHSF03	Domain 5: Treating and caring for people in a safe environment; and protecting them from avoidable harm	Workforce	Staffing levels		Ratio of Registered Nursing vacancies	Total number of Registered Nursing Staff vacancies (WTE)	Total establishment of Registered Nursing Staff vacancies (WTE)	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Lower is better	Ward nursing staff only, to include ward manager	Apr 19 - Jun 19	Jul 19 - Sep 19	Oct 19 - Dec 19	Jan 20 - Mar 20
MHHSF04	Domain 5: Treating and caring for people in a safe environment; and protecting them from avoidable harm	Workforce	Staffing levels		Ratio of unregistered ward based clinical staff	Total number of non Registered ward based clinical staff vacancies (WTE)	Total establishment of non Registered ward based clinical staff vacancies (WTE)	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Lower is better	Include ward based HCAs and ward based therapists/activity coordinators	Apr 19 - Jun 19	Jul 19 - Sep 19	Oct 19 - Dec 19	Jan 20 - Mar 20
MHHSF05	Domain 2: Enhancing quality of life for people with long-term conditions	Clinical Process	Waiting times		Proportion of female patients waiting over 12 weeks for admission following acceptance for admission by the hospital admission panel	Of those in the denominator, the number of patients who have already been waiting over 12 weeks to be admitted following acceptance for admission by the hospital admission panel	The total number of female patients waiting to be admitted in the reporting period	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Lower is better	Exclude national LD service male patients	Apr 19 - Jun 19	Jul 19 - Sep 19	Oct 19 - Dec 19	Jan 20 - Mar 20
MHHSF06	Domain 2: Enhancing quality of life for people with long-term conditions	Clinical Process	Assessment		Proportion of non-emergency referrals assessed within 28 days from receipt of referral	Of those in the denominator, the number of referrals assessed within 28 days from receipt of referral	The total number of non emergency referrals assessed in the reporting period	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Higher is better	Definition of assessed: been to panel, medical assessment completed made and communicated Include where life is at imminent risk and where individuals can not be contained in their usual environment Exclude patients turned down by admission panel but referrer has appealed	Apr 19 - Jun 19	Jul 19 - Sep 19	Oct 19 - Dec 19	Jan 20 - Mar 20
MHHSF07	Domain 2: Enhancing quality of life for people with long-term conditions	Clinical Process	Patient activity		Proportion of patients offered at least 25 hours per week of meaningful activity	Of those in the denominator, the number of patients who are offered at least 25 hours of meaningful activity	The total number of inpatients in the reporting period	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Higher is better	Meaningful activity should improve and maintain wellbeing of the patient not only focusing upon recovery but gaining life skills. It should contribute towards the recovery and treatment of the patient and should enhance the quality of life by meeting identified needs. Each activity is appropriately considered for each individual taking into account their unique needs and any risks associated with the requested or offered activity. The meaningful activity plan should be co-developed with the patient and reflect their needs, interests and level of ability. It should help them feel valued and useful building self-esteem. This should be built into the patients care plan and reviewed at the CPAs and monitored through this progress with regular report to the commissioners. Average of 25 hours per week over the reporting period Exclude new admissions and discharges	Apr 19 - Jun 19	Jul 19 - Sep 19	Oct 19 - Dec 19	Jan 20 - Mar 20
MHHSF08	Domain 2: Enhancing quality of life for people with long-term conditions	Clinical Process	Patient activity		Proportion of patients who undertake up to 25 hours per week meaningful activity	Of those in the denominator, the number of patients who undertake up to 25 hours of meaningful activity	The total number of inpatients offered at least 25 hours of meaningful activity in the reporting period	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Neutral	Meaningful activity should improve and maintain wellbeing of the patient not only focusing upon recovery but gaining life skills. It should contribute towards the recovery and treatment of the patient and should enhance the quality of life by meeting identified needs. Each activity is appropriately considered for each individual taking into account their unique needs and any risks associated with the requested or offered activity. The meaningful activity plan should be co-developed with the patient and reflect their needs, interests and level of ability. It should help them feel valued and useful building self-esteem. This should be built into the patients care plan and reviewed at the CPAs and monitored through this progress with regular report to the commissioners. Average of 25 hours per week over the reporting period Exclude new admissions and discharges	Apr 19 - Jun 19	Jul 19 - Sep 19	Oct 19 - Dec 19	Jan 20 - Mar 20

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Indicator Reference Number	Domain	Theme	Measure	Rationale	Name of Indicator / Description	Numerator	Denominator	Period Type	Frequency	Data Source Numerator	Data Source Denominator	Target	Interpretation Guidance	Notes	Reporting Period			
															Q1	Q2	Q3	Q4
MHHSF09	Domain 5: Treating and caring for people in a safe environment; and protecting them from avoidable harm	Clinical Outcome	Physical violence incidents		Ratio of incidents of actual physical violence from female patients to members of staff	The number of incidents of actual physical violence from female patients to members of staff	The total number of female inpatients in the reporting period	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Lower is better	Actual Physical Violence to defined as intentional application of force to one person by another, without lawful justification, resulting in personal discomfort (SMS) Exclude: spitting, throwing fluids unless hot fluids Includes E1 and E2 of High secure SUI reporting protocol	Apr 19 - Jun 19	Jul 19 - Sep 19	Oct 19 - Dec 19	Jan 20 - Mar 20
MHHSF10	Domain 5: Treating and caring for people in a safe environment; and protecting them from avoidable harm	Clinical Outcome	Physical violence incidents		Proportion of female individuals who have displayed actual physical violence	The number of individual patients involved in the incidents reported	The total number of incidents reported in the reporting period	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Lower is better		Apr 19 - Jun 19	Jul 19 - Sep 19	Oct 19 - Dec 19	Jan 20 - Mar 20
MHHSF11	Domain 5: Treating and caring for people in a safe environment; and protecting them from avoidable harm	Clinical Outcome	Physical violence incidents		Ratio of incidents of actual physical violence from patients to patients (female)	The number of incidents of actual physical violence from patients to patients (female)	The total number of female inpatients in the reporting period	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Lower is better	Actual Physical Violence to defined as intentional application of force to one person by another, without lawful justification, resulting in personal discomfort (SMS) Exclude: spitting, throwing fluids unless hot fluids Includes E1 and E2 of High secure SUI reporting protocol	Apr 19 - Jun 19	Jul 19 - Sep 19	Oct 19 - Dec 19	Jan 20 - Mar 20
MHHSF12	Domain 5: Treating and caring for people in a safe environment; and protecting them from avoidable harm	Clinical Outcome	Self harm incidents		Proportion of female patients who have self harmed and have required immediate intervention or treatment	Of those in the denominator, the number of incidents that required immediate intervention and /or treatment	The total number of female inpatients in the reporting period	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Lower is better	Intervention to include talk down, medical treatment, deescalation Exclude threats	Apr 19 - Jun 19	Jul 19 - Sep 19	Oct 19 - Dec 19	Jan 20 - Mar 20
MHHSF13	Domain 5: Treating and caring for people in a safe environment; and protecting them from avoidable harm	Clinical Outcome	Self harm incidents		Rate of incidents of self harm from female patients that required intervention/treatment	Number of incidents reported that required intervention / treatment	The total number of female inpatients in the reporting period	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Lower is better	OBNs for quarter x 84 to make quarterly average for number of patients	Apr 19 - Jun 19	Jul 19 - Sep 19	Oct 19 - Dec 19	Jan 20 - Mar 20
MHHSF14	Domain 5: Treating and caring for people in a safe environment; and protecting them from avoidable harm	Clinical Process	Long term segregation		Daily average number of patients in Long Term Segregation in the quarter	Daily average number of patients in Long Term Segregation in reporting period	N/A	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Lower is better	Average value per day calculated for the quarter Long Term Segregation (LTS) as defined in the MH Act Code of Practice	Apr 19 - Jun 19	Jul 19 - Sep 19	Oct 19 - Dec 19	Jan 20 - Mar 20
MHHSF15	Domain 5: Treating and caring for people in a safe environment; and protecting them from avoidable harm	Clinical Process	Long term segregation		Number of individual female patients who have been subject to long term segregation during the reporting period - male	Number of individual patients who have been subject to long term segregation	N/A	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Lower is better	Long Term Segregation (LTS) as defined in the MH Act Code of Practice	Apr 19 - Jun 19	Jul 19 - Sep 19	Oct 19 - Dec 19	Jan 20 - Mar 20
MHHSF16	Domain 5: Treating and caring for people in a safe environment; and protecting them from avoidable harm	Clinical Process	Short term seclusion		Proportion of female individuals in short term seclusion	Of those incidents in the denominator, the number of individuals concerned	The total number of incidents of short term seclusion in the reporting period			Provider submitted data	Provider submitted data		Lower is better		Apr 19 - Jun 19	Jul 19 - Sep 19	Oct 19 - Dec 19	Jan 20 - Mar 20
MHHSF17	Domain 5: Treating and caring for people in a safe environment; and protecting them from avoidable harm	Workforce	Training		Proportion of staff who have received annual safeguarding vulnerable adults training.	Of those in the denominator, the number of staff who have received annual safeguarding vulnerable adults training	Total number of staff in the reporting period	Annual	Annual	Provider submitted data	Provider submitted data		Higher is better	include all staff working in the high secure hospital	N/A	N/A	N/A	Apr 19 - Mar 20
MHHSF18	Domain 5: Treating and caring for people in a safe environment; and protecting them from avoidable harm	Clinical Outcome	Time to transfer		The mean length of time from acceptance of transfer to medium secure (by medium secure service) to transfer taking place - female	Of those in the denominator, the total number of days from acceptance of transfer to medium secure by Access	The total number of female patients who have been discharged to medium secure in the reporting period	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Lower is better		Apr 19 - Jun 19	Jul 19 - Sep 19	Oct 19 - Dec 19	Jan 20 - Mar 20
MHHSF19	Domain 5: Treating and caring for people in a safe environment; and protecting them from avoidable harm	Clinical Outcome	Length of stay		Mean length of stay measured in occupied bed days for female patients who are discharged in the quarter	Of those in the denominator, mean length of stay (in days) from admission to discharge	Total number of female patients discharged in the reporting period	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Lower is better	include length of stay in High Secure establishment only	Apr 19 - Jun 19	Jul 19 - Sep 19	Oct 19 - Dec 19	Jan 20 - Mar 20
MHHSF20	Domain 5: Treating and caring for people in a safe environment; and protecting them from avoidable harm	Clinical Outcome	Delayed discharges		Proportion of delayed bed nights for female patients	Total number of bed days delayed due to discharge	Total number of OBNs in reporting period	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Lower is better		Apr 19 - Jun 19	Jul 19 - Sep 19	Oct 19 - Dec 19	Jan 20 - Mar 20
MHHSF21	Domain 5: Treating and caring for people in a safe environment; and protecting them from avoidable harm	Clinical Outcome	Delayed discharges		Total number of female patients whose discharge was delayed	Total number of female patients whose discharge was delayed	N/A	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Lower is better		Apr 19 - Jun 19	Jul 19 - Sep 19	Oct 19 - Dec 19	Jan 20 - Mar 20

Data collection has been approved by the Review of Central Returns - ROCC
ROCC/OR/2230/001MAND