

Mental Health CAMHS PICU Quality Dashboard 2019/20

Indicator Reference Number	Domain	Theme	Measure	Rationale	Name of Indicator / Description	Numerator	Denominator	Period Type	Frequency	Data Source Numerator	Data Source Denominator	Target	Interpretation Guidance	Notes	Reporting Periods			
															Q1	Q2	Q3	Q4
MHCPIU01	Domain 5: Treating and caring for people in a safe environment; and protecting them from avoidable harm	Clinical Process	Pre admission		Proportion of patients where the crisis intervention service or home treatment team is involved in assessment/decision prior to admission	Of those in the denominator, the number of patients where the crisis intervention service or home treatment team is involved in assessment/decision prior to admission	The total number of patients admitted in the reporting period	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Higher is better		Apr 19 - Jun 19	Jul 19 - Sep 19	Oct 19 - Dec 19	Jan 20 - Mar 20
MHCPIU02	Domain 5: Treating and caring for people in a safe environment; and protecting them from avoidable harm	Clinical Outcome	Emergency Referrals		Number of emergency referrals reviewed and responded to by a senior clinician within 2 hours	Of those in the denominator, the number of referrals reviewed and responded to by a senior clinician within 2 hours	The total number of emergency referrals received in their reporting period	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Higher is better	Senior Clinician: Tier 3 CAMHS Consultant Child and Adolescent Psychiatrist or Child and Adolescent Psychiatry Specialty Trainee ST4-6, senior nurse, or senior psychologist	Apr 19 - Jun 19	Jul 19 - Sep 19	Oct 19 - Dec 19	Jan 20 - Mar 20
MHCPIU03	Domain 5: Treating and caring for people in a safe environment; and protecting them from avoidable harm	Clinical Outcome	Emergency Referrals		Number of emergency referrals admitted within 24 hours of the initial referral	Of those in the denominator, the number of patients admitted within 24 hours of the initial referral	The total number of patients admitted following emergency referral in the reporting period	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Higher is better		Apr 19 - Jun 19	Jul 19 - Sep 19	Oct 19 - Dec 19	Jan 20 - Mar 20
MHCPIU04	Domain 5: Treating and caring for people in a safe environment; and protecting them from avoidable harm	Clinical Outcome	Urgent Referrals		Number of urgent referrals admitted within 48 hours	Of those in the denominator, the number of patients admitted within 48 hours of the initial referral	The total number of patients admitted following urgent referral in the reporting period	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Higher is better		Apr 19 - Jun 19	Jul 19 - Sep 19	Oct 19 - Dec 19	Jan 20 - Mar 20
MHCPIU05	Domain 5: Treating and caring for people in a safe environment; and protecting them from avoidable harm	Clinical Process	Timeliness of assessment		Proportion of people with learning disabilities and/or autism receiving a Care, Education and Treatment Review (CETR) prior to admission or within 2 weeks of admission	Of those in the denominator, number receiving a CETR prior to or within 2 weeks of admission	The total number of patients admitted in the reporting period	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Higher is better		Apr 19 - Jun 19	Jul 19 - Sep 19	Oct 19 - Dec 19	Jan 20 - Mar 20
MHCPIU06	Domain 2: Enhancing quality of life for people with long-term conditions	Clinical Process	Discharge Plan		Proportion of patients who have a discharge plan agreed prior to or within 48 hours of admission	Of those patients in the denominator, the number who have a discharge plan agreed prior to or within 48 hours of admission	The total number of patients discharged in the reporting period	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Higher is better		Apr 19 - Jun 19	Jul 19 - Sep 19	Oct 19 - Dec 19	Jan 20 - Mar 20
MHCPIU07	Domain 2: Enhancing quality of life for people with long-term conditions	Clinical Process	Timeliness of assessment	Determine health and social functioning	Proportion of patients assessed within 7 days of admission using HoNOSCA (patient, family/carer and clinician rated versions) and GBO to determine their health and social functioning	Of those patients in the denominator, the number assessed within 7 days of admission using HoNOSCA or GBO	The total number of patients admitted to the service in the reporting period	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Higher is better	HoNOSCA: Health of the Nation Outcome Scales Child and Adolescent Mental Health GBO: Goal Based Outcomes	Apr 19 - Jun 19	Jul 19 - Sep 19	Oct 19 - Dec 19	Jan 20 - Mar 20
MHCPIU08	Domain 2: Enhancing quality of life for people with long-term conditions	Clinical Outcome	HoNOSCA Outcome		Mean (average) HoNOSCA improvement score for patients discharged during the quarter	Of those patients in the denominator, the sum total of HoNOSCA score improvement	The total number of patients discharged in the reporting period	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Higher is better	HoNOSCA: Health of the Nation Outcome Scales Child and Adolescent Mental Health	Apr 19 - Jun 19	Jul 19 - Sep 19	Oct 19 - Dec 19	Jan 20 - Mar 20
MHCPIU09	Domain 5: Treating and caring for people in a safe environment; and protecting them from avoidable harm	Clinical Process	Care Plan		Proportion of patients who receive their initial care plan within 5 working days	Of those patients in the denominator, the number who received their initial care plan within 5 working days of admission	The total number of patients admitted in the reporting period	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Higher is better	Including CPA	Apr 19 - Jun 19	Jul 19 - Sep 19	Oct 19 - Dec 19	Jan 20 - Mar 20
MHCPIU10	Domain 5: Treating and caring for people in a safe environment; and protecting them from avoidable harm	Clinical Process	Clinical supervision		Proportion of eligible staff who have received clinical supervision as per trust / organisation policy	Of those staff in the denominator, the number who received clinical supervision as per trust / organisation policy	The total number of staff eligible for clinical supervision	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Higher is better	Eligible: all staff with a responsibility to provide care; this includes professionally qualified or unqualified staff	Apr 19 - Jun 19	Jul 19 - Sep 19	Oct 19 - Dec 19	Jan 20 - Mar 20
MHCPIU11	Domain 5: Treating and caring for people in a safe environment; and protecting them from avoidable harm	Clinical Process	Safeguarding		Proportion of staff requiring training, who have received level 3 safeguarding children training	Of those staff in the denominator, the number of staff receiving level 3 safeguarding children training	The total number of staff eligible for level 3 safeguarding children training	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Higher is better	Eligible: all staff with a responsibility to provide care; this includes professionally qualified or unqualified staff	Apr 19 - Jun 19	Jul 19 - Sep 19	Oct 19 - Dec 19	Jan 20 - Mar 20
MHCPIU12	Domain 2: Enhancing quality of life for people with long-term conditions	Clinical Outcome	Discharge		Proportion of patients discharged within 6 weeks of admission	Of those in the denominator, the number discharged within 6 weeks of admission	The total number of patients discharged in the reporting period	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Higher is better		Apr 19 - Jun 19	Jul 19 - Sep 19	Oct 19 - Dec 19	Jan 20 - Mar 20
MHCPIU13	Domain 2: Enhancing quality of life for people with long-term conditions	Clinical Outcome	Discharge		Proportion of patients discharged within 8 weeks of admission	Of those in the denominator, the number discharged within 8 weeks of admission	The total number of patients discharged in the reporting period	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Higher is better		Apr 19 - Jun 19	Jul 19 - Sep 19	Oct 19 - Dec 19	Jan 20 - Mar 20
MHCPIU14	Domain 2: Enhancing quality of life for people with long-term conditions	Clinical Outcome	Length of stay		Mean (average) length of stay for patients discharged in the reporting period	Sum total of length of stay in days for those patients in the denominator	The total number of patients discharged in the reporting period	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Lower is better		Apr 19 - Jun 19	Jul 19 - Sep 19	Oct 19 - Dec 19	Jan 20 - Mar 20
MHCPIU15	Domain 5: Treating and caring for people in a safe environment; and protecting them from avoidable harm	Clinical Process	Staffing levels	General consensus is that more than 25% bank or agency in any shift is undesirable	Ratio of substantive staff to agency staff or bank staff	The total number of substantive staff	The total number of agency or bank staff	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Lower is better		Apr 19 - Jun 19	Jul 19 - Sep 19	Oct 19 - Dec 19	Jan 20 - Mar 20
MHCPIU16a	Domain 5: Treating and caring for people in a safe environment; and protecting them from avoidable harm	Clinical Process	CHPPD		Care hours per patient day - registered nurses	Sum total of hours of registered nurses during reporting period	Sum total of patient days in the reporting period	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Higher is better	patient day = count of patients at midnight	Apr 19 - Jun 19	Jul 19 - Sep 19	Oct 19 - Dec 19	Jan 20 - Mar 20
MHCPIU16b	Domain 5: Treating and caring for people in a safe environment; and protecting them from avoidable harm	Clinical Process	CHPPD		Care hours per patient day - healthcare support workers	Sum total of hours of healthcare support workers during reporting period	Sum total of patient days in the reporting period	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Higher is better	patient day = count of patients at midnight	Apr 19 - Jun 19	Jul 19 - Sep 19	Oct 19 - Dec 19	Jan 20 - Mar 20
MHCPIU16c	Domain 5: Treating and caring for people in a safe environment; and protecting them from avoidable harm	Clinical Process	CHPPD		Care hours per patient day - all nursing staff	Sum total of hours of registered nurses and healthcare support workers during reporting period	Sum total of patient days in the reporting period	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Higher is better	patient day = count of patients at midnight	Apr 19 - Jun 19	Jul 19 - Sep 19	Oct 19 - Dec 19	Jan 20 - Mar 20

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						Data collection has been approved by the Review of Central Returns - ROCR ROCR/OR/2230/001MAND												