



Personal Dental Services Agreement - Date

Name and Practice Address of Provider

Standard Clauses for a Personal Dental Services Agreement

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The National Health Service Commissioning Board was established on 1 October 2012 as an executive non-departmental public body. Since 1 April 2013, the National Health Service Commissioning Board has used the name NHS England for operational purposes

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THIS AGREEMENT is made on the day of 20[]

BETWEEN

- (1) The National Health Service Commissioning Board whose name and address appears at Schedule 1 to this Agreement (called “the Board”) and
- (2) The contractor(s) whose name(s) appear(s) at Schedule 1 to this Agreement (called “the Contractor”)

BACKGROUND

- A. The Board is a statutory body established by orders made pursuant to section 1H of the National Health Service Act 2006. It is the duty of the Board to exercise its powers so as to secure the provision of primary dental services throughout England.
- B. In order to achieve this object, the Board is empowered by Part 5 of the National Health Service Act 2006, and the regulations made thereunder¹, to enter into personal dental services agreements with specified categories of person.
- C. The Contractor falls within one of the specified categories of person.
- D. By virtue of a property transfer scheme made under section 300 of the Health and Social Care Act 2012, a personal dental services agreement which was entered into before 1st April 2013 is to transfer to the Board on that date.
- E. The Board and the Contractor wish to enter into a personal dental services agreement under which the Contractor is to provide personal dental services and other services in accordance with the provisions of this Agreement.²

¹ The National Health Service (Personal Dental Services Agreements) Regulations 2005.

² For the avoidance of doubt, the Agreement should not be used in relation to Prototype Agreements.

PART 1³ DEFINITIONS AND INTERPRETATION

1. The following terms and phrases shall have the following meanings for the purposes of this Agreement: —

“the 1977 Act” means the National Health Service Act 1977;

“the 2006 Act” means the National Health Service Act 2006;

“abandonment” means the termination of an *orthodontic course of treatment* due to the patient discontinuing or abandoning that *orthodontic course of treatment*;

“agreed patient list” means the list of patients referred to in Schedule 5;

“alternative orthodontic provider” means an alternative provider of *orthodontic services* who holds a personal dental services contract or general dental services contract pursuant to the *Regulations*;

“active orthodontic treatment” means the phase of treatment where teeth are being physically moved. This may be achieved with removable and/or fixed appliances, normally concluding with the latter;

“supervised retention” means the phase of treatment where teeth are being held in their final position, following active orthodontic treatment. Retention is normally achieved with removable appliances or occasionally a combination of fixed and removable appliances. The requirement to retain the teeth, following a course of active orthodontic treatment, is normally lifelong and must be supervised by the Contractor for a minimum of 12 months, ideally with quarterly reviews, prior to discharge back to the patient’s general dental practitioner for on-going supervision;

“early intervention” means an *orthodontic course of treatment* where the patient is provided with a single orthodontic appliance to prevent or minimise the development of a more severe malocclusion in the full permanent dentition.

“additional services” means one or more of—

- (a) advanced mandatory services,
- (b) dental public health services,
- (c) domiciliary services,
- (d) orthodontic services, and
- (e) sedation services;

As defined in the *Regulations*;

“adjudicator” means the Secretary of State or a person or persons appointed by the Secretary of State under section 9(8) of *the 2006 Act* or paragraph 55(4) of Schedule 3 to *the Regulations*;

³ Part 1 is not required by *the Regulations*, but is recommended.

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“agreement” means this Agreement which is made under section 107 of *the 2006 Act* between the Board and the Contractor named in Schedule 1;

"appropriate cover" means cover against liabilities that may be incurred by the Contractor in the performance of clinical services under the Agreement, which is appropriate, having regard to the nature and extent of the risks in the performance of such services;

“bank holiday” means any day that is specified or proclaimed as a bank holiday in England pursuant to section 1 of the Banking and Financial Dealings Act 1971;

“case assessment”, in respect of an *orthodontic course of treatment*, means a clinical examination of the patient, including the taking of such radiographs, colour photographs and models as are required in order to determine what *orthodontic treatment* (if any) is to be provided to the patient;

“charity trustee” means one of the persons having the general control and management of the administration of a charity;

“child” means a person who has not attained the age of 16 years;

“clinical governance arrangements” means arrangements through which the Contractor endeavours to continuously improve the quality of its services and safeguard high standards of care by creating an environment in which clinical excellence can flourish;

“complete”, in relation to an *orthodontic course of treatment*, means all of the *orthodontic treatment* specified on the *orthodontic treatment plan* has been provided to the *patient*, and “completed” shall be construed accordingly;

“dental care professional” means a person whose name is included in the register of dental care professionals or on the appropriate role for dental auxiliaries established in accordance with Part II of the Dental Auxiliaries Regulations 1986;

“dental corporation” means a body corporate carrying on the business of dentistry in accordance with the Dentists Act;

“dental performers list” means a list of dental practitioners maintained by the Board in accordance with regulations made under section 106 of *the 2006 Act*;

“Dentists Act” means the Dentists Act 1984;

“Dentists Act Order” means the Dentists Act 1984 (Amendment) Order 2005;

“Dentists Register” means the register maintained by the General Dental Council pursuant to section 14 of the *Dentists Act*;

"electronic submission" means the submission of information electronically via a computer system approved by the Board;

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“family member” means—

- (a) a spouse,
- (b) a civil partner,
- (c) a person whose relationship with the registered patient has the characteristics of the relationship between husband and wife or civil partners,
- (d) a parent or step-parent,
- (e) a son,
- (f) a daughter,
- (g) a *child* of whom the person is—
 - (i) the guardian, or
 - (ii) the carer duly authorised by the local authority to whose care the *child* has been committed under the Children Act 1989, or
- (h) a grandparent;

“FHSAA” means the Family Health Services Appeal Authority constituted under section 49S of *the 1977 Act*;

“financial year” means a period of 12 months ending with 31st March in any year;

"Friends and Family Test" means the arrangements that the Contractor is required by the Board to implement to enable its *patients* to provide anonymous feedback about the patient experience at the Contractor's *practice*;

“health care professional” has the same meaning as in section 102 of *the 2006 Act* and “health care profession” shall be construed accordingly;

“health service body” has, unless the context otherwise requires, the meaning given to it in section 9(4) of *the 2006 Act*;

“Health Service Commissioner” means the person appointed Health Service Commissioner for England in accordance with section 1 of, and Schedule 1 to, the Health Service Commissioners Act 1993;

"indemnity arrangement" means a contract of insurance or other arrangement made for indemnifying the Contractor;

“licensing body” means any body that licenses or regulates any profession;

“listed”, in relation to drugs medicines or appliances, means such drugs, medicines or appliances as are included in a list for the time being approved by *the Secretary of State* for the purposes of section 126 of *the 2006 Act*;

“local authority” means any of the bodies listed in section 1 of the Local Authority Social Services Act 1970, the Council of the Isles of Scilly or a council constituted under section 2 of the Local Government etc, (Scotland) Act 1994;

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“mandatory term” means a term required to be included in the Agreement by *the Regulations*;

“mobile surgery”, except where expressly provided otherwise in the Agreement, means any vehicle in which services under the Agreement are to be provided;

“national disqualification” means—

- (a) a decision made by the First-tier Tribunal under section 159 of *the 2006 Act*,
- (b) a decision under provisions in force in Scotland or Northern Ireland corresponding to section 159 of *the 2006 Act*, or
- (c) a decision by the NHS Tribunal which is treated as a national disqualification by the *FHSAA* by virtue of regulation 6(4)(b) of the Abolition of the National Health Service Tribunal (Consequential Provisions) Regulations 2001 or regulation 6(4)(b) of the Abolition of the National Health Service Tribunal (Consequential Provisions) Regulations 2002;

“NHS body” means the Board, an NHS trust, an NHS foundation trust, a Local Health Board, a Health Board, a Health and Social Services Board or a Health and Social Services Trust or, a Health Board or Special Health Board constituted under section 2 of the National Health Service (Scotland) Act 1978;

“NHS Charge” means a charge made to the patient for provision of services pursuant to the *NHS Charges Regulations*;

“NHS Charges Regulations” means the National Health Service (Dental Charges) Regulations 2005 (as amended);

“NHS contract” has the meaning assigned to it in section 9(1) of *the 2006 Act*,

“NHS dispute resolution procedure” means the procedure for disputes specified in Part 21;

“NHS Tribunal” means the Tribunal constituted under section 46 of *the 1977 Act* for England and Wales, and which, except for prescribed cases, had effect in relation to England only until 14th December 2001 and in relation to Wales only until 26th August 2002;

“normal surgery hours” means the times at which the Contractor has agreed with the Board (and specified in the Agreement) that surgery will be open to patients for the provision of services;

“orthodontic appliance” means a device used in the mouth to move or immobilise the teeth in order to correct or prevent malocclusion;

“orthodontic course of treatment” means the provision of any *orthodontic treatment* that the Contractor determines should be provided to the patient in accordance with clauses 142 to 163;

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“orthodontic services” means the provision of *orthodontic courses of treatment*;

“orthodontic treatment” means treatment of, or treatment to prevent, malocclusion of the teeth and jaws, and irregularities of the teeth;

“orthodontic treatment plan” means the plan previously provided to the *patient* pursuant to Schedule 1, paragraph 6 of the *Regulations*, setting out the *orthodontic treatment* to be provided to the *patient*;

“parent”, in relation to any *child*, means a parent or other person who has parental responsibility for that *child*;

“patient” means a person to whom the Contractor is providing services under the Agreement;

“patient record” means a form supplied by the Board for the purpose of maintaining a record of treatment;

“personal number” means a telephone number which starts with the number 070 followed by a further 8 digits;

“practice” means the business operated by the Contractor for the purpose of delivering services under the Agreement;

“practice premises”, except where expressly provided otherwise in the Agreement, means an address specified in the Agreement as one at which services are to be provided under the Agreement but does not include a *mobile surgery*;

“prescriber” means a dental practitioner who is either engaged or employed by the Contractor or is a party to the Agreement;

“prescription form” means a form that is supplied for the purposes of clauses 175 and 176;

“primary care list” means—

- (a) a list of persons performing primary medical services, primary ophthalmic services, or primary dental services under sections 91, 106 or 123 of *the 2006 Act*,
- (b) a list of persons undertaking to provide general ophthalmic services or, as the case may be, pharmaceutical services prepared in accordance with regulations made under sections 39, 42 or 43 of *the 1977 Act*,
- (c) a list of persons approved for the purposes of assisting in the provision of any services mentioned in paragraph (b) or (d) prepared in accordance with regulations made under section 147A of *the 2006 Act*,
- (d) a list of persons who undertook to provide general medical services or general dental services prepared in accordance with regulations made under sections 29 or 35 of *the 1977 Act*,
- (e) a services list which fell within the meaning of section 8ZA of the National Health Service (Primary Care) Act 1997,

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- (f) a list corresponding to a services list prepared by virtue of regulations made under section 41 of the Health and Social Care Act 2001, or
- (g) a list corresponding to any of the above lists in Scotland or Northern Ireland;

“prison” includes a young offender institution but not a secure training centre or a naval, military or air force prison, and for the purposes of this definition—

- (a) “secure training centre” means a place in which offenders subject to detention and training orders under section 100 of the Powers of Criminal Courts (Sentencing) Act 2000 (offenders under 18: detention and training orders) may be detained and given training and education and prepared for their release, and
- (b) “young offender institution” means a place for the detention of offenders sentenced to detention in a young offender institution or to detention in a young offender institution as part of a longer custodial sentence, including custody for life;

“private”, in the context of services or treatment, means otherwise than under the Agreement or Part 5 of *the 2006 Act*, and “privately” shall be construed accordingly;

“professional registration number” means the number against a dental practitioner’s name in the *Dentists Register*;

“provision of sedation” means the provision of one or more drugs to a patient in order to produce a state of depression of the central nervous system to enable treatment to be carried out.

“register of dental care professionals” means the register maintained by the General Dental Council under section 36B of the Dentists Act (the dental care professionals register);

“the Regulations” means the National Health Service (Personal Dental Services Agreements) Regulations 2005 (S.I. 2005/3373);

“the Secretary of State” means the Secretary of State for Health;

“trauma” means damage to teeth, gingival tissues or alveoli caused by a force arising outside the mouth, resulting in mobility, luxation, subluxation or fracture of the hard tissues or injury to the soft tissues;

“unit of orthodontic activity” means the unit of activity which is in this Agreement used to—

- (a) express the amount of, and
- (b) measure in accordance with clauses 119 to 123 the provision of,

orthodontic services provided under the Agreement; and

“urgent treatment” means an *orthodontic course of treatment* that consists of one or more of the treatments listed in Schedule 4 to the *NHS Charges Regulations*

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(urgent treatment under Band 1 charge) that are provided to a person in circumstances where—

- (a) a prompt *orthodontic course of treatment* is provided because, in the opinion of the Contractor, that person's oral health is likely to deteriorate significantly, or the person is in severe pain by reason of his oral condition, and
- (b) treatment is provided only to the extent that is necessary to prevent that significant deterioration or address that severe pain.

"working day" means any day apart from Saturday, Sunday, Christmas Day, Good Friday, or a *bank holiday*;

2. In this Agreement unless the context otherwise requires: —
 - 2.1. Defined terms and phrases appear in italics, except for the terms "patient" and "Agreement".
 - 2.2. Words denoting any gender include all genders and words denoting the singular include the plural and vice versa.
 - 2.3. Reference to any person may include a reference to any firm, company or corporation.
 - 2.4. References to forms supplied by the Board to a Contractor include electronic forms and forms which are generated electronically, but does not include prescription forms.
 - 2.5. Reference to "day", "week", "month" or "year" means a calendar day, week, month or year, as appropriate.
 - 2.6. The headings in this Agreement are inserted for convenience only and do not affect the construction or interpretation of this Agreement.
 - 2.7. The Schedules to this Agreement are and shall be construed as being part of this Agreement.
 - 2.8. Reference to any statute or statutory provision includes a reference to that statute or statutory provision as from time to time amended, extended, re-enacted or consolidated (whether before or after the date of this Agreement), and all statutory instruments or orders made pursuant to it.
 - 2.9. Any obligation to send information to the Board includes the obligation to complete the form supplied by the Board and the Agreement may specify the format in which forms (except prescription forms) may be sent by or submitted to, the Board (electronic, paper or otherwise).
 - 2.10. Any obligation on the Contractor to have systems, procedures or controls includes the obligation effectively to operate them.

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- 2.11. Where this Agreement imposes an obligation on the Contractor, the Contractor must comply with it and must take all reasonable steps to ensure that its personnel and contractors comply with it. Similarly, where this Agreement imposes an obligation on the Board, the Board must comply with it and must take all reasonable steps to ensure that its personnel and contractors (save for the Contractor) comply with it.
3. Where there is any dispute as to the interpretation of a particular term in the Agreement, the parties shall, so far as is possible, interpret the provisions of the Agreement consistently with the European Convention on Human Rights, EC law, *the Regulations* and any other relevant regulations or orders made under *the 2006 Act*.
 4. Where the parties have indicated in writing that a clause in the Agreement is reserved, that clause is not relevant and has no application to the Agreement⁴.
 5. Where a particular clause is included in the Agreement but is not relevant to the Contractor because that clause relates to matters which do not apply to the Contractor (for example, if the clause only applies to partnerships and the Contractor is an individual dental practitioner), that clause is not relevant and has no application to the Agreement.

⁴ This provision has been included so that if, in relation to a particular agreement, a particular clause number or numbers are not relevant (for example, because that clause or those clauses only need to be included in contracts with a partnership and the contractor concerned is an individual dental practitioner), the words of that clause can be deleted and the word 'reserved' can be inserted next to that clause number: this is to avoid renumbering the clauses or cross-references in the Agreement.

PART 2⁵ RELATIONSHIP BETWEEN THE PARTIES

6. The Agreement is a contract for the provision of services. The Contractor is an independent provider of services and is not an employee, partner or agent of the Board. The Contractor must not represent or conduct its activities so as to give the impression that it is the employee, partner or agent of the Board.
7. The Board does not by entering into this Agreement, and shall not as a result of anything done by the Contractor in connection with the performance of this Agreement, incur any contractual liability to any other person.
8. This Agreement does not create any right enforceable by any person not a party to it.⁶
9. In complying with this Agreement, in exercising its rights under the Agreement and in performing its obligations under the Agreement, the Contractor must act reasonably and in good faith.
10. In complying with this Agreement, and in exercising its rights under the Agreement, the Board must act reasonably and in good faith and as a responsible public body required to discharge its functions under *the 2006 Act*.
11. Clauses 9 and 10 above do not relieve either party from the requirement to comply with the express provisions of this Agreement and the parties are subject to all such express provisions.
12. The Contractor shall not give, sell, assign or otherwise dispose of the benefit of any of its rights under this Agreement. The Agreement does not prohibit the Contractor from sub-contracting its obligations arising under the Agreement where such sub-contacting is expressly permitted by the Agreement.

⁵ Except where indicated, Part 2 is not required by *the Regulations*, but is recommended.

⁶ This clause is required by *the Regulations* (see paragraph 83 of Schedule 3).

PART 3 NHS CONTRACT⁷

14. The Contractor **has [not]** elected to be regarded as a *health service body* for the purposes of section 9 of *the 2006 Act*. Accordingly, this Agreement **is [not]** an *NHS contract*.⁸

⁷ If the Contractor has elected to be regarded as a *health service body* for the purposes of section 9 of *the 2006 Act* pursuant to regulation 9 of *the Regulations*, then the Agreement must state that it is an *NHS contract*: see regulation 10 of *the Regulations*.

⁸ Where the agreement is an *NHS contract*, it is not enforceable in the courts but instead is subject to the dispute resolution procedures set out in Part 21 of the Agreement and paragraphs 55 and 56 of Schedule 3 to *the Regulations*. Therefore, the Agreement must specify whether or not the Contractor has elected to be regarded as a *health service body*, and if it has, the Contractor must indicate that the Agreement is an *NHS contract*.

PART 4 COMMENCEMENT OF THE AGREEMENT

15. This Agreement shall commence on [date].⁹

Duration of the Agreement

16. [Subject to clause 17]¹⁰ the Agreement shall subsist until [31st March 2022 or [it is terminated in accordance with the terms of this Agreement or the general law. However payment under this Agreement shall be made over the first and second years only, regardless of the period the Agreement exists for.]¹¹

17. This Agreement is for *additional services* limited to the completion of orthodontic treatment commenced prior to 31st March 2019 for the *agreed patient list*.

Clauses 18 – 20 are not used.

⁹ The parties must insert the date of commencement: services can only be provided under the Agreement on a date after 31st March 2006 (see regulation 22 of *the Regulations*)

¹⁰ The words in square brackets may be needed depending on the terms of clause 17 et seq.

¹¹ The clause is required by *the Regulations*: see regulation 12.

PART 5¹² WARRANTIES

21. Each of the parties warrants that it has power to enter into this Agreement and has obtained any necessary approvals to do so.
22. The Contractor warrants that: —
 - 22.1 all information in writing provided to the Board in seeking to become a party to this Agreement was, when given, true and accurate in all material respects, and in particular that the Contractor satisfied the conditions set out in regulations 4 [and 5]¹³ of *the Regulations*;
 - 22.2. no information has been omitted which would make the information that was provided to the Board materially misleading or inaccurate;
 - 22.3. no circumstances have arisen which materially affect the truth and accuracy of such information;
 - 22.4 it is not aware as at the date of this Agreement of anything within its reasonable control which may or will materially adversely affect its ability to fulfil its obligations under this Agreement;
 - 22.5 in relation to the *patients* on the *agreed patient list* it has complied with all requirements under the contract between the parties dated [] (contract number: []) and with all requirements under the *Regulations*. Particular attention is drawn to those requirements concerning persons to whom *orthodontic services* may be provided.
23. The Board warrants that: —
 - 23.1. all information in writing which it provided to the Contractor specifically to assist the Contractor to become a party to this Agreement was, when given, true and accurate in all material respects;
 - 23.2. no information has been omitted which would make the information that was provided to the Contractor materially misleading or inaccurate;
 - 23.3. no circumstances have arisen which materially affect the truth and accuracy of such information.
24. The Board and the Contractor have relied on, and are entitled to rely on, information provided by one party to the other in the course of negotiating the Agreement.

¹² This Part is not required by *the Regulations*, but is recommended.

¹³ The words in square brackets only need to be included if the Contractor is a *dental corporation*, a company limited by shares, or a limited liability partnership.

PART 6¹⁴ PATIENTS

Persons to whom *mandatory* or *additional services* may be provided

25. Reserved.
26. The Contractor shall provide *additional services* appertaining to the completion of *orthodontic course of treatment* only to:
 - 26.1 a person who is named on the *agreed patient list*;
 - 26.2 a person who is, with the consent of the Board, transferred into the care of the Contractor.
27. Reserved.
28. The Contractor shall only refuse to provide services under this Agreement to a person if it has reasonable grounds for doing so which do not relate to—
 - 28.1. a person's age, sex (reassigned or otherwise), religion or belief, sexual orientation, race, cultural and linguistic background, any disability they may have, or medical or dental condition, or
 - 28.2. a person's decision or intended decision to accept private services in respect of himself or a *family member*.
29. Reserved. ¹⁵

Patient preference of practitioner

30. Where the Contractor has agreed to provide services to a patient pursuant to clause 25 or 26, it shall—
 - 30.1. inform the patient (or, in the case of a *child* or incapable adult, the person making the request on their behalf) of the patient's right to express a preference to receive services from a particular performer; and
 - 30.2. record in writing any such preference expressed by or on behalf of the patient.
31. The Contractor shall endeavour to comply with any reasonable preference expressed under clause 30 but need not do so if the preferred performer has reasonable grounds for refusing to provide services to the patient, or does not routinely perform the service in question within the *practice*.
32. Reserved.

¹⁴ Except where specifically indicated in a footnote, this Part is required by *the Regulations* if *mandatory* or *additional services* are to be provided under the Agreement: see regulation 20 and Part 1 of Schedule 3.

¹⁵ In these circumstances the parties may choose to set out in additional clauses the details of to whom such services are to be provided.

Violent patients

33. Where—

33.1. a patient of the Contractor has committed an act of violence against, or behaved in such a way against any of the persons specified in clause 34 as a consequence of which that person has feared for his safety; and

33.2. the Contractor has reported the incident to the police,

the Contractor may notify the Board that it will no longer provide services to that patient under the Agreement.

34. The persons referred to in clause 33 are—

34.1. if the Agreement is with an individual dental practitioner, that individual;

34.2. any member of the Contractor's staff;

34.3. a person employed or engaged by the Contractor to perform or assist in the performance of services under the Agreement; or

34.4. any other person present on the *practice premises* or in the place where services were provided to the patient under the Agreement.

35. Notification under clause 32 may be given by any means including telephone, email, or fax but if not given in writing shall subsequently be confirmed in writing within seven days (and for this purpose a faxed or email notification is not a written one).

36. The time at which the Contractor notifies the Board shall be the time at which it makes the telephone call or sends or delivers the notification to the Board.

37. The Board shall—

37.1. acknowledge in writing receipt of the notice from the Contractor under clause 33; and

37.2. take all reasonable steps to inform the patient concerned as soon as is reasonably practicable.

Patients who refuse to pay *NHS charges* prior to the commencement of, or during, treatment

38. The Contractor may—

38.1. refuse to begin an *orthodontic course of treatment*, or

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38.2. terminate an *orthodontic course of treatment* prior to its completion,

if the Contractor has, in accordance with the *NHS Charges Regulations*, requested that the patient pay a charge in respect of that *orthodontic course of treatment*, and that patient has failed to pay that charge.

Irrevocable breakdown in relationship between Contractor and patient

39. Where—

39.1. in the reasonable opinion of the Contractor, there has been an irrevocable breakdown in the relationship between *patient* and that Contractor, and

39.2. notice of such a breakdown has been given to the patient by the Contractor,

the Contractor may notify the Board that it will no longer provide services to that *patient* under the Agreement.

Friends and Family Test

39A. The Contractor must give all *patients* who use the Contractor's *practice* the opportunity to provide feedback about the service received from the *practice* through the *Friends and Family Test*.

39B. The Contractor must-

39B.1 report the results of completed *Friends and Family Tests* to the Board;
and

39B.2 publish the results of such completed tests,

in the manner approved by the Board.

PART 7 LEVEL OF SKILL¹⁶

40. The Contractor shall carry out its obligations under the Agreement with reasonable care and skill.

PROVISION OF SERVICES¹⁷

Course of treatment

Clauses 41 – 46 are reserved.

Treatment plans

Clauses 47 – 52 are reserved.

Completion of courses of treatment

Clauses 53 and 54 are reserved.

Referral to another contractor, a hospital or other relevant service provider for *advanced mandatory, domiciliary or sedation services*

Clauses 55 – 57 are reserved.

Mixing of services provided under the Agreement with *private services*

Clauses 58 – 60 are reserved.

Repair or replacement of restorations

Clauses 61 – 64 are reserved.

Premises, facilities and equipment

65. The address of each of the premises to be used by the Contractor or any sub-contractor for the provision of services under the Agreement is as follows:
ADDRESS
66. The Contractor shall ensure that the *practice premises* used for the provision of services under the Agreement are—
- 66.1. suitable for the delivery of those services; and
- 66.2. sufficient to meet the reasonable needs of the Contractor's patients.
67. The obligation in clause 66 includes providing proper and sufficient waiting-room accommodation for patients.

¹⁶ This clause is required by the *Regulations* (see paragraph 29 of Schedule 3).

¹⁷ This whole section (Provision of Services) is required by *the Regulations* (see regulation 24 and Part 2 of Schedule 3).

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68. The Contractor shall provide, in relation to all of the services to be provided under the Agreement, such other facilities and equipment as are necessary to enable it to properly perform that service.
69. In clause 66, “practice premises” includes a mobile surgery.

Telephone services

70. The Contractor shall not be a party to any agreement or other arrangement under which the number for telephone services to be used by—
- 70.1. patients to contact the practice for any purpose related to the Agreement;
or
- 70.2. any other person to contact the practice in relation to services provided as part of the health service,
- starts with the digits 087, 090 or 091 or consists of a *personal number*, unless the service is provided free to the caller.

National Institute for Clinical Excellence guidance

71. The Contractor shall provide services under the Agreement in accordance with any relevant guidance that is issued by the National Institute for Clinical Excellence, in particular the guidance entitled “Dental recall - Recall interval between routine dental examinations” (available at www.nice.org.uk).

Infection control

72. The Contractor shall ensure that it has appropriate arrangements for infection control and decontamination.

Treatment under general anaesthesia: prohibition

73. The Contractor shall not provide any services under the Agreement that involve the provision of general anaesthesia.

PART 8¹⁸ MANDATORY SERVICES

Mandatory services

Clauses 74 – 100 are reserved.

¹⁸ See regulation 12(1)(a) of the *Regulations*. Every Agreement must specify the services to be provided by the Contractor. Where the Board agrees with the Contractor that mandatory services should be provided under the Agreement, Part 8 must apply. The Agreement must specify the times at which the contractor has agreed with the Board that the surgery will be open to patients for the provision of services (*normal surgery hours*).

PART 9¹⁹ ADDITIONAL SERVICES

Advanced mandatory services²⁰

Clauses 101 – 103 are reserved.

Sedation services²¹

Clauses 104 – 109 are reserved.

Domiciliary services

Clauses 110 – 113 are reserved.

Dental Public Health Services

Clauses 114 and 115 are reserved.

Orthodontic services

Orthodontic courses of treatment to be provided

116. The Contractor shall provide:

116.1 patients included in the *agreed patient list*; and

116.2 patients who are, with the consent of the Board, transferred into the care of the Contractor;

with such *orthodontic treatment* as is required to complete each patient's *orthodontic course of treatment*;

117. For the avoidance of doubt:

117.1 The number of units of orthodontic activity to be provided by the Contractor under this Agreement shall be 0.

117.2 Any activity carried out by the Contractor pursuant to clause 116 shall be discounted from any calculation of the number of units of orthodontic activity provided by the Contractor.

¹⁹ This Part only needs to be included in the Agreement where the Contractor is to provide any one or more of *advanced mandatory services, sedation services, domiciliary services or orthodontic services*. It is for the Contractor and the Board to negotiate which of these services will be provided by the Contractor. If the Contractor is providing any one or more *additional services* under the Agreement, then the clauses in this Model Agreement relating to that particular *additional service* are required to be inserted into the Agreement. This reflects the requirements of regulation 11 of, and Schedule 1 to *the Regulations*.

²⁰ Clauses 101 to 103 only need to be included if the Contractor has agreed to provide *advanced mandatory services* under the agreement.

²¹ Clauses 104 to 109 only need to be included if the Contractor is to provide *sedation services*.

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118. The Contractor shall provide *orthodontic services* at such times as are required to meet the changing patient needs throughout the duration of the contract. This shall include:

118.1 *urgent treatment*, outside of *normal surgery hours*. Where the practice is not open due to decreased opening hours, to meet the continuing patient needs, a private contractual arrangement must be agreed with an alternate provider that is able to deliver *urgent treatment* when the practice is closed. As this is a private arrangement no NHS claim may be submitted by the alternate provider and no cost conveyed to the patient.

118.2 all other services described, during *normal surgery hours* to the extent that is necessary to meet the reasonable needs of its patients.

It is acknowledged that these times will decrease throughout the contract.

Under provision of *active orthodontic treatment* and/or *supervised retention* and/or *early intervention*

118A. The Board shall not pursuant to Part 22 of this Agreement be entitled to take any action for breach of clause 116 (including termination of the Agreement) where clause 118B applies.

118B. This clause applies where the Contractor has not *completed* the *active orthodontic treatment/supervised retention/early intervention* required by clause 116 where:

118B.1. that failure amounts to 4 per cent or less of the total value of the *orthodontic courses of treatment* that ought to have been *completed* during a financial year (that value being calculated by reference to the pricing structure in Schedule 4, discounting any *orthodontic courses of treatment* terminated due to *abandonment*); and

118B.2. the Contractor agrees to complete the *orthodontic courses of treatment* it has failed to complete within such time period as the Board specifies in writing, such a period to consist of not less than 60 days.

118C. Clauses 118A and 118B shall not prevent the Board from taking action under Part 22 of this Agreement for breach of the Agreement (including terminating the Agreement) on other grounds.

118D. Where there has been an under provision of *active orthodontic treatment* and/or *supervised retention* and/or *early intervention*, except in cases where clauses 118A and 118B apply, a reconciliation payment shall be made by the Contractor to the Board as set out in Schedule 4.

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Calculation of the number of *units of orthodontic activity* provided

Clauses 119 – 127 are reserved.

Mid-year review

Clauses 128 – 141 are reserved.

Patients to whom *orthodontic services* may be provided

142. The Contractor may provide *orthodontic services* only to—

142.1. persons who are on the *agreed patient list*; or

142.2. patients who are transferred into the care of the Contractor for the completion of an *orthodontic course of treatment*, such transfers requiring the consent of the Board.²²

Clauses 143 and 144 are reserved.

Orthodontic course of treatment

145. The Contractor shall provide *orthodontic services* to a patient by providing to that patient an *orthodontic course of treatment*.

Clause 146 is reserved.

147. The Contractor shall use best endeavours to ensure that an *orthodontic course of treatment* is *completed*, and that it is so *completed* within a reasonable time from the date on which the orthodontic treatment plan was written in accordance with clause 151.

148. If an *orthodontic course of treatment* is—

148.1 terminated before it has been completed (for reasons other than *abandonment*); or

148.2 otherwise not completed within a reasonable time.

the Contractor shall refer the *patient* to an *alternative orthodontic provider*.

149. An *orthodontic course of treatment* may only be terminated by—

149.1. the Contractor by virtue of—

149.1.1. a notice under clause 33;

²² This clause needs to be adapted depending on what the parties agree – see paragraph 4(1) of Schedule 1 to *the Regulations*.

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149.1.2. clause 38;

149.1.3. clause 39;

149.2. the patient; or

149.3. a person specified in clause 45.3 acting on the patient's behalf.

150. If the Contractor is unable to *complete* the *orthodontic course of treatment* which has been commenced, for reasons beyond his control, the Contractor shall give notice to the Board of the extent of the treatment so provided and the reason for his inability to complete the remainder.

Orthodontic treatment plans

Clauses 151 and 152 are reserved.

153. Where, for clinical reasons, the services included in the *orthodontic treatment plan* need to be varied, the Contractor shall provide the patient with a revised orthodontic treatment plan in accordance with that clause.
154. Subject to clauses 147 and 149, the Contractor shall provide the *orthodontic services* which are detailed in the *orthodontic treatment plan* or, where the orthodontic treatment plan is revised, pursuant to the revised orthodontic treatment plan.

Monitoring outcomes

155. The Contractor shall monitor, in accordance with clauses 156 to 160, the outcome of the *orthodontic treatment* it provides.
156. The Contractor shall, in respect of *orthodontic courses of treatment* it provides, monitor the outcome of that *orthodontic treatment* in accordance with clause 157.
157. The Contractor shall, in respect of—
- 157.1. where the total number of orthodontic courses of treatment provided is 20 or fewer, all the cases of orthodontic courses of treatment it provides;
or
- 157.2. where the total number of orthodontic courses of treatment provided is greater than 20—
- (i) 20 of the cases; and
- (ii) in addition, 10 per cent of the number of cases over 20,

monitor the outcome of that *orthodontic treatment* in accordance with “Methods to determine outcome of orthodontic treatment in terms of improvement and standards” (see the European Journal of Orthodontics 14, p125-139, 1992

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Richmond S., Shaw W.C., Anderson M. and Roberts C.T. - the article is also available at www.dh.gov.uk). The Contractor will provide the results of this monitoring to the Board for consideration by the Orthodontic Managed Clinical Network.

158. The relevant time period for calculating the number of *orthodontic courses of treatment* that need to be monitored in accordance with clause 157 is the six month period commencing on **[contract commencement date]** and every six month period after that for the duration of the Agreement.
159. As part of its monitoring of the outcome of *orthodontic treatment*, the Contractor shall, in respect of the patients whose courses of treatment are monitored for the purposes of clause 158, calculate a Peer Assessment Rating of the patient's study casts—
- 159.1. taken at or after the *case assessment* but prior to the commencement of *orthodontic treatment*; and
- 159.2. taken at the completion of the *orthodontic course of treatment*,
using either the Clinical Outcome Monitoring Program software (See Clinical Outcome Monitoring Program – Version 3.1 for Windows 98, XP and 2000. See also Weerakone S and Dhopatkar “A: Clinical Outcome Monitoring Program (COMP): a new application for use in orthodontic audits and research”, American Journal of Orthodontics and Dentofacial Orthopaedics 2003;123:503-511) or by applying the methodology set out in “*An introduction to Occlusal Indices*” (see Richmond, O'Brien, Buchanan and Burden, 1992, Victoria, University of Manchester, ISBN 1-898922-00-4).
160. In clause 159, “Peer Assessment Rating” means an index of treatment standards in which individual scores for the components of alignment and occlusion are summed to calculate an overall score comparing pre and post treatment. A description of this methodology can be found in the European Journal of Orthodontics 14, p180-187, 1992, Richmond S, Shaw WC, Roberts CT and Andrews M: “Methods to determine the outcome of orthodontic treatment in terms of improvement and standards”.

Completion of orthodontic courses of treatment

161. The Contractor shall indicate on the form supplied to the Board pursuant to clauses 221 – 222C whether or not the *orthodontic course of treatment* was completed.
162. If the Board requests in writing that the Contractor provides reasons for the failure to complete one or more *orthodontic courses of treatment*, the Contractor shall, within such time period as the Board may specify, provide the reason or reasons for the failure to complete that *orthodontic course of treatment* or those *orthodontic courses of treatment*.
163. If the Board—

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163.1. determines that the number of *orthodontic courses of treatment* provided by the Contractor which have not been completed is excessive; and

163.2. does not consider that the reasons given by the Contractor for the failure to complete the *orthodontic courses of treatment* are satisfactory,

it shall be entitled to exercise its powers under clauses 308 to 315 on the grounds that the Contractor is not, pursuant to clause 147, using its best endeavours to ensure *orthodontic courses of treatment* are completed.

Referral services²³

Clauses 164 – 167 are reserved.

²³ Clauses 164 to 167 need to be included if the Contractor is providing any one or more of *advanced mandatory services, domiciliary services or advanced mandatory services*.

PART 10 FURTHER SERVICES²⁴

Clauses 168 – 172 are not used.

²⁴ There is no obligation to provide out of hours services pursuant to *the Regulations*. However, it is open to the Contractor and the Board to agree that the Contractor should provide such services and any further services during and outside normal surgery hours, the details should be set out here.

PART 11 SUPPLY OF DRUGS AND PRESCRIBING²⁵

General

173. The Contractor shall ensure that any prescription form for *listed* drugs, medicines or appliances issued by a *prescriber* complies as appropriate with the requirements in this Part.

Supply of drugs

174. A *prescriber* may—

174.1. supply to a patient such *listed* drugs, medicines or appliances as are required for immediate use before a supply can otherwise be obtained under clause 175; or

174.2. personally administer to a patient any drug or medicine required for the treatment of that patient.

175. A *prescriber* shall order such *listed* drugs, medicines or appliances (other than those supplied under clause 174) as are needed for the treatment of any patient to whom it is providing services under the Agreement by issuing to the patient a *prescription form*.

176. The *prescription form*, which is to be supplied by the Board, shall—

176.1. be signed by the *prescriber*; and

176.2. only be issued to patients to whom the Contractor is providing services under the Agreement, and a separate *prescription form* shall be issued for each patient.

Excessive prescribing

177. The Contractor shall not prescribe drugs, medicines or appliances whose cost or quantity, in relation to any patient, is, by reason of the character of the drug, medicine or appliance in question, in excess of that which was reasonably necessary for the proper treatment of that patient.

²⁵ If the Contractor is to supply drugs and prescribe, this Part is required by *the Regulations* (see regulation 20 and Part 3 of Schedule 3).

PART 12²⁶ PERSONS WHO PERFORM SERVICES

Qualifications of performers: dental practitioners

178. A dental practitioner may perform dental services under the Agreement provided—
- 178.1. that dental practitioner is included in the *dental performers list* held by the Board; and
 - 178.2. that dental practitioner's inclusion in that list is not subject to a suspension.
179. Not used.
180. Upon the coming into force of the first regulations under section 36A(2) of the *Dentists Act*—
- 180.1. a dental hygienist;
 - 180.2. a dental therapist; or
 - 180.3. a professional or member of a class as specified in regulations made under section 36A(2) of the *Dentists Act*,
may perform dental services under the Agreement provided he is—
 - 180.3.1 a *dental care professional*; and
 - 180.3.2. his registration in the dental care professional register established under section 36B of the *Dentists Act* is not subject to a suspension.

Performers: further requirements

181. No *health care professional* or other person other than one to whom clause 178 and 179 applies may perform clinical services under the Agreement unless he is appropriately registered with his relevant professional body and his registration is not subject to a suspension.
182. Where—
- 182.1. the registration of a dental practitioner, *dental care professional* or other *health care professional*; or
 - 182.2. a dental practitioner's inclusion in the *dental performers list* held by the Board,

²⁶ Where the PDS Agreement is of a type where a particular clause can apply, this Part is required by the *Regulations* (see regulation 24 and Part 4 of Schedule 3).

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is subject to conditions, the Contractor shall ensure compliance with those conditions in so far as they are relevant to the Agreement.

183. No *health care professional* or other person may perform any clinical services under the Agreement unless he has such clinical experience and training as are necessary to enable him properly to perform such services.

Conditions for employment and engagement: dental practitioners performing dental services

184. The Contractor must not employ or engage a dental practitioner to perform dental services under the Agreement unless the Contractor has checked that the practitioner meets the requirements in clause 178.
185. Where the employment or engagement of a dental practitioner is urgently needed and it is not possible to check the matters referred to in clause 178 in accordance with clause 184.2 before employing or engaging him he may be employed or engaged on a temporary basis for a single period of up to 7 days whilst such checks are undertaken.

Conditions for employment and engagement: persons performing dental services other than dental practitioners

186. The Contractor shall not employ or engage a person (other than one to whom clauses 184 and 185 apply) to perform dental services unless from the coming into force of the first Regulations under section 36A(2) of the *Dentists Act*, the Contractor has checked that—

186.1. his name is included in the *register of dental care professionals*, and

186.2. his registration in the dental care professional register is not subject to a suspension,

if that person is being employed or engaged to practise a profession that has been specified in Regulations made under that section; and

186.3. he has taken reasonable steps to satisfy himself that he has the clinical experience and training necessary to enable him to properly perform dental services.

187. Where the employment or engagement of a person specified in clause 186 is urgently needed and it is not possible to check his registration in accordance with clause 186.1 (where it applies) before employing or engaging him, he may be employed or engaged on a temporary basis for a single period of up to 7 days whilst such checks are undertaken.
188. When considering a person's experience and training for the purposes of clause 186.3, the Contractor shall have regard in particular to—

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188.1. any post-graduate or post-registration qualification held by that person; and

188.2. any relevant training undertaken by him and any relevant clinical experience gained by him.

Conditions for employment and engagement: all persons performing dental services

189. The Contractor shall not employ or engage a person to perform dental services under the Agreement unless—

189.1. that person has provided two clinical references that relate to two recent posts (which may include any current post) exercising the profession in which he seeks employment or engagement with the Contractor which lasted for three months or more without a significant break, or where this is not possible, that person has provided a full explanation and alternative referees; and

189.2. the Contractor has checked and is satisfied with the references.

190. Where the employment or engagement of a person falling within clause 189 is urgently needed and it is not possible for the Contractor to obtain and check the references in accordance with clause 189.2. before employing or engaging him, he may be employed or engaged on a temporary basis for a single period of up to 14 days whilst his references are checked and considered, and for an additional period of a further 7 days if the Contractor believes the person supplying those references is ill, on holiday or otherwise temporarily unavailable.

191. Where the Contractor employs or engages the same person on more than one occasion within a period of three months, it may rely on the references provided on the first occasion, provided that those references are not more than twelve months old.

Conditions for employment or engagement: persons assisting in the provision of services under the Agreement

192. Before employing or engaging any person to assist it in the provision of services under the Agreement, the Contractor shall take reasonable care to satisfy itself that the person in question is both suitably qualified and competent to discharge the duties for which he is to be employed or engaged.

193. The duty imposed by clause 192 is in addition to the duties imposed by clauses 184 to 191.

194. When considering the competence and suitability of any person for the purpose of clause 192, the Contractor shall have regard in particular to:—

194.1. that person's academic and vocational qualifications;

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194.2. his education and training; and

194.3. his previous employment or work experience.

Training

195. The Contractor shall ensure that for any dental practitioner or *dental care professional* who is—

195.1. performing dental services under the Agreement; or

195.2. employed or engaged to assist in the performance of such services,

arrangements are in place for the purpose of maintaining and updating his skills and knowledge in relation to the services which he is performing or assisting in performing.

196. The Contractor shall afford to each employee reasonable opportunities to undertake appropriate training with a view to maintaining that employee's competence.

Appraisal and assessment

197. The Contractor shall ensure that any dental practitioner performing services under the Agreement—

197.1. participates in the appraisal system (if any) provided by the Board; and

197.2. co-operates with the Board in relation to patient safety.

Sub-contracting of clinical matters

198. The Contractor shall not sub-contract any of its rights or duties under the Agreement to any person in relation to clinical matters unless—

198.1. it has taken reasonable steps to satisfy itself that—

198.1.1. it is reasonable in all the circumstances, and

198.1.2. that the person is qualified and competent to provide the service; and

198.2. it is satisfied in accordance with clauses 250 to 253 that the sub-contractor holds adequate insurance.

199. Where the Contractor sub-contracts any of its rights or duties under the Agreement in relation to clinical matters, it shall—

199.1. inform the Board of the sub-contract as soon as is reasonably practicable; and

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- 199.2. provide the Board with such information in relation to the sub-contract as it reasonably requests.
200. Where the Contractor sub-contracts clinical services in accordance with clause 198, the parties to the Agreement shall be deemed to have agreed a variation to the Agreement which has the effect of adding to the list of the Contractor's premises any premises which are to be used by the sub-contractor for the purpose of the sub-contract and clause 286 shall not apply.
201. An Agreement with a sub-contractor must prohibit the sub-contractor from sub-contracting the clinical services it has agreed with the Contractor to provide.

PART 13 RECORDS, INFORMATION, NOTIFICATION AND RIGHTS OF ENTRY²⁷

Patient records

202. The Contractor shall ensure that a full, accurate and contemporaneous record is kept in the patient record in respect of the care and treatment given to each patient under the Agreement, including treatment given to a patient who is referred to the Contractor.
203. The patient record may be kept in electronic form.
204. The patient record shall include details of any *private* services (to the extent that they are provided with services under the Agreement) and shall be kept with—
- 204.1. a copy of any treatment plan given to the patient pursuant to clause 47;
 - 204.2. all radiographs, photographs and study casts taken or obtained by it as part of the services provided to that patient;
 - 204.3. where an *orthodontic course of treatment* has been provided to a patient, a copy of the orthodontic treatment plan;
 - 204.4. where information is required to be notified to the Board in accordance with clause 221, and that information is to be submitted electronically—
 - 204.1.1. the written declaration form in respect of exemption under section 177(1) of *the 2006 Act* duly made and completed in accordance with regulations made under sections 176 and 177(5) of that Act; and
 - 204.4.2. a note of the evidence in support of that declaration;
 - 204.5. the statement concerning any custom-made device provided by any person as a consequence of regulation 15 of the Medical Devices Regulations 2002 in respect of services being provided to that patient.
205. The patient record and the items referred to in clause 204.1 to 204.5 shall be retained for a period of 2 years beginning with—
- 205.1. the date on which—
 - 205.1.1. an *orthodontic course of treatment* is terminated; or
 - 205.1.2. an *orthodontic course of treatment* is completed; or

²⁷ Where the PDS Agreement is of a type where a particular clause can apply, this Part is required by *the Regulations*: see regulation 20 and Part 5 of Schedule 3.

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205.1.3. in respect of *orthodontic courses of treatment* not falling within clause 205.1.1 or 205.1.2, the date by which no more services can be provided as part of that *orthodontic course of treatment* by virtue of clause 44.2 or clause 148.2.

206. Nothing in clauses 202 to 205 shall affect any property right which the Contractor may have in relation to the records, radiographs, photographs and study models referred to in those clauses.

Confidentiality of personal data

207. The Contractor shall nominate a person with responsibility for practices and procedures relating to the confidentiality of personal data held by it.

Patient information

208. The Contractor shall ensure that there is displayed in a prominent position in its *practice premises*, in a part to which patients have access—

208.1. in respect of its practice based quality assurance system referred to in clauses 246 to 249, a written statement relating to its commitment to the matters referred to in clause 249;

208.2. such information relating to *NHS charges* as is supplied by the Board for the purposes of providing information to the patients; and

208.3. information about the complaints procedure which it operates in accordance with Part 20, giving the name and title of the person nominated by the Contractor in accordance with clause 269.

209. The Contractor shall -

209.1. compile a document (in this paragraph called a “patient information leaflet”) which shall include the information specified in Schedule 3 to this Agreement;

209.2. review its patient information leaflet at least once in every period of 12 months and make any amendments necessary to maintain its accuracy; and

209.3. make available a copy of the leaflet, and any subsequent updates, to its patients and prospective patients.

210. The requirements in clause 209 do not apply to the Contractor to the extent that it provides services to persons detained in *prison*.

Provision of and access to information: the Board

211. The Contractor shall, at the request of the Board—

211.1. produce to the Board or to a person authorised in writing by the Board in such format, and at such intervals or within such time period, as the Board specifies; or

211.2. allow the Board, or a person authorised in writing by it to access, the information specified in clause 212.

212. The information specified for the purposes of clause 211 is—

212.1. any information which is reasonably required by the Board for the purposes of or in connection with the Agreement; and

212.2. any other information which is reasonably required in connection with the Board's functions,

and includes the Contractor's patient records.

Clauses 213 – 217 are not used.

Inquiries about prescriptions and referrals

218. The Contractor shall, subject to clauses 219 and 220, sufficiently answer any inquiries whether oral or in writing from the Board concerning—

218.1. any prescription form issued by a *prescriber*;

218.2. the considerations by reference to which *prescribers* issue such forms;

218.3. the referral by or on behalf of the Contractor of any patient to any other services provided under *the 2006 Act*; or

218.4. the considerations by which the Contractor makes such referrals or provides for them to be made on its behalf.

219. An inquiry referred to in clause 218 may only be made for the purpose either of obtaining information to assist the Board to discharge its functions or of assisting the Contractor in the discharge of its obligations under the Agreement.

220. The Contractor shall not be obliged to answer any inquiry referred to in clause 218 unless it is made—

220.1. in the case of clause 218.1 or 218.2, by an appropriately qualified *health care professional*; or

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220.2. in the case of clause 218.3 or 218.4, by an appropriately qualified dental practitioner,

appointed in either case by the Board to assist it in the exercise of its functions under paragraph 38 of Schedule 3 of *the Regulations* and that person produces, on request, written evidence that he is authorised by the Board to make such inquiry on its behalf.

Notification of *orthodontic course of treatment* when the treatment has completed on or before 30 April 2019

221. The Contractor shall, within 2 months of the date upon which—

221.1. it *completes an orthodontic course of treatment*,

221.2. Reserved;

221.3. it provides an orthodontic appliance following a *case assessment* in respect of *orthodontic treatment*;

221.4. Reserved;

221.5. an *orthodontic course of treatment* is terminated; or

221.6. in respect of an *orthodontic course of treatment* not falling within clause 221.1 or 221.5, no more services can be provided by virtue of clause 148.2

send to the Board, on a form supplied by it, the information specified in clause 222.

222. The information referred to in clause 221 is—

222.1. details of the patient to whom it provides services;

222.2. details of the services provided (including any appliances provided) to that patient;

222.3. details of any NHS charge payable and paid by that patient; and

222.4. in the case of a patient exempt from NHS charges and where such information is not submitted electronically, the written declaration form and note of evidence in support of that declaration.

Notification of *orthodontic course of treatment* when the treatment has completed on or after 1 May 2019

222A. The Contractor shall, within 2 months of the date upon which—

222A.1. it completes an *orthodontic course of treatment*;

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- 222A.2. Reserved;
- 222A.3. it provides an orthodontic appliance following a *case assessment* in respect of a course of *orthodontic treatment*;
- 222A.4. Reserved;
- 222A.5. an *orthodontic course of treatment* is terminated; or
- 222A.6. in respect of an orthodontic *course of treatment* not falling within clause 222A.4 or 222A.5, no more services can be provided by virtue of clause 148.2;
- send to the Board, by means of *electronic submission*, the information specified in clause 222.
- 222B. The information referred to in clause 222A is—
- 222B.1. details of the *patient* to whom it provides services;
- 222B.2. details of the services provided (including any appliances provided) to that *patient*;
- 222B.3. details of any *NHS Charge* payable and paid by that *patient*; and
- 222B.4. in the case of a *patient* exempt from *NHS Charges*, the information required under clause 222B.5.
- 222B.5. In the case of a *patient* who is exempt from *NHS Charges*, the Contractor must provide the Board with-
- 222A.5.1 such details of the exemption as the Board may reasonably request; and
- 222A.5.2 the written declaration.
- 222B.6. The Board may accept submission of the information in clause 222A in paper form in such exceptional circumstances as the Board may reasonably determine.

Notification of *orthodontic course of treatment*- Transition Period

- 222C. Where an *orthodontic course of treatment* has completed on or before 30 April 2019, the Board may accept submission of the information set out in clause 222B in paper form up to and including 30 June 2019.

Annual report and review

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223. The Board shall provide to the Contractor an annual report relating to the Agreement which shall contain the same categories of information for all persons who hold agreements with the Board.
224. Once the Board has provided the report referred to in clause 223, the Board shall arrange with the Contractor an annual review of its performance in relation to the Agreement.
225. The Board shall prepare a draft record of the review referred to in clause 224 for comment by the Contractor and, having regard to such comments, shall produce a final written record of the review.
226. A copy of the final record referred to in clause 225 shall be sent to the Contractor.

Notifications to the Board

227. In addition to any requirements of notification elsewhere in the *Regulations*, the Contractor shall notify the Board in writing, as soon as reasonably practicable, of—
- 227.1. any serious incident that in the reasonable opinion of the Contractor affects or is likely to affect the Contractor's performance of its obligations under the Agreement; or
- 227.2. any circumstances which give rise to the Board's right to terminate the Agreement under clause 302 or 303.
228. The Contractor shall, unless it is impracticable for it to do so, notify the Board in writing within 28 days of any occurrence requiring a change in the information about it published by the Board in accordance with regulations made under section 99(3) of *the 2006 Act*.
229. The Contractor shall give notice in writing to the Board when a dental practitioner who is performing or will perform services under the Agreement (as the case may be)—
- 229.1. leaves the Contractor, and the date upon which he left; or
- 229.2. is employed or engaged by the Contractor,
- which shall include the name of the dental practitioner who has left, or who has been employed or engaged, together with his *professional registration number*.

Notice provisions specific to an agreement with a *dental corporation*²⁸

230. The Contractor shall give notice in writing to the Board forthwith when—

²⁸ Clause 230 only needs to be included if the Contractor is a *dental corporation*.

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- 230.1. it passes a resolution or a court of competent jurisdiction makes an order that the Contractor be wound up;
- 230.2. circumstances arise which might entitle a creditor or a court to appoint a receiver, administrator or administrative receiver for the Contractor;
- 230.3. circumstances arise which would enable the court to make a winding up order in respect of the Contractor; or
- 230.4. the Contractor is unable to pay its debts within the meaning of section 123 of the Insolvency Act 1986.

Notice provisions specific to an agreement with a company limited by shares²⁹

230A. The Contractor shall give notice in writing to the Board forthwith when—

- 230A.1. it passes a resolution or a court of competent jurisdiction makes an order that the Contractor be wound up;
- 230A.2. circumstances arise which might entitle a creditor or a court to appoint a receiver, administrator or administrative receiver for the Contractor;
- 230A.3. circumstances arise which would enable the court to make a winding up order in respect of the Contractor;
- 230A.4. the Contractor is unable to pay its debts within the meaning of section 123 of the Insolvency Act 1986; or
- 230A.5. changes take place in relation to the ownership of shares in the company.

230B. A notice under clause 230A.5 must—

- 230B.1. provide the name of any person ceasing to own a share in the company;
- 230B.2. provide the name of any new person acquiring a share in the company; and
- 230B.3. confirm that following any changes in share ownership, that the company continues to meet the conditions in section 108(1A) of *the 2006 Act*.

Notice provisions specific to an agreement with a limited liability partnership³⁰

230C. The Contractor shall give notice to the Board forthwith when—

²⁹ Clause 230A only needs to be included if the Contractor is a company limited by shares

³⁰ Clause 230C only needs to be included if the Contractor is a limited liability partnership

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- 230C.1. it passes a resolution or a court of competent jurisdiction makes an order that the Contractor be wound up;
- 230C.2. circumstances arise which might entitle a creditor or a court to appoint a receiver, administrator or administrative receiver for the Contractor;
- 230C.3. circumstances arise which would enable the court to make a winding up order in respect of the Contractor;
- 230C.4. the Contractor is unable to pay its debts within the meaning of section 123 of the Insolvency Act 1986; or
- 230C.5. any membership changes are notified in accordance with section 9 of the Limited Liability Partnership Act 2000 to the registrar (within the meaning of that Act) in relation to a person who becomes or ceases to be a member or designated member (within the meaning of that Act) and the notice must specify the date on which that person becomes or ceases to be a member or designated member (as the case may be).

230D. A notice under clause 230C.5 must confirm—

- 230D.1. that any new member joining the partnership meets the conditions imposed by regulation 4 of *the Regulations*; and
- 230D.2. following the membership changes, that subsections 108(1B) or 108(1C) of *the 2006 Act* continue to apply to the partnership.

Notifications to patients following variation of the Agreement

231. Where the Agreement is varied in accordance with Part 22 of this Agreement and, as a result of that variation there is to be a change in the range of services provided by the Contractor, the Contractor shall ensure that there is displayed in a prominent position in its *practice premises*, in a part to which patients have access, written details of that change.

Entry and inspection by the Board

232. Subject to—

- 232.1. the conditions in clause 233; and
- 232.2. clause 234, the Contractor shall allow persons authorised in writing by the Board to enter and inspect the *practice premises* at any reasonable time.

233. The conditions referred to in clause 232.1 are that—

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- 233.1. reasonable notice of the intended entry has been given;
 - 233.2. written evidence of the authority of the person seeking entry is produced to the Contractor on request; and
 - 233.3. entry is not made to any premises or part of the premises used as residential accommodation without the consent of the resident.
234. Where the Contractor is providing services under the Agreement in a *prison*, the Contractor shall not be obliged to comply with clause 232, or clauses 235 or 236, if—
- 234.1. the Contractor has used its best endeavours to allow the Board or the Care Quality Commission to enter and inspect the *practice premises*; but
 - 234.2. entry and inspection has been prevented by the *prison* authorities despite the Contractor's best endeavours.

Entry and viewing by Local Healthwatch organisations

235. Subject to clause 234, the Contractor must comply with the requirement to allow an authorised representative to enter and view premises and observe the carrying-on of activities on those premises in accordance with regulations made under section 225 of the Local Government and Public Involvement Health Act 2007.

Entry and inspection by the Care Quality Commission

236. Subject to clause 234, the Contractor shall allow persons authorised by the Care Quality Commission to enter and inspect premises in accordance with section 66 of the Health and Social Care (Community Health and Standards) Act 2003 (right of entry).

PART 14³¹ PAYMENT UNDER THE AGREEMENT

237. The Board shall make payments to the Contractor under the Agreement promptly and in accordance with both the terms of the Agreement (including, for the avoidance of doubt, any payment due pursuant to clause 238), and any other conditions relating to the payment contained in directions given by *the Secretary of State* under section 109(4) of *the 2006 Act* subject to any right the Board may have to set off against any amount payable to the Contractor under the Agreement any amount—
- 237.1. that is owed by the Contractor to the Board under the Agreement;
 - 237.2. has been paid to the Contractor owing to an error in circumstances when it was not due; or
 - 237.3. that the Board may withhold from the Contractor in accordance with the terms of the Agreement or any other applicable provisions contained in directions given by *the Secretary of State* under section 109(4) of *the 2006 Act*.
 - 237.4. Subject to clause 238, the Board shall make payments to the Contractor in such amount and in such manner as specified in any directions for the time being in force under section 114A or 109(4) of *the 2006 Act*. Where, pursuant to directions made under section 114A or 109(4) of *the 2006 Act*, the Board is required to make a payment to the Contractor under the Agreement but subject to conditions, those conditions are to be a term of the Agreement.
238. Payments to be made to the Contractor (and any relevant conditions to be met by the Contractor in relation to such payments) in respect of services where payments, or the amount of any such payments, are not specified in directions pursuant to clause 237.4 are set out in Schedule 4 to this Agreement.³²
239. The Contractor shall make payments to the Board under the Agreement promptly and in accordance with the terms of the Agreement and any other conditions relating to the payment contained in directions given by *the Secretary of State* under section 109(4) of *the 2006 Act* subject to any right the Board has to set off against any amount referred to in clause 237.1, 237.2 or 237.3.
- 239A. The Board is under an obligation to publish the information about earnings specified in Regulation 17A of *the Regulations*. The Contractor acknowledges and consents to the publication of this information.

³¹ Part 14 is required by regulations 17 and 18 of *the Regulations* and section 109(4) of *the 2006 Act*.

³² Clause 238 needs to be included as some of the details in respect of payments to the Contractor will need to be set out. *See* Schedule 4.

PART 15³³ FEES, CHARGES AND FINANCIAL INTERESTS OF THE CONTRACTOR

240. The Contractor shall not, either itself or through any other person, demand or accept a fee or other remuneration for its own or another's benefit from—
- 240.1. any patient of its for the provision of any treatment under the Agreement, except as otherwise provided in the *NHS Charges Regulations*; or
 - 240.2. any person who has requested services under the Agreement for himself or a family member, as a prerequisite to providing services under the Agreement to that person or his family member.
241. The Contractor shall—
- 241.1. only collect from any patient of its any charge that that patient is required to pay by virtue of the *NHS Charges Regulations*, in accordance with the requirements of those Regulations; and
 - 241.2. obligations imposed on the Contractor by the *NHS Charges Regulations* shall be terms of this Agreement.
242. In making a decision—
- 242.1. as to what services to recommend or provide to a patient who has sought services under the Agreement; or
 - 242.2. to refer a patient for other services by another contractor, hospital or other relevant service provider under Part 5 of *the 2006 Act*,
- the Contractor shall do so without regard to its own financial interests.
243. [This Part of the Agreement shall survive the expiry or termination of the Agreement to the extent that it prohibits the Contractor from, either itself or through any other person, demanding or accepting a fee or other remuneration for its own or another's benefit from—
- 243.1. any patient of its for the provision of any treatment under the Agreement, except as otherwise provided in the *NHS Charges Regulations*; and
 - 243.2. any person who has requested services under the Agreement for himself or a family member, as a prerequisite to providing services under the Agreement to that person or his family member.]³⁴

³³ Except where expressly indicated in the footnote, this Part is required by *the Regulations* (see regulation 18).

³⁴ Clause 243 is not mandatory but it is recommended.

PART 16³⁵ CLINICAL GOVERNANCE AND QUALITY ASSURANCE

Clinical governance arrangements

244. The Contractor shall co-operate with such *clinical governance arrangements* as the Board may establish in respect of contractors providing services under a PDS Agreement.
245. The Contractor shall nominate a person who manages services under the Agreement to have responsibility for ensuring compliance with *clinical governance arrangements*.

Quality assurance system

246. The Contractor shall establish, and operate in accordance with clauses 248 and 249, a practice based quality assurance system which is applicable to all the persons specified in clause 247.
247. The specified persons are—
- 247.1. any dental practitioner who performs services under the Agreement;
 - 247.2. any other person employed or engaged by the Contractor to perform or assist in the performance of services under the Agreement.
248. The Contractor shall ensure that in respect of his practice based quality assurance system, he has nominated a person (who need not be connected with the Contractor's practice) to be responsible for operating that system.
249. In clauses 246 to 248, "practice based quality assurance system" means one which comprises a system to ensure that—
- 249.1. effective measures of infection control are used;
 - 249.2. all legal requirements relating to health and safety in the workplace are satisfied;
 - 249.3. all legal requirements relating to radiological protection are satisfied;
 - 249.4. any requirements of the General Dental Council in respect of the continuing professional development of dental practitioners are satisfied; and
 - 249.5. the requirement to display in a prominent position the written statement relating to the quality assurance system (see clause 208) is satisfied.

DUTY AS TO EDUCATION AND TRAINING

³⁵ This Part is required by *the Regulations* (see paragraphs 77 and 78 of Schedule 3).

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249A. The Contractor must co-operate with *the Secretary of State* in the discharge of *the Secretary of State's* duty under section 1F of *the 2006 Act*, or co-operate with Health Education England where Health Education England is discharging that duty by virtue of a direction under section 7 of that Act.

PART 17³⁶ INSURANCE

Insurance: negligent performance

250. The Contractor shall at all times have in force in relation to it an *indemnity arrangement* which provides *appropriate cover*.
251. The Contractor shall not sub-contract its obligations to provide clinical services under the Agreement unless it has satisfied itself that the sub-contractor has in force in relation to it an *indemnity arrangement* which provides *appropriate cover*.
252. The Contractor or a sub-contractor shall be regarded as having in force in relation to it an *indemnity arrangement* if there is an *indemnity arrangement* in force in relation to it an employee of its in connection with clinical services which that employee provides under the Agreement or, as the case may be, sub-contract.

Public liability insurance

253. The Contractor shall at all times hold adequate public liability *insurance* in relation to liabilities to third parties arising under or in connection with the Agreement which are not covered by an *indemnity arrangement* referred to in clauses 250 to 252.

³⁶ This Part is required by *the Regulations* (see paragraphs 79 and 80 of Schedule 3).

PART 18³⁷ GIFTS

254. The Contractor shall keep a register of gifts which—
- 254.1. are given to any of the persons specified in clause 255 by or on behalf of—
 - 254.1.1. patient,
 - 254.1.2. a relative of a patient, or
 - 254.1.3. any person who provides or wishes to provide services to the Contractor or its patients in connection with the Agreement; and
 - 254.2. have, in its reasonable opinion, an individual value of more than £100.00.
255. The persons referred to in clause 254.1 are—
- 255.1. the Contractor;
 - 255.2. where the Agreement is with a *dental corporation*, a director, chief executive or secretary of the *dental corporation*;
 - 255.2A. where the Agreement is with a company limited by shares, a director, chief executive or secretary of the company;
 - 255.2B. where the Agreement is with a limited liability partnership, a member of the partnership;
 - 255.3. any person employed by the Contractor for the purposes of the Agreement;
 - 255.4. any dental practitioner engaged by the Contractor for the purposes of the Agreement;
 - 255.5. any spouse or civil partner of the Contractor (where the Contractor is an individual dental practitioner) or of a person specified in clauses 255.2 to 255.4; or
 - 255.6. any person whose relationship with the Contractor (where the Contractor is an individual dental practitioner) or with a person specified in clauses 255.2 to 255.4 has the characteristics of the relationship between husband and wife or civil partners.
256. Clause 254 does not apply where—

³⁷ This Part is required by *the Regulations*: see paragraph 81 of Schedule 3 to *the Regulations*.

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- 256.1. there are reasonable grounds for believing that the gift is unconnected with services provided or to be provided by the Contractor;
 - 256.2. the Contractor is not aware of the gift; or
 - 256.3. the Contractor is not aware that the donor wishes to provide services to the Contractor.
257. The Contractor shall take reasonable steps to ensure that it is informed of gifts which fall within clause 254 and which are given to the persons specified in clauses 255.
258. The register referred to in clause 254 shall include the following information—
- 258.1. the name of the donor;
 - 258.2. in a case where the donor is a patient, the patient's National Health Service number or, if the number is not known, his address;
 - 258.3. in any other case, the address of the donor;
 - 258.4. the nature of the gift;
 - 258.5. the estimated value of the gift; and
 - 258.6. the name of the person or persons who received the gift.
259. The Contractor shall make the register available to the Board on request.

PART 19³⁸ COMPLIANCE WITH LEGISLATION AND GUIDANCE

260. The Contractor shall comply with all relevant legislation and have regard to all relevant guidance issued by the Board and *the Secretary of State*.

³⁸ This Part is required by *the Regulations* (see paragraph 82 of Schedule 3).

PART 20³⁹ COMPLAINTS

Complaints procedure

261. The Contractor must have in place a complaints procedure which meets the requirements of the Local Authority Social Services and National Health Service Complaints (England) Regulations 2009.

Co-operation with investigations

262. The Contractor shall co-operate with—

262.1. any investigation of a complaint in relation to any matter reasonably connected with the provision of services under the Agreement taken by —

262.1.1 the Board; and

262.1.2 the *Health Service Commissioner*; and

262.2 any investigation of a complaint by an *NHS body* or *local authority* which relates to a patient or former patient of the Contractor.

263. The co-operation required by clause 262 includes—

263.1 answering questions reasonably put to the Contractor by the Board;

263.2 providing any information relating to the complaint reasonably required by the Board; and

263.3 attending any meeting to consider the complaint (if held at a reasonably accessible place and at a reasonable hour, and due notice has been given) if the Contractor's presence is reasonably required by the Board.

Provision of information

264. The Contractor shall inform the Board, at such intervals as the Board requires, of the number of complaints it has received under the procedure established in accordance with this Part.

Clauses 265 – 276 are not used.

277. This Part of the Agreement shall survive the expiry or termination of the Agreement in so far as it relates to any complaint or investigation reasonably

³⁹ This Part is required by *the Regulations*; see Part 6 of Schedule 3.

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connected with the provision of services under the Agreement before it terminated⁴⁰.

⁴⁰ This clause is not mandatory but it is recommended to ensure that the Contractor is still under an obligation to comply with the investigation of a complaint or with any relevant investigation where the Agreement has terminated or expired.

PART 21⁴¹ DISPUTE RESOLUTION

Local resolution of Agreement disputes

278. In the case of any dispute arising out of or in connection with the Agreement, the Contractor and the Board must make every reasonable effort to communicate and cooperate with each other with a view to resolving the dispute, before referring the dispute for determination in accordance with the *NHS dispute resolution procedure* (or, where applicable, before commencing court proceedings).

Dispute resolution: non-NHS Contracts⁴²

279. Reserved.

279.A Any dispute arising out of or in connection with the Agreement, except matters dealt with under the complaints procedure set out in Part 20 of this Agreement, may be referred for consideration and determination to *the Secretary of State*, if:—

279A.1. if it relates to a period of when the Contractor was a *health service body*, by the Contractor or by the Board; or

279A.2. in any other case, by the Contractor or, if the Contractor agrees in writing, by the Board.

280. In the case of a dispute referred to the *Secretary of State* under clause 279A, the procedure to be followed is the *NHS dispute resolution procedure*, and the parties agree to be bound by a determination made by the *adjudicator*.

280A. Where the Contractor or the Board –

280A.1 has referred the matter to the *NHS dispute resolution procedure* before the Contractor ceases to be a *health service body*, or

280A.2 refers any matter to the *NHS dispute resolution procedure* in accordance with paragraph 54(1)(a) of Schedule 3 of the Regulations, after the Contractor ceases to be a *health service body*,

the Contractor is to continue to be treated as a *health service body* (and accordingly the Agreement is to continue to be regarded as a *NHS contract*) for the purpose of the consideration and determination of the dispute.

⁴¹ Except where specifically indicated in the footnotes, this Part is required by *the Regulations* (see Part 7 of Schedule 3).

⁴² These clauses are mandatory terms only if the agreement is not an *NHS contract*. Otherwise, the clauses should not be included in the Agreement.

NHS dispute resolution procedure

281. The *NHS dispute resolution procedure* applies in the case of any dispute arising out of or in connection with the Agreement which is referred to *the Secretary of State* in accordance with **[section 9(5) of the 2006 Act / clause 279A above]**⁴³, and the Board and the Contractor shall participate in the *NHS dispute resolution procedure* as set out in paragraphs 55 and 56 of Schedule 3 to *the Regulations*.
282. Any party wishing to refer a dispute shall send to *the Secretary of State* a written request for dispute resolution which shall include or be accompanied by—
- 282.1. the names and addresses of the parties to the dispute;
- 282.2. a copy of the Agreement; and
- 282.3. a brief statement describing the nature and circumstances of the dispute.
283. Any party wishing to refer a dispute as mentioned in clause 282 must send the request under that clause within a period of three years beginning with the date on which the matter giving rise to the dispute happened or should reasonably have come to the attention of the party wishing to refer the dispute.
284. In clauses 278 to 283 “any dispute arising out of or in connection with the Agreement” includes any dispute arising out of or in connection with the termination of the Agreement.
285. This Part shall survive the expiry or termination of the Agreement.

⁴³ If the Agreement is an NHS contract, the parties must select the phrase “section 9(5) of *the 2006 Act*”.
If the Agreement is not an NHS contract, the parties must select the phrase “clause 279 above”.

PART 22⁴⁴ VARIATION AND TERMINATION OF THE AGREEMENT

Variation of the Agreement: general

286. Subject to clause 200, no amendment or variation shall have effect unless it is in writing and signed by or on behalf of the Board and the Contractor.

287. In addition to the specific provision made in clauses 288 and 318 to 322, the Board may vary the Agreement without the Contractor's consent where it—

287.1. is reasonably satisfied that it is necessary to vary the Agreement so as to comply with *the 2006 Act*, any regulations made pursuant to that Act, or any direction given by the *Secretary of State* pursuant to that Act; and

287.2. notifies the Contractor in writing of the wording of the proposed variation and the date upon which that variation is to take effect,

and, where it is reasonably practicable to do so, the date that the proposed variation is to take effect shall be not less than 14 days after the date on which the notice under clause 287.2 is served on the Contractor.

Variation of the Agreement: activity under the Agreement

288. Where the Contractor or the Board is of the opinion that there needs to be a variation to the number of—

288.1. *Reserved*

288.2. *units of orthodontic activity,*

to be provided under the Agreement, clauses 289 and 290 shall apply.

289. The Contractor or the Board shall notify the other party to the Agreement in writing of its opinion of the need for a variation, specifying in that notice the variation that it considers necessary, together with its reasons.

290. Following service of the notice referred to in clause 289, both parties shall use their best endeavours to communicate and cooperate with each other with a view to determining what (if any) variation should be made to the—

298.1. *Reserved*

298.2. *units of orthodontic activity,*

⁴⁴ Except where it is indicated in a footnote that a particular provision is only required in certain types of Agreement, this Part is required by *the Regulations*: see Part 9 of Schedule 3.

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and any related variations to the Agreement, including to the monies to be paid to the Contractor under the Agreement, and shall, where appropriate, effect the variation in accordance with clause 286.

Termination by agreement

291. The Board and the Contractor may agree in writing to terminate the Agreement, and if the parties so agree, they shall agree the date upon which that termination should take effect and any further terms upon which the Agreement should be terminated.

Termination on the death of an individual⁴⁵

292. Where the Agreement is with a single individual and that individual dies, the Agreement shall terminate at the end of the period of 28 days after the date of his death unless, before the end of that period—

292.1. subject to clause 293, the Board has agreed in writing with the contractors' personal representative that the Agreement should continue for a further period, not exceeding 6 months after the end of the period of 28 days; and

292.2. the Contractor's personal representatives have confirmed in writing to the Board that they are employing or engaging one or more dental practitioners to assist in the provision of dental services under the Agreement throughout the period for which it continues.

293. Where the Board is of the opinion that another contractor may wish to enter into an agreement in respect of the orthodontic services which were provided by the deceased, the 6 month period referred to in clause 292.1 may be extended by a period not exceeding 6 months as may be agreed.

294. Clause 292 does not affect any other rights to terminate the Agreement which the Board may have under clauses 301 to 315.

Termination by the Contractor

295. The Contractor may terminate the Agreement by serving notice in writing on the Board at any time.

296. Where the Contractor serves notice pursuant to clause 295, the Agreement shall terminate three months after the date on which the notice is served ("the termination date"), save that if the termination date is not the last calendar day of a month, the Agreement shall instead terminate on the last calendar day of the month in which the termination date falls.

⁴⁵ Clauses 292 and 293 only need to be included if the Contractor is an individual. If not, these clauses should be omitted.

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297. Clauses 295, 296, 298 to 300 are without prejudice to any other rights to terminate the Agreement that the Contractor may have.

Late payment notices

298. The Contractor may give notice in writing (a "late payment notice") to the Board if the Board has failed to make any payments due to the Contractor in accordance with Part 14 of this Agreement, and the Contractor shall specify in the late payment notice the payments that the Board has failed to make in accordance with the Agreement.
299. Subject to clause 300, the Contractor may, at least 28 days after having served a late payment notice, terminate the Agreement by a further written notice if the Board has still failed to make the payments that were due to the Contractor and that were specified in the late payment notice served on the Board pursuant to clause 298.
300. If, following receipt of a late payment notice, the Board refers the matter to the *NHS dispute resolution procedure* within 28 days of the date upon which it is served with the late payment notice, and it notifies the Contractor in writing that it has done so within that period of time, the Contractor may not terminate the Agreement pursuant to clause 299 until—
- 300.1. there has been a determination of the dispute pursuant to paragraph 56 of Schedule 3 to *the Regulations* and that determination permits the Contractor to terminate the Agreement; or
- 300.2. the Board ceases to pursue the *NHS dispute resolution procedure*, whichever is the sooner.

Termination by the Board: general

301. The Board may only terminate the Agreement in accordance with this Part.

Termination by the Board for the provision of untrue etc. information

302. The Board may serve notice in writing on the Contractor terminating the Agreement forthwith, or from such date as may be specified in the notice if, after the Agreement has been entered into, it comes to the attention of the Board that written information provided to the Board by the Contractor before the Agreement was entered into in relation to the conditions set out in regulation 4 or 5 of *the Regulations* (and compliance with those conditions) was, when given, untrue or inaccurate in a material respect.

Termination by the Board on grounds of suitability etc.

303. The Board may serve notice in writing on the Contractor terminating the Agreement forthwith, or from such date as may be specified in the notice if —

- 303.1. in the case of an agreement with an individual, that individual;
- 303.2. in the case of an agreement with a *dental corporation*, any director, chief executive or secretary of that corporation;
- 303.3. in the case of an agreement with a company limited by shares, any director, chief executive or secretary of that company; or
- 303.4. in the case of a limited liability partnership, any member of that partnership,

falls within clause 304 during the existence of the Agreement.

304. A person falls within this clause if—

- 304.1. he or it is the subject of a national disqualification;
- 304.2. subject to clause 305, he or it is disqualified or suspended (other than by an interim suspension order or direction pending an investigation or a suspension on the grounds of ill-health) from practising by any *licensing body* anywhere in the world;
- 304.3. subject to clause 306, he has been dismissed (otherwise than by reason of redundancy) from any employment by a *health service body* unless before the Board has served a notice terminating the Agreement pursuant to this clause, he is employed by the *health service body* that dismissed him or by another *health service body*;
- 304.5. he or it is removed from, or refused admission to, a *primary care list* by reason of inefficiency, fraud or unsuitability (within the meaning of section 151(2), (3) and (4) of *the 2006 Act* respectively) unless his name has subsequently been included in such a list;
- 304.5. he has been convicted in the United Kingdom of—
 - 304.5.1. murder; or
 - 304.5.2. a criminal offence other than murder, committed on or after 14th December 2001, and has been sentenced to a term of imprisonment of over six months;
- 304.6. subject to clause 307 he has been convicted outside the United Kingdom of an offence—

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- 304.6.1. which would, if committed in England and Wales, constitute murder, or
- 304.6.2. committed on or after 14th December 2001, which would if committed in England and Wales, constitute a criminal offence other than murder, and been sentenced to a term of imprisonment of over six months;
- 304.6.3. he has been convicted of an offence referred to in Schedule 1 to the Children and Young Persons Act 1933 or Schedule 1 to the Criminal Procedure (Scotland) Act 1995;
- 304.6.4. he or it has—
 - 304.6.4.1. been adjudged bankrupt or had sequestration of his estate awarded unless (in either case) he has been discharged or the bankruptcy order has been annulled;
 - 304.6.4.2. been made the subject of a bankruptcy restrictions order or an interim bankruptcy restrictions order under Schedule 4A to the Insolvency Act 1986, unless that order has ceased to have effect or has been annulled;
 - 304.6.4.3. made a composition or arrangement with, or granted a trust deed for, his or its creditors unless he or it has been discharged in respect of it; or
 - 304.6.4.4. been wound up under Part IV of the Insolvency Act 1986;
- 304.6.5. there is—
 - 304.6.5.1. an administrator, administrative receiver or receiver appointed in respect of it; or
 - 304.6.5.2. an administration order made in respect of it under Schedule B1 to the Insolvency Act 1986;
- 304.6.6. he has been—
 - 304.6.6.1. removed from the office of *charity trustee* or trustee for a charity by an order made by the Charity Commissioners or the High Court on the grounds of any misconduct or mismanagement in the administration of the charity for which he was responsible or to which he was privy, or which he by his conduct contributed to or facilitated; or

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- 304.6.6.2. removed under section 7 of the Law Reform (Miscellaneous Provisions) (Scotland) Act 1990 or under section 34 of the Charities and Trustee Investment (Scotland) Act 2005, from being concerned in the management or control of any body;
- 304.6.7 he is subject to a disqualification order under the Company Directors Disqualification Act 1986, the Companies (Northern Ireland) Order 1986 or to an order made under section 429(2)(b) of the Insolvency Act 1986; or
- 304.6.8. he has refused to comply with a request by the Board for him to be medically examined on the grounds that it is concerned that he is incapable of adequately providing services under the Agreement.
305. The Board shall not terminate the Agreement pursuant to clause 304.2 where the Board is satisfied that the disqualification or suspension imposed by a licensing body outside the United Kingdom does not make the person unsuitable to be—
- 305.1. the Contractor;
- 305.2. in the case of an agreement with a *dental corporation*, any director, chief executive or secretary of that corporation:
- 305.3 in the case of a company limited by shares, any director, chief executive or secretary of that company; or
- 305.4 in the case of a limited liability partnership, any member of that partnership,
- as the case may be.
306. The Board shall not terminate the Agreement pursuant to clause 304.3—
- 306.1. until a period of at least three months has elapsed since the date of the dismissal of the person concerned; or
- 306.2. if, during the period of time specified in clause 306.1, the person concerned brings proceedings in any competent tribunal or court in respect of his dismissal, until proceedings before that tribunal or court are concluded,
- and the Board may only terminate the Agreement at the end of the period specified in clause 306.2 if there is no finding of unfair dismissal at the end of those proceedings.

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307. The Board shall not terminate the Agreement pursuant to clause 304.6.1 and 304.6.2 where the Board is satisfied that the conviction does not make the person unsuitable to be—

307.1. the Contractor; or

307.2. in the case of an agreement with a *dental corporation*, any director, chief executive or secretary of that corporation;

307.3. in the case of a company limited by shares, any director, chief executive or secretary of that company; or

307.4. in the case of a limited liability partnership, any member of that partnership,

as the case may be.

Termination by the Board: patient safety and material financial loss

308. The Board may serve notice in writing on the Contractor terminating the Agreement forthwith or with effect from such date as may be specified in the notice if—

308.1. the Contractor has breached the Agreement and as a result of that breach, the safety of the Contractor's patients is at serious risk if the Agreement is not terminated; or

308.2. the Contractor's financial situation is such that the Board considers that the Board is at risk of material financial loss.

Termination by the Board: remedial notices and breach notices

309. Where the Contractor has breached the Agreement other than as specified in clauses 302 to 308 and the breach is capable of remedy, the Board shall, before taking any action it is otherwise entitled to take by virtue of the Agreement, serve a notice on the Contractor requiring it to remedy the breach ("remedial notice").

310. A remedial notice shall specify—

310.1. details of the breach;

310.2. the steps the Contractor must take to the satisfaction of the Board in order to remedy the breach; and

310.3. the period during which the steps must be taken ("the notice period").

310.4. The notice period shall, unless the Board is satisfied that a shorter period is necessary to—

310.4.1. protect the safety of the Contractor's patients; or

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310.4.2. protect itself from material financial loss,

be no less than 28 days from the date that notice is given.

311. Where the Board is satisfied that the Contractor has not taken the required steps to remedy the breach by the end of the notice period, the Board may terminate the Agreement with effect from such date as the Board may specify in a further notice to the Contractor.

312. Where the Contractor has breached the Agreement other than as specified in clauses 302 to 308 and the breach is not capable of remedy, the Board may serve notice on the Contractor requiring the Contractor not to repeat the breach ("breach notice").

313. If, following a breach notice or a remedial notice, the Contractor—

313.1. repeats the breach that was the subject of the breach notice or the remedial notice; or

313.2. otherwise breaches the Agreement resulting in either a remedial notice or a further breach notice,

the Board may serve notice on the Contractor terminating the Agreement with effect from such date as may be specified in that notice.

314. The Board shall not exercise its right to terminate the Agreement under clause 313 unless it is satisfied that the cumulative effect of the breaches is such that the Board considers that to allow the Agreement to continue would be prejudicial to the efficiency of the services to be provided under the Agreement.

315. If the Contractor is in breach of any obligation and a breach notice or a remedial notice in respect of that default has been given to the Contractor, the Board may withhold or deduct monies which would otherwise be payable under the Agreement in respect of that obligation which is the subject of the default.

Termination by the Board: additional provisions specific to agreements with *dental corporations*, companies limited by shares and limited liability partnerships⁴⁶

316. Where the Contractor is a *dental corporation*, company limited by shares, or limited liability partnership, if the Board becomes aware that the Contractor is carrying on any business which the Board considers to be detrimental to the Contractor's performance of its obligations under the Agreement—

316.1. the Board shall be entitled to give notice to the Contractor requiring that the *dental corporation*, company limited by shares, or limited liability

⁴⁶ The clauses under this heading are only relevant if the Agreement is made with a *dental corporation*, company limited by shares, or limited liability partnership.

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partnership ceases carrying on that business before the end of a period of not less than 28 days beginning on the day on which the notice is given ("the notice period"); and

316.2. if the Contractor has not satisfied the Board that the *dental corporation*, company limited by shares, or limited liability partnership has ceased carrying on that business by the end of the notice period, the Board may, by a further written notice, terminate the Agreement forthwith or from such date as may be specified in the notice.

317. Where the Contractor is a *dental corporation* or company limited by shares and on or after the coming into force for all purposes of article 39 of the *Dentists Act Order* during the existence of the Agreement—

317.1. the majority of the directors of the *dental corporation* or company limited by shares cease to be either dental practitioners or *dental care professionals*;

317.2. the *dental corporation* or company limited by shares has been convicted of an offence under section 43(1) of the *Dentists Act*, or

317.3. the *dental corporation* or company limited by shares, or a director or former director of that corporation or company, has had a financial penalty imposed on it or him by the General Dental Council pursuant to section 43B or 44 of the *Dentists Act*,

the Board may, by written notice, terminate the Agreement if it considers that as a consequence the *dental corporation* or company limited by shares is no longer suitable to be a contractor.

317A. Where the Contractor is a company limited by shares and the company ceases—

317A.1. to be a company limited by shares; or

317A.2. to satisfy the conditions in section 108(1A) of *the 2006 Act*,

the Board shall serve notice in writing on the Contractor terminating the Agreement forthwith.

317B. Where the Contractor is a limited liability partnership and—

317B.1. the partnership ceases to be a limited liability partnership; or

317B.2. section 108(1B) or (1C) of *the 2006 Act* ceases to apply in respect of that partnership,

the Board shall serve notice in writing on the Contractor terminating the Agreement forthwith.

Agreement sanctions

318. In clauses 319 to 326, "agreement sanction" means—
- 318.1. termination of specified reciprocal obligations under the Agreement;
 - 318.2. suspension of specified reciprocal obligations under the Agreement for a period of up to six months; or
 - 318.3. withholding or deducting monies otherwise payable under the Agreement.
319. Where the Board is entitled to terminate the Agreement pursuant to clauses 302, 303, 308, 311, 313, 316 or 317, it may instead impose any of the agreement sanctions if the Board is reasonably satisfied that the agreement sanction to be imposed is appropriate and proportionate to the circumstances giving rise to the Board's entitlement to terminate the Agreement.
320. If the Board decides to impose an agreement sanction, it must notify the Contractor of the agreement sanction that it proposes to impose, the date upon which that sanction will be imposed and provide in that notice an explanation of the effect of the imposition of that sanction.
321. Subject to clauses 323 to 326, the Board shall not impose the agreement sanction until at least 28 days after it has served notice on the Contractor pursuant to clause 320 unless the Board is satisfied that it is necessary to do so in order to—
- 321.1. protect the safety of the Contractor's patients; or
 - 321.2. protect itself from material financial loss.
322. Where the Board imposes an agreement sanction, the Board shall be entitled to charge the Contractor the reasonable costs of additional administration that the Board has incurred in order to impose, or as a result of imposing, the agreement sanction.

Agreement sanctions and the NHS dispute resolution procedure

323. If there is a dispute between the Board and the Contractor in relation to an agreement sanction that the Board is proposing to impose, the Board shall not, subject to clause 326, impose the proposed agreement sanction except in the circumstances specified in clause 324.1 or 324.2.
324. If the Contractor refers the dispute relating to the agreement sanction to the *NHS dispute resolution procedure* within 28 days beginning on the date on which the Board served notice on the Contractor in accordance with clause 320 (or such longer period as may be agreed in writing with the Board), and notifies the Board in writing that it has done so, the Board shall not impose the agreement sanction unless—

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- 324.1. there has been a determination of the dispute pursuant to paragraph 56 of Schedule 3 to *the Regulations* and that determination permits the Board to impose the agreement sanction; or
- 324.2. the Contractor ceases to pursue the *NHS dispute resolution procedure*, whichever is the sooner.
325. If the Contractor does not invoke the *NHS dispute resolution procedure* within the time specified in clause 324, the Board shall be entitled to impose the agreement sanction forthwith.
326. If the Board is satisfied that it is necessary to impose the agreement sanction before the *NHS dispute resolution procedure* is concluded in order to—
- 326.1. protect the safety of the Contractor's patients; or
- 326.2. protect itself from material financial loss,
- the Board shall be entitled to impose the agreement sanction forthwith, pending the outcome of that procedure.

Termination and the NHS dispute resolution procedure

327. Where the Board is entitled to serve written notice on the Contractor terminating the Agreement pursuant to clauses 302, 303, 308, 311, 313, 316 or 317, the Board shall, in the notice served on the Contractor pursuant to those provisions, specify a date on which the Agreement terminates that is not less than 28 days after the date on which the Board has served that notice on the Contractor unless clause 328 applies.
328. This clause applies if the Board is satisfied that a period less than 28 days is necessary in order to—
- 328.1. protect the safety of the Contractor's patients; or
- 328.2. protect itself from material financial loss.
329. In a case falling within clause 327, where the exceptions in clause 328 do not apply, where the Contractor invokes the *NHS dispute resolution procedure* before the end of the period of notice referred to in clause 327, and it notifies the Board in writing that it has done so, the Agreement shall not terminate at the end of the notice period but instead shall only terminate in the circumstances specified in clause 330.
330. The Agreement shall only terminate if and when—

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- 330.1. there has been a determination of the dispute pursuant to paragraph 56 of Schedule 3 to *the Regulations* and that determination permits the Board to terminate the Agreement; or
 - 330.2. the Contractor ceases to pursue the *NHS dispute resolution procedure*, whichever is the sooner.
331. If the Board is satisfied that it is necessary to terminate the Agreement before the *NHS dispute resolution procedure* is concluded in order to—
- 331.1. protect the safety of the Contractor's patients; or
 - 331.2. protect itself from material financial loss,
- clauses 329 and 330 shall not apply and the Board shall be entitled to confirm, by written notice to be served on the Contractor, that the Agreement will nevertheless terminate at the end of the period of the notice it served pursuant to clause clauses 302, 303, 308, 311, 313, 316 or 317.

Consequences of termination⁴⁷

332. The termination of the Agreement, for whatever reason, is without prejudice to the accrued rights of either party under the Agreement.
333. On the termination of the Agreement for any reason, the Contractor shall—
- 333.1. subject to the requirements of this clause, cease performing any work or carrying out any obligations under the Agreement;
 - 333.2. co-operate with the Board to enable any outstanding matters under the Agreement to be dealt with or concluded in a satisfactory manner;
 - 333.3. co-operate with the Board to enable the Contractor's patients to be transferred to one or more other contractors or providers of primary dental services, which include providing reasonable information about individual patients to such other appropriate person or persons as the Board specifies;
 - 333.4. *[If the Board has lent any property such as computer hardware and software, drugs, appliances or dental equipment which may be in the Contractor's possession or control, the Agreement may include provision for the return of such property here];*

⁴⁷ The parties are required to make suitable provision for arrangements on the termination of the Agreement, including the consequences (whether financially or otherwise) of the Agreement ending, subject to any specific requirements of *the Regulations* (see regulation 19). Subject to this requirement, the parties could draft their own provisions dealing with the consequences of termination.

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334. Subject to clauses 335 to 337, the Board's obligation to make payments to the Contractor in accordance with the Agreement shall cease on the date of termination of the Agreement.
335. On termination of the Agreement or termination of any obligations under the Agreement for any reason, the Board shall perform a reconciliation of the payments made by the Board to the Contractor and the value of the work undertaken by the Contractor under the Agreement. The Board shall serve the Contractor with written details of the reconciliation as soon as reasonably practicable, and in any event no later than four months after the termination of the Agreement, in respect of all outstanding payments due to the Contractor from the Board and any patient charges due to be paid by the Contractor to the Board (pursuant to paragraph 11.19 of the Personal Dental Services Statement of Financial Entitlement).
336. If the Contractor disputes the accuracy of the reconciliation, the Contractor may refer the dispute to the *NHS dispute resolution procedure* in accordance with the terms of the Agreement within 28 days beginning on the date on which the Board served the Contractor with written details of the reconciliation. The parties shall be bound by the determination of the dispute.
- 336A Pursuant to paragraph 11.21 of the Personal Dental Services Statement of Financial Entitlement, if after 2 months of the reconciliation statement being produced by the Board the Contractor has not disputed the reconciliation statement, that reconciliation statement will be the amount either payable to the Contractor or recoverable from the Contractor, whether or not, if the reconciliation statement had been disputed, that would have led to an amended reconciliation.
337. Each party shall pay the other any monies due within three months of the date on which the Board served the Contractor with written details of the reconciliation, or the conclusion of the *NHS dispute resolution procedure*, as the case may be.
338. The obligations contained in clauses 333 to 337 shall continue to apply notwithstanding the termination of the Agreement.

PART 23 EVIDENCE

339. The Contractor shall request in respect of a person who makes a declaration relating to an exemption under section 177(1) of *the 2006 Act* evidence in support of that declaration.
340. The Contractor shall make a note of the type of evidence submitted.
341. If no evidence is submitted, the Contractor shall make a note of that fact.
342. Clauses 339 to 341 do not apply where the Contractor is satisfied that the person in respect of whom the declaration is made is under the age of 18 years.

NON-SURVIVAL OF TERMS⁴⁸

343. Unless expressly provided, no term of this Agreement shall survive expiry or termination of this Agreement. Express provision is made in relation to—

[Part 15 (fees, charges and financial interests)];

[Part 20 (complaints)];

[Part 21 (dispute resolution procedure)];

[consequences of termination];

[governing law and jurisdiction]

⁴⁸ This clause is not required by *the Regulations*, but is recommended.

ENTIRE AGREEMENT⁴⁹

344. Subject to clause 200 and any variations made in accordance with Part 22, this Agreement constitutes the entire agreement between the parties with respect to its subject matter.
345. The Agreement supersedes any prior agreements, negotiations, promises, conditions or representations, whether written or oral, and the parties confirm that they did not enter into the Agreement on the basis of any representations that are not expressly incorporated into the Agreement. However, nothing in this Agreement purports to exclude liability on the part of either party for fraudulent misrepresentation.

GOVERNING LAW AND JURISDICTION⁵⁰

346. This Agreement shall be governed by and construed in accordance with English law.
347. Without prejudice to the dispute resolution procedures contained in this Agreement, in relation to any legal action or proceedings to enforce this Agreement or arising out of or in connection with this Agreement, each party agrees to submit to the exclusive jurisdiction of the courts of England and Wales.
348. Clauses 346 and 347 shall continue to apply notwithstanding the termination of the Agreement.

WAIVER, DELAY OR FAILURE TO EXERCISE RIGHTS⁵¹

349. The failure or delay by either party to enforce any one or more of the terms or conditions of this Agreement shall not operate as a waiver of them, or of the right at any time subsequently to enforce all terms and conditions of this Agreement.

FORCE MAJEURE⁵²

350. Neither party shall be responsible to the other for any failure or delay in performance of its obligations and duties under this Agreement which is caused by circumstances or events beyond the reasonable control of a party. However, the affected party must promptly on the occurrence of such circumstances or events—

350.1. inform the other party in writing of such circumstances or events and of what obligation or duty they have delayed or prevented being performed; and

⁴⁹ This clause is not required by *the Regulations*, but is recommended.

⁵⁰ This clause is not required by *the Regulations*, but is recommended.

⁵¹ This clause is not required by *the Regulations*, but is recommended.

⁵² This clause is not required by *the Regulations*, but is recommended.

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- 350.2. take all action within its power to comply with the terms of this Agreement as fully and promptly as possible.
351. Unless the affected party takes such steps, clause 350 shall not have the effect of absolving it from its obligations under this Agreement. For the avoidance of doubt, any actions or omissions of either party's personnel or any failures of either party's systems, procedures, premises or equipment shall not be deemed to be circumstances or events beyond the reasonable control of the relevant party for the purposes of this clause, unless the cause of failure was beyond reasonable control.
352. If the affected party is delayed or prevented from performing its obligations and duties under the Agreement for a continuous period of 3 months, then either party may terminate this Agreement by notice in writing within such period as is reasonable in the circumstances (which shall be no shorter than 28 days)
353. The termination shall not take effect at the end of the notice period if the affected party is able to resume performance of its obligations and duties under the Agreement within the period of notice specified in accordance with clause 352 above, or if the other party otherwise consents.

SEVERANCE⁵³

354. Subject to clauses 355 and 356, if any term of this Agreement, other than a *mandatory term*, is held to be invalid, illegal or unenforceable by any court, tribunal or other competent authority, such term shall, to the extent required, be deemed to be deleted from this Agreement and shall not affect the validity, lawfulness or enforceability of any other terms of the Agreement.
355. If, in the reasonable opinion of either party, the effect of such a deletion is to undermine the purpose of the Agreement or materially prejudice the position of either party, the parties shall negotiate in good faith in order to agree a suitable alternative term to replace the deleted term or a suitable amendment to the Agreement.
356. If the parties are unable to reach agreement as to the suitable alternative term or amendment within a reasonable period of commencement of the negotiations, then the parties may refer the dispute for determination in accordance with the *NHS dispute resolution procedure* set out in Part 21.

⁵³ This clause is not required by *the Regulations*, but is recommended.

SERVICE OF NOTICE⁵⁴

357. Save as otherwise specified in this Agreement or where the context otherwise requires, any notice or other information required or authorised by this Agreement to be given by either party to the other party must be in writing and may be served:—
- 357.1. personally;
 - 357.2. by post, or in the case of any notice served pursuant to Part 22, registered or recorded delivery post;
 - 357.3. by telex, or facsimile transmission (the latter confirmed by telex or post);
 - 357.4. electronic mail; or
 - 357.5. by any other means which the Board specifies by notice to the Contractor
358. Any notice or other information shall be sent to the address specified in the Agreement or such other address as the Board or the Contractor has notified to the other.
359. Any notice or other information shall be deemed to have been served or given:—
- 359.1. if it was served personally, at the time of service;
 - 359.2. if it was served by post, two *working days* after it was posted; and
 - 359.3. if it was served by telex, electronic mail or facsimile transmission, if sent during *normal surgery hours* then at the time of transmission and if sent outside *normal surgery hours* then on the following *working day*.
360. Where notice or other information is not given or sent in accordance with clauses 357 and 358, such notice or other information is invalid unless the person receiving it elects, in writing, to treat it as valid.

⁵⁴ This clause is not required by *the Regulations*, but is recommended.

PART 24 SIGNING OF DOCUMENTS

361. In addition to any other requirements relating to such documents whether in this Agreement or otherwise, the Contractor shall ensure that the documents specified in clause 362 include—
- 361.1. the name and clinical profession of the professional who signed the document;
 - 361.2. the name of the Contractor on whose behalf it is signed.
362. The documents referred to clause 361 are—
- 362.1.1. forms that are required to be completed pursuant to these Regulations, where such forms require a signature;
 - 362.2. prescription forms; and
 - 362.3. any other clinical documents.

SCHEDULE 1⁵⁵ (INDIVIDUAL)

Part 1

The Board whose name, address, telephone number, fax number and email address (if any) is:—

Part 2

The Contractor is a dental practitioner whose name, address, telephone number, fax number (if any) and email address (if any)⁵⁶ is:

If there is any change to the addresses and contact details specified in Part 1 or Part 2 of this Schedule, the party whose details have changed must give notice in writing to the other party as soon as is reasonably practicable.

⁵⁵ It is recommended that this form is used if the Contractor is an individual.

⁵⁶ Please provide the address to which official correspondence and notices should be sent.

SCHEDULE 1⁵⁷ (DENTAL CORPORATION)

Part 1

The Board whose name, address, telephone number, fax number and email address (if any) is:

Part 2

The Contractor is a dental corporation whose name and address of the registered office is:

The address to which official correspondence and notices may be sent is, and the contact telephone number, fax number (if any) and email address (if any) is:

If there is any change to the addresses and contact details specified in Part 1 or Part 2 of this Schedule, the party whose details have changed must give notice in writing to the other party as soon as is reasonably practicable.

⁵⁷ It is recommended that this form is used if the Contractor is a *dental corporation*.

SCHEDULE 1⁵⁸ (COMPANY LIMITED BY SHARES)

Part 1

The Board whose name, address, telephone number, fax number and email address (if any) is:

Part 2

The Contractor is a company limited by shares whose name and address of the registered office is:

The address to which official correspondence and notices may be sent is, and the contact telephone number, fax number (if any) and email address (if any) is:

If there is any change to the addresses and contact details specified in Part 1 or Part 2 of this Schedule, the party whose details have changed must give notice in writing to the other party as soon as is reasonably practicable.

⁵⁸ It is recommended that this form is used if the Contractor is a company limited by shares.

SCHEDULE 1⁵⁹ (LIMITED LIABILITY PARTNERSHIP)

Part 1

The Board whose name, address, telephone number, fax number and email address (if any) is:

Part 2

The Contractor is a limited liability partnership whose name and address of the registered office is:

The address to which official correspondence and notices may be sent is, and the contact telephone number, fax number (if any) and email address (if any) is:

If there is any change to the addresses and contact details specified in Part 1 or Part 2 of this Schedule, the party whose details have changed must give notice in writing to the other party as soon as is reasonably practicable.

⁵⁹ It is recommended that this form is used if the Contractor is a limited liability partnership.

SCHEDULE 2 SIGNATURES OF THE PARTIES TO THE AGREEMENT

Signed by
For and on behalf of the Board

Signed by
In the presence of

[The Agreement must be signed by all persons with power to bind the Contractor.]

SCHEDULE 3 INFORMATION TO BE INCLUDED IN PATIENT LEAFLETS

A patient leaflet shall include—

1. The name of the Contractor.
2. In the case of an agreement with a *dental corporation*—
 - (a) the names of the directors, chief executive and secretary of that corporation, in so far as those positions exist in relation to the *dental corporation*; and
 - (b) the address of the corporation's registered office.
- 2A. In the case of an agreement with a company limited by shares—
 - (a) whether or not it is a company limited by shares;
 - (b) the names of the directors, chief executive and secretary of the company, insofar as those positions exist in relation to the company; and
 - (c) the address of the company's registered office.
- 2B. In the case of an agreement with a limited liability partnership—
 - (a) whether or not it is a limited liability partnership;
 - (b) the names of the members of the partnership; and
 - (c) the registered premises address of the limited liability partnership.
3. The full name of each person performing services under the Agreement.
4. In the case of each person performing dental services under the Agreement, his professional qualifications.
5. Whether the Contractor undertakes the teaching or training of persons who provide dental services or who intend to do so.
6. The address of each of the *practice premises*.
7. The Contractor's telephone and fax numbers and the address of its website (if any).
8. Whether the *practice premises* have suitable access for disabled patients and, if not, the alternative arrangements for providing services to such patients.
9. How to request services as a patient.
10. The rights of a patient to express a preference of practitioner, and the means of expressing such a preference.
11. The services available under the Agreement.
12. The normal surgery days and hours of the practice.

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13. The arrangements for dental services for the hours and days that fall outside normal surgery hours (whether or not provided by the Contractor) and how the patient may contact such services.
14. If the services in paragraph 13 are not provided by the Contractor, the fact that the Board is responsible for commissioning the services.
15. Not used.
16. How patients may make a complaint or comment on the provision of service.
17. The rights and responsibilities of the patient, including keeping appointments.
18. The action that may be taken where a patient is violent or abusive to the Contractor, its staff, persons present on the practice premises or in the place where treatment is provided under the Agreement or other persons specified in clause 34.
19. Details of who has access to patient information (including information from which the identity of the individual can be ascertained) and the patient's rights in relation to disclosure of such information.
20. The full name, postal, email and website address, and telephone number of the Board.

SCHEDULE 4 PAYMENT SCHEDULE

Contract Number xxxxxxxxxxx/xxxx

NAME AND ADDRESS

The Contractor will be paid on the following basis:

- For each *completed orthodontic course of treatment* comprised of:
 - *active orthodontic treatment and supervised retention* - £662 (70% £463 year 1; 30% £199 year 2)
 - *supervised retention* – £25 (paid in year 1)
 - *early intervention* - £126 (paid in year 1)

In respect of the patients on the *agreed patient list*, a breakdown of projected total payments due to the Contractor is set out below:

Completed orthodontic course of treatment	Number of patients	Year 1 Payment	Year 2 Payment	Total Payment
Active orthodontic treatment and supervised retention				
Supervised retention				
Early intervention				
Total				

The amounts due for each year will be paid in 12 equal monthly payments over the course of that year. Payment will be made monthly over a 24 month period, regardless of whether active orthodontic treatment and/or supervised retention continue into the third year of the Agreement. All monthly payments will cease at termination of the Agreement.

Regarding patients transferred into the care of the Contractor, the Board will make a balancing payment at the end of each financial year for the value of the *active orthodontic treatment, supervised retention and early intervention* (as set out in this Schedule) completed in relation to those patients. Such balancing payments will be calculated on the basis of the information provided to the Board pursuant to clauses 221 – 222C. Following any balancing payment made following the end of the second year of the contract no further balancing payments shall be due.

Financial Reconciliation

To reconcile the information provided pursuant to clauses 221C – 222C, the information regarding treatment in the *agreed patient list*, and the payments made pursuant to this Schedule, the Board shall carry out a reconciliation:

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- At the end of each financial year throughout the duration of the Agreement;
and
- Immediately following expiry of the Agreement, or termination if the Agreement terminates earlier.

Where, as a result of this reconciliation, overpayment is identified the Contractor will make a reconciliation payment to the Board for the value of the identified overpayment.

The Board shall have the right to set off any reconciliation payments due to it against future payments due to the Contractor under this Agreement.

Agreed Reductions

At any time during the Agreement, where it is deemed prudent to do so, the Board and the Contractor may agree a contract variation to reduce the schedule of payments. Any such variation shall include provision for any underpayments that may then arise as a result of the variation.

SCHEDULE 5 - PATIENT LISTS

Please refer to the email from [**CONTRACT MANAGER NAME NHS EMAIL ADDRESS**] dated [**DATE**] at [**TIME**] containing a password protected file of the *agreed patient list*. This list shall detail the *active orthodontic treatment and/or supervised retention or early intervention* to be provided in respect of each patient. This file should be regarded as part of this PDS Agreement but is not attached here for reasons of Confidentiality and Data Protection.