

High Secure Mental Health Service (Adults) (Male) Quality Dashboard 2020/21



Indicator Reference Number	Domain	Theme	Measure	Rationale	Name of Indicator / Description	Numerator	Denominator	Period Type	Frequency	Data Source Numerator	Data Source Denominator	Target	Interpretation Guidance	Notes	Reporting Periods											
															May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21
MHHSM01	Domain 5: Treating and caring for people in a safe environment, and protecting them from	Workforce	Staffing levels		Proportion of whole Hospital vacancies	Total number of hospital Staff vacancies (WTE)	Total establishment of hospital Staff vacancies (WTE)	Monthly	Monthly	Provider submitted data	Provider submitted data		Lower is better	To include all staff employed at the high secure hospitals including Admin and Clerical staff	N/A	N/A	Apr 20 - Jun 20	N/A	N/A	Jul 20 - Sep 20	N/A	N/A	Oct 20 - Dec 20	N/A	N/A	Jan 21 - Mar 21
MHHSM02a	Domain 5: Treating and caring for people in a safe environment, and protecting them from	Workforce	Staffing levels		Proportion of Medical staff vacancies (consultant)	Total number of Medical Staff vacancies (WTE)	Total establishment of Medical Staff vacancies (WTE)	Monthly	Monthly	Provider submitted data	Provider submitted data		Lower is better		N/A	N/A	Apr 20 - Jun 20	N/A	N/A	Jul 20 - Sep 20	N/A	N/A	Oct 20 - Dec 20	N/A	N/A	Jan 21 - Mar 21
MHHSM02b	Domain 5: Treating and caring for people in a safe environment, and protecting them from	Workforce	Staffing levels		Proportion of Medical staff vacancies (non consultant)	Total number of Medical Staff vacancies (WTE)	Total establishment of Medical Staff vacancies (WTE)	Monthly	Monthly	Provider submitted data	Provider submitted data		Lower is better		N/A	N/A	Apr 20 - Jun 20	N/A	N/A	Jul 20 - Sep 20	N/A	N/A	Oct 20 - Dec 20	N/A	N/A	Jan 21 - Mar 21
MHHSM03	Domain 5: Treating and caring for people in a safe environment, and protecting them from	Workforce	Staffing levels		Proportion of ward based Registered Nursing vacancies	Total number of ward based Registered Nursing Staff vacancies (WTE)	Total establishment of ward based Registered nurse vacancies (WTE)	Monthly	Monthly	Provider submitted data	Provider submitted data		Lower is better	Ward nursing staff only, to include ward manager	N/A	N/A	Apr 20 - Jun 20	N/A	N/A	Jul 20 - Sep 20	N/A	N/A	Oct 20 - Dec 20	N/A	N/A	Jan 21 - Mar 21
MHHSM04	Domain 5: Treating and caring for people in a safe environment, and protecting them from	Workforce	Staffing levels		Proportion of non registered ward based clinical staff	Total number of non registered ward based clinical staff vacancies (WTE)	Total establishment of non Registered ward based clinical staff vacancies (WTE)	Monthly	Monthly	Provider submitted data	Provider submitted data		Lower is better	Include ward based HCAs and ward based therapists/activity coordinators	N/A	N/A	Apr 20 - Jun 20	N/A	N/A	Jul 20 - Sep 20	N/A	N/A	Oct 20 - Dec 20	N/A	N/A	Jan 21 - Mar 21
MHHSM05a	Domain 2: Enhancing quality of life for people with long-term conditions	Clinical Process	Waiting times		Proportion of patients waiting over 21 days from referral for decision to admit	Of those in the denominator, the number of patients who have already been waiting over 21 days for decision to admit following referral	The total number of male patients waiting to be admitted in the reporting period	Monthly	Monthly	Provider submitted data	Provider submitted data		Lower is better		N/A	N/A	Apr 20 - Jun 20	N/A	N/A	Jul 20 - Sep 20	N/A	N/A	Oct 20 - Dec 20	N/A	N/A	Jan 21 - Mar 21
MHHSM05b	Domain 2: Enhancing quality of life for people with long-term conditions	Clinical Process	Waiting times		Proportion of patients waiting over 21 days for admission following decision to admit	Of those in the denominator, the number of patients who have already been waiting over 21 days to be admitted following decision to admit	The total number of male patients waiting to be admitted in the reporting period	Monthly	Monthly	Provider submitted data	Provider submitted data		Lower is better		N/A	N/A	Apr 20 - Jun 20	N/A	N/A	Jul 20 - Sep 20	N/A	N/A	Oct 20 - Dec 20	N/A	N/A	Jan 21 - Mar 21
MHHSM06	Domain 2: Enhancing quality of life for people with long-term conditions	Clinical Process	Assessment		Proportion of non-emergency referrals assessed within 28 days from receipt of referral	Of those in the denominator, the number of referrals assessed within 28 days from receipt of referral	The total number of non emergency referrals assessed in the reporting period	Monthly	Monthly	Provider submitted data	Provider submitted data		Higher is better	Definition of assessed: been to panel, admission assessment completed made and communicated Include where life is at imminent risk and where individuals can not be contained in their usual environment Exclude patients turned down by admission panel but referred by assessed	N/A	N/A	Apr 20 - Jun 20	N/A	N/A	Jul 20 - Sep 20	N/A	N/A	Oct 20 - Dec 20	N/A	N/A	Jan 21 - Mar 21
MHHSM07	Domain 2: Enhancing quality of life for people with long-term conditions	Clinical Process	Patient activity		Proportion of patients offered at least 25 hours per week of meaningful activity	Of those in the denominator, the number of patients who are offered at least 25 hours of meaningful activity	The total number of inpatients in the reporting period	Monthly	Monthly	Provider submitted data	Provider submitted data		Higher is better	Meaningful activity should improve and maintain wellbeing of the patient not only focusing upon recovery but gaining life skills. It should contribute towards the recovery and treatment of the patient and should enhance the quality of life by meeting identified needs. Each activity is appropriately considered for each individual taking into account their unique needs and any risks associated with the requested or offered activity. The meaningful activity plan should be co-developed with the patient and reflect their needs, interests and level of ability. It should help them feel valued and useful building self-esteem. This should be built into the patients care plan and reviewed at the CPAs and monitored through this progress with regular report to the commissioners. Average of 25 hours per week over the reporting period Exclude new admissions and discharges	N/A	N/A	Apr 20 - Jun 20	N/A	N/A	Jul 20 - Sep 20	N/A	N/A	Oct 20 - Dec 20	N/A	N/A	Jan 21 - Mar 21
MHHSM08	Domain 2: Enhancing quality of life for people with long-term conditions	Clinical Process	Patient activity		Proportion of patients who undertake up to 25 hours per week meaningful activity	Of those in the denominator, the number of patients who undertake up to 25 hours of meaningful activity	The total number of inpatients offered at least 25 hours of meaningful activity in the reporting period	Monthly	Monthly	Provider submitted data	Provider submitted data		Neutral	Meaningful activity should improve and maintain wellbeing of the patient not only focusing upon recovery but gaining life skills. It should contribute towards the recovery and treatment of the patient and should enhance the quality of life by meeting identified needs. Each activity is appropriately considered for each individual taking into account their unique needs and any risks associated with the requested or offered activity. The meaningful activity plan should be co-developed with the patient and reflect their needs, interests and level of ability. It should help them feel valued and useful building self-esteem. This should be built into the patients care plan and reviewed at the CPAs and monitored through this progress with regular report to the commissioners. Average of 25 hours per week over the reporting period Exclude new admissions and discharges	N/A	N/A	Apr 20 - Jun 20	N/A	N/A	Jul 20 - Sep 20	N/A	N/A	Oct 20 - Dec 20	N/A	N/A	Jan 21 - Mar 21
MHHSM09	Domain 5: Treating and caring for people in a safe environment, and protecting them from avoidable harm	Clinical Outcome	Physical violence incidents		Rate of incidents of actual physical violence from male patients to members of staff	The number of incidents of actual physical violence from male patients to members of staff	The total number of male inpatients in the reporting period	Monthly	Monthly	Provider submitted data	Provider submitted data		Lower is better	Actual Physical Violence to defined as intentional application of force to one person by another, without lawful justification, resulting in personal discomfort (SMS) Include: bodily fluids Exclude: non harmful fluids Includes E1 and E2 of High secure SUI reporting protocol	N/A	N/A	Apr 20 - Jun 20	N/A	N/A	Jul 20 - Sep 20	N/A	N/A	Oct 20 - Dec 20	N/A	N/A	Jan 21 - Mar 21
MHHSM10	Domain 5: Treating and caring for people in a safe environment, and protecting them from avoidable harm	Clinical Outcome	Physical violence incidents		Proportion of male patients who have displayed actual physical violence to staff or other patient	The number of individual male patients involved in the incidents reported	The total number of incidents reported in the reporting period	Monthly	Monthly	Provider submitted data	Provider submitted data		Lower is better	Actual Physical Violence to defined as intentional application of force to one person by another, without lawful justification, resulting in personal discomfort (SMS) Include: bodily fluids Exclude: non harmful fluids Includes E1 and E2 of High secure SUI reporting protocol	N/A	N/A	Apr 20 - Jun 20	N/A	N/A	Jul 20 - Sep 20	N/A	N/A	Oct 20 - Dec 20	N/A	N/A	Jan 21 - Mar 21

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MHHSM11	Domain 5: Treating and caring for people in a safe environment; and protecting them from avoidable harm	Clinical Outcome	Physical violence incidents		Rate of incidents of actual physical violence from patients to patients (male)	The number of incidents of actual physical violence from patients to patients (male)	The total number of male inpatients in the reporting period	Monthly	Monthly	Provider submitted data	Provider submitted data		Lower is better	Actual Physical Violence to defined as intentional application of force to one person by another, without lawful justification, resulting in personal discomfort (SM5) Include: bodily fluids Exclude: non harmful fluids Includes E1 and E2 of High secure SUI reporting protocol	N/A	N/A	Apr 20 - Jun 20	N/A	N/A	Jul 20 - Sep 20	N/A	N/A	Oct 20 - Dec 20	N/A	N/A	Jan 21 - Mar 21
MHHSM12	Domain 5: Treating and caring for people in a safe environment; and protecting them from avoidable harm	Clinical Outcome	Self harm incidents		Proportion of male patients who have self harmed and have required immediate intervention or treatment	Of those in the denominator, the number of male patients involved	The number of self harm incidents that required immediate intervention and/or treatment in the reporting period	Monthly	Monthly	Provider submitted data	Provider submitted data		Lower is better	Intervention to include talk down, medical treatment, deescalation Include all new admissions	N/A	N/A	Apr 20 - Jun 20	N/A	N/A	Jul 20 - Sep 20	N/A	N/A	Oct 20 - Dec 20	N/A	N/A	Jan 21 - Mar 21
MHHSM13	Domain 5: Treating and caring for people in a safe environment; and protecting them from avoidable harm	Clinical Outcome	Self harm incidents		Rate of incidents of self harm from male patients that required intervention/treatment	Of those in the denominator, the number of incidents reported that required intervention / treatment	The total number of male inpatient incidents in the reporting period	Monthly	Monthly	Provider submitted data	Provider submitted data		Lower is better	OBNs for quarter x 84 to make quarterly average for number of patients	N/A	N/A	Apr 20 - Jun 20	N/A	N/A	Jul 20 - Sep 20	N/A	N/A	Oct 20 - Dec 20	N/A	N/A	Jan 21 - Mar 21
MHHSM14	Domain 5: Treating and caring for people in a safe environment; and protecting them from avoidable harm	Clinical Process	Long term segregation		Daily average number of patients in Long Term Segregation in the quarter	Daily average number of patients in Long Term Segregation in reporting period	N/A	Monthly	Monthly	Provider submitted data	Provider submitted data		Lower is better	Average value per day calculated for the quarter Long Term Segregation (LTS) as defined in the MH Act Code of Practice	N/A	N/A	Apr 20 - Jun 20	N/A	N/A	Jul 20 - Sep 20	N/A	N/A	Oct 20 - Dec 20	N/A	N/A	Jan 21 - Mar 21
MHHSM15	Domain 5: Treating and caring for people in a safe environment; and protecting them from avoidable harm	Clinical Process	Long term segregation		Number of individual male patients who have been subject to long term segregation	Number of individual male patients who have been subject to long term segregation during the reporting period	N/A	Monthly	Monthly	Provider submitted data	Provider submitted data		Lower is better	Long Term Segregation (LTS) as defined in the MH Act Code of Practice	N/A	N/A	Apr 20 - Jun 20	N/A	N/A	Jul 20 - Sep 20	N/A	N/A	Oct 20 - Dec 20	N/A	N/A	Jan 21 - Mar 21
MHHSM16	Domain 5: Treating and caring for people in a safe environment; and protecting them from avoidable harm	Clinical Process	Short term seclusion		Daily average number of patients in Short Term Seclusion in the quarter	Daily average number of patients in Short Term Seclusion in reporting period	N/A	Monthly	Monthly	Provider submitted data	Provider submitted data		Lower is better	Average value per day calculated for the quarter	N/A	N/A	Apr 20 - Jun 20	N/A	N/A	Jul 20 - Sep 20	N/A	N/A	Oct 20 - Dec 20	N/A	N/A	Jan 21 - Mar 21
MHHSM16a	Domain 5: Treating and caring for people in a safe environment; and protecting them from avoidable harm	Clinical Process	Short term seclusion		Number of individual male patients who have been subject to short term seclusion	Number of individual male patients who have been subject to short term seclusion during the reporting period	N/A	Monthly	Monthly	Provider submitted data	Provider submitted data		Lower is better		N/A	N/A	Apr 20 - Jun 20	N/A	N/A	Jul 20 - Sep 20	N/A	N/A	Oct 20 - Dec 20	N/A	N/A	Jan 21 - Mar 21
MHHSM18	Domain 5: Treating and caring for people in a safe environment; and protecting them from avoidable harm	Clinical Outcome	Time to transfer		Proportion of patients waiting over 12 weeks from acceptance of transfer to medium secure (by medium secure service) to transfer taking place - male	Of those in the denominator, the total number of patients who waited over 12 weeks for discharge, or who are still waiting and have been for over 12 weeks	The total number of patients who have been on the waiting list to be discharged to medium secure in the reporting period	Monthly	Monthly	Provider submitted data	Provider submitted data		Lower is better		N/A	N/A	Apr 20 - Jun 20	N/A	N/A	Jul 20 - Sep 20	N/A	N/A	Oct 20 - Dec 20	N/A	N/A	Jan 21 - Mar 21
MHHSM19	Domain 5: Treating and caring for people in a safe environment; and protecting them from avoidable harm	Clinical Outcome	Length of stay		Mean length of stay measured in occupied bed days for male patients who are discharged in the quarter	Of those in the denominator, mean length of stay (in days) from admission to discharge	Total number of patients discharged in the reporting period	Monthly	Monthly	Provider submitted data	Provider submitted data		Lower is better	Include length of stay in High Secure establishment only	N/A	N/A	Apr 20 - Jun 20	N/A	N/A	Jul 20 - Sep 20	N/A	N/A	Oct 20 - Dec 20	N/A	N/A	Jan 21 - Mar 21
MHHSM19a	Domain 5: Treating and caring for people in a safe environment; and protecting them from avoidable harm	Clinical Outcome	Length of stay		Mean length of stay measured in occupied bed days for male inpatients in the quarter	Of those in the denominator, mean length of stay (in days) from admission to present	Total number of inpatients (total population) in the reporting period	Monthly	Monthly	Provider submitted data	Provider submitted data		Lower is better	Include length of stay in High Secure establishment only	N/A	N/A	Apr 20 - Jun 20	N/A	N/A	Jul 20 - Sep 20	N/A	N/A	Oct 20 - Dec 20	N/A	N/A	Jan 21 - Mar 21
MHHSM20	Domain 5: Treating and caring for people in a safe environment; and protecting them from avoidable harm	Clinical Outcome	Delayed discharges		Proportion of delayed bed nights for male patients	Total number of bed days delayed due to discharge	Total number of OBNs in reporting period	Monthly	Monthly	Provider submitted data	Provider submitted data		Lower is better		N/A	N/A	Apr 20 - Jun 20	N/A	N/A	Jul 20 - Sep 20	N/A	N/A	Oct 20 - Dec 20	N/A	N/A	Jan 21 - Mar 21
MHHSM21	Domain 5: Treating and caring for people in a safe environment; and protecting them from avoidable harm	Clinical Outcome	Delayed discharges		Total number of male patients whose discharge was delayed over 12 weeks	Total number of male patients whose discharge was delayed over 12 weeks	N/A	Monthly	Monthly	Provider submitted data	Provider submitted data		Lower is better		N/A	N/A	Apr 20 - Jun 20	N/A	N/A	Jul 20 - Sep 20	N/A	N/A	Oct 20 - Dec 20	N/A	N/A	Jan 21 - Mar 21

Data collection has been approved by the Reviewer of Central Returns - ROCR
ROCR/QR/22303011MWD