

Mental Health Eating Disorders (Adults) Quality Dashboard 2020/21



Indicator Reference Number	Domain	Theme	Measure	Rationale	Name of Indicator/Description	Numerator	Denominator	Period Type	Frequency	Data Source Numerator	Data Source Denominator	Target	Interpretation Guidance	Notes	Reporting Period												
															May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	
MHG01-ED	Domain 1: Preventing people from dying prematurely	Clinical Outcome	Mortality	All inpatients and day patients who die while receiving care and treatment from the service	Proportion of patients who die (in days) after decision to discharge has been reached, by ward and service	Of those in the denominator, the number of patients who die while receiving care and treatment from the Service	The total number of patient discharged in reporting period	Annual	Annual	Provider submitted	Provider submitted	0%	Lower is better	This applies to all inpatient and day care services	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Apr 20 - Mar 21
MHG02-ED	Domain 4: Ensuring that people have a positive experience of care	Clinical Outcome	Delayed Discharge	Clinical teams will identify all cases when a patient is clinically ready for discharge. The clinical team identifies all patients who are clinically ready for discharge. This does not	Average delay to discharge (in days) after decision to discharge has been reached, by ward and service	Sum total of delay to discharge (in days) from decision to discharge to actual day of discharge	The total number of patient discharged in reporting period	Monthly	Monthly	Provider submitted	Provider submitted	0%	Lower is better		N/A	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	
MHG04-ED	Domain 4: Ensuring that people have a positive	Clinical Outcome	Patient satisfaction	To ensure service user involvement and consultation on services	Proportion of completed patient satisfaction surveys	Of those in the denominator, the number of surveys returned	The total number of patients asked to complete satisfaction surveys in the reporting period	Annual	Annual	Provider submitted	Provider submitted		Higher is better		N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Apr 20 - Mar 21
MHG11-ED	Domain 5: Treating and caring for people in a safe environment and protecting them from avoidable harm	Workforce	Clinical supervision	Ensuring people who provide direct care are able to reflect on their practice and receive the required supervision, support and development to ensure continual clinical effectiveness and efficiency	Proportion of eligible staff who have received clinical supervision as per Trust/organisation policy	Of those in the denominator, the number who have received clinical supervision as per Trust/organisation policy	The total number of eligible staff in the reporting period	Monthly	Monthly	Provider submitted	Provider submitted	≥91% = green, >75% <91% = amber, ≥75% = red	Higher is better	Eligible Staff: all staff with a responsibility to provide care, included professionally qualified or unqualified staff  Clinical supervision: The provision of either professionally mandated or clinically agreed individual practice supervision on a 1:1 basis or in professionally supervised groups. To an agreed standard set out by the organisation to the CQC and or SCG.	N/A	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	
MHG12a-ED	Domain 5: Treating and caring for people in a safe environment and protecting them from avoidable harm	Workforce	Safeguarding	Ensuring compliance to statutory safeguarding responsibility. Ensuring security and safety staff, service users and public	Proportion of staff who have received annual safeguarding vulnerable adults training	Of those in denominator, number of staff who received safeguarding vulnerable adults training	The total number of staff requiring safeguarding vulnerable adults training in their reporting period	Monthly	Monthly	Provider submitted	Provider submitted		Higher is better		N/A	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	
MHG12b-ED	Domain 5: Treating and caring for people in a safe environment	Workforce	Safeguarding	Ensuring compliance to statutory safeguarding responsibility. Ensuring security and safety staff, service users and public	Proportion of staff who have received annual safeguarding children training	Of those in denominator, number of staff who received safeguarding children training	The total number of staff requiring safeguarding children training in the reporting period	Monthly	Monthly	Provider submitted	Provider submitted		Higher is better		N/A	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	
MHG14-ED	Domain 4: Ensuring that people have a positive	Clinical Outcome	Carer satisfaction	To ensure carer involvement and consultation on services	Proportion of completed carer satisfaction surveys	Of those in the denominator, the number of surveys returned	The total number of carers asked to complete satisfaction surveys	Quarterly	Quarterly	Provider submitted	Provider submitted		Higher is better		N/A	N/A	Apr 20 - Jun 20	N/A	N/A	Jul 20 - Sep 20	N/A	N/A	Oct 20 - Dec 20	N/A	N/A	Jan 21 - Mar 21	
MHG15-ED	Domain 3: Helping people to recover from episodes of ill	Clinical Process	Admission	To look at patients being detained indicating the severity of their illness	Proportion of patients detained under the Mental Health Act	Of those in the denominator, the number of patients detained under the Mental Health Act	The total number of patients admitted in the reporting period	Rolling Annual	Monthly	Provider submitted	Provider submitted		Neutral		N/A	N/A	Jul 19 - Jun 20	N/A	N/A	Oct 19 - Sep 20	N/A	N/A	Jan 20 - Dec 20	N/A	N/A	Apr 20 - Mar 21	
MHG16-ED	Domain 3: Helping people to recover from episodes of ill	Clinical Outcome	BMI	BMI is a key indicator of the clinical benefit patients are receiving from the admission	Average BMI of patients at admission	The total sum of BMI for all patients in denominator	The total number of patients admitted in the reporting period	Monthly	Monthly	Provider submitted	Provider submitted		Neutral		N/A	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	
MHG17-ED	Domain 3: Helping people to recover from episodes of ill	Clinical Outcome	BMI	BMI is a key indicator of the clinical benefit patients are receiving from the admission	Average number of BMI points increase on patients at discharge.	The total sum of BMI points increase for all patients in the denominator	The total number of patients discharged in the reporting period	Monthly	Monthly	Provider submitted	Provider submitted		Higher is better		N/A	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	
MHG18-ED	Domain 3: Helping people to recover from episodes of ill	Clinical Process	EDE-Q	Ensuring appropriate patient measures are being utilised	Proportion of patients who complete EDE-Q at admission and discharge	Of those in the denominator, the number of patients who completed the EDE-Q on both admission and discharge	The total number of patients discharged in the reporting period	Monthly	Monthly	Provider submitted	Provider submitted		Higher is better		N/A	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	
MHG19-ED	Domain 3: Helping people to recover from episodes of ill health or	Clinical Outcome	EDE-Q	Ensuring appropriate patient measures are being utilised	Average EDE-Q change score for patients at discharge	The total sum of EDE-Q change score at discharge for all patients in the denominator	The total number of patients discharged with EDE-Q completed in the reporting period	Monthly	Monthly	Provider submitted	Provider submitted		Higher is better		N/A	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	
MHG20-ED	Domain 3: Helping people to recover from episodes of ill health or	Clinical Outcome	Length of stay	Ensuring patients are receiving treatment in hospital for the optimum time period	Average length of stay	Sum total of length of stay for those patients in the denominator	The total number of patient discharged in the reporting period	Rolling Annual	Monthly	Provider submitted	Provider submitted		Neutral		N/A	Jun 19 - May 20	Jul 19 - Jun 20	Aug 19 - Jul 20	Sep 19 - Aug 20	Oct 19 - Sep 20	Nov 19 - Oct 20	Dec 19 - Nov 20	Jan 20 - Dec 20	Feb 20 - Jan 21	Mar 20 - Feb 21	Apr 20 - Mar 21	
MHG21-ED	Domain 3: Helping people to recover from episodes of ill health or following injury	Clinical Process	Access to service	Ensuring equity of access regardless of gender. Currently men are very underrepresented in both inpatient and outpatient services. 50%	Proportion of patients admitted who are male	Of those in the denominator, the number who are male	The total number of patients admitted in the reporting period	Monthly	Monthly	Provider submitted	Provider submitted		Higher is better		N/A	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	

Data collection has been approved by the Review of Central Returns - ROCR  
ROCR/OR/2230/001MAND