

28 July 2020

Skipton House  
80 London Road  
London SE1 6LH

T: 020 3747 0000  
E: [nhsi.enquiries@nhs.net](mailto:nhsi.enquiries@nhs.net)  
W: [improvement.nhs.uk](http://improvement.nhs.uk)

██████████  
**By email**  
████████████████████

Dear ██████████

### **Request under the Freedom of Information Act 2000 (the “FOI Act”)**

We refer to your email of 1 July 2020 in which you requested information under the FOI Act from NHS Improvement. Since 1 April 2016, Monitor and the NHS Trust Development Authority have been operating as an integrated organisation known as NHS Improvement. For the purposes of this decision, NHS Improvement means Monitor and the TDA.

### **Your request**

The full terms of your request has been annexed.

### **Decision**

NHS Improvement holds some of the information you have requested and has decided to release all of the information it holds.

#### **1. What is your organisations current staff headcount?**

NHS Improvement’s headcount as of 30 June 2020 was 723.

#### **2. What was your organisations annual budget for the financial year 2019-2020?**

NHS Improvement’s revenue budget for financial year 2019/20 was £268.9m. Capital funding was an additional £6.4m.

#### **3. Does your organisation have or contract with a counter fraud specialist?**

Yes

#### **4. If yes to question 3, is this provision employed directly by your organisation, outsourced to a public sector provider or outsourced to a private sector provider?**

Employed directly by NHS England and NHS Improvement.

Please note, NHS England and NHS Improvement's Counter Fraud Team is separate to the NHS Counter Fraud Authority (NHSCFA), a Special Health Authority (SpHA).

**5. What level of provision do you have to tackle fraud, bribery and corruption within your organisation (number of funded days a year)?**

The NHS England and NHS Improvement Counter Fraud Team comprises of 21 WTE (full time) Counter Fraud Specialists.

**6. How many fraud, bribery or corruption referrals did your organisation receive specifically relating to fraud occurring within or against NHSI during the financial year 2019-2020?**

3

**7. How many criminal investigations did your organisation carry out during the financial year 2019-2020 relating to fraud, bribery or corruption within or against NHSI?**

3

**8. What was the fraud loss figure identified by your organisation during the financial year 2019-2020?**

0

**9. How much of your identified fraud loss was recovered by your organisation during the financial year 2019-2020?**

0

**10. How many criminal sanctions relating to fraud, bribery and corruption did your organisation apply specifically in relation to offences committed within or against NHSI during the financial year 2019-2020?**

0

**11. How many disciplinary sanctions relating to fraud, bribery or corruption did your organisation apply specifically in relation to offences committed within or against NHSI during the financial year 2019-2020?**

0

**12. What was the total cost of your organisations counter fraud staffing during 2019-2020?**

As part of the Joint Working Programme between NHS England and NHS Improvement, the NHS England and NHS Improvement Counter Fraud Team covers both organisations. As such the cost of counter fraud staffing is not separately analysed between NHS England and NHS Improvement.

### **Review rights**

If you consider that your request for information has not been properly handled or if you are otherwise dissatisfied with the outcome of your request, you can try to resolve this informally with the person who dealt with your request. If you remain dissatisfied, you may seek an internal review within NHS Improvement of the issue or the decision. A senior member of NHS Improvement's staff, who has not previously been involved with your request, will undertake that review.

If you are dissatisfied with the outcome of any internal review, you may complain to the Information Commissioner for a decision on whether your request for information has been dealt with in accordance with the FOI Act.

A request for an internal review should be submitted in writing to FOI Request Reviews, NHS Improvement, Skipton House, 80 London Road, London SE1 6LH or by email to [nhsi.foi@nhs.net](mailto:nhsi.foi@nhs.net).

### **Publication**

Please note that this letter will shortly be published on our website. This is because information disclosed in accordance with the FOI Act is disclosed to the public at large. We will, of course, remove your personal information (e.g. your name and contact details) from the version of the letter published on our website to protect your personal information from general disclosure.

Yours sincerely,

**NHS Improvement**

## Annex – FOI request

I would like to request the following information from your organisation under the Freedom of Information Act 2000.

1. What is your organisations current staff headcount?
2. What was your organisations annual budget for the financial year 2019-2020?
3. Does your organisation have or contract with a counter fraud specialist?
4. If yes to question 3, is this provision employed directly by your organisation, outsourced to a public sector provider or outsourced to a private sector provider?
5. What level of provision do you have to tackle fraud, bribery and corruption within your organisation (number of funded days a year)?
6. How many fraud, bribery or corruption referrals did your organisation receive specifically relating to fraud occurring within or against NHSI during the financial year 2019-2020?
7. How many criminal investigations did your organisation carry out during the financial year 2019-2020 relating to fraud, bribery or corruption within or against NHSI?
8. What was the fraud loss figure identified by your organisation during the financial year 2019-2020?
9. How much of your identified fraud loss was recovered by your organisation during the financial year 2019-2020?
10. How many criminal sanctions relating to fraud, bribery and corruption did your organisation apply specifically in relation to offences committed within or against NHSI during the financial year 2019-2020?
11. How many disciplinary sanctions relating to fraud, bribery or corruption did your organisation apply specifically in relation to offences committed within or against NHSI during the financial year 2019-2020?
12. What was the total cost of your organisations counter fraud staffing during 2019-2020?

I would like to receive my response by email please.