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Service Improvement
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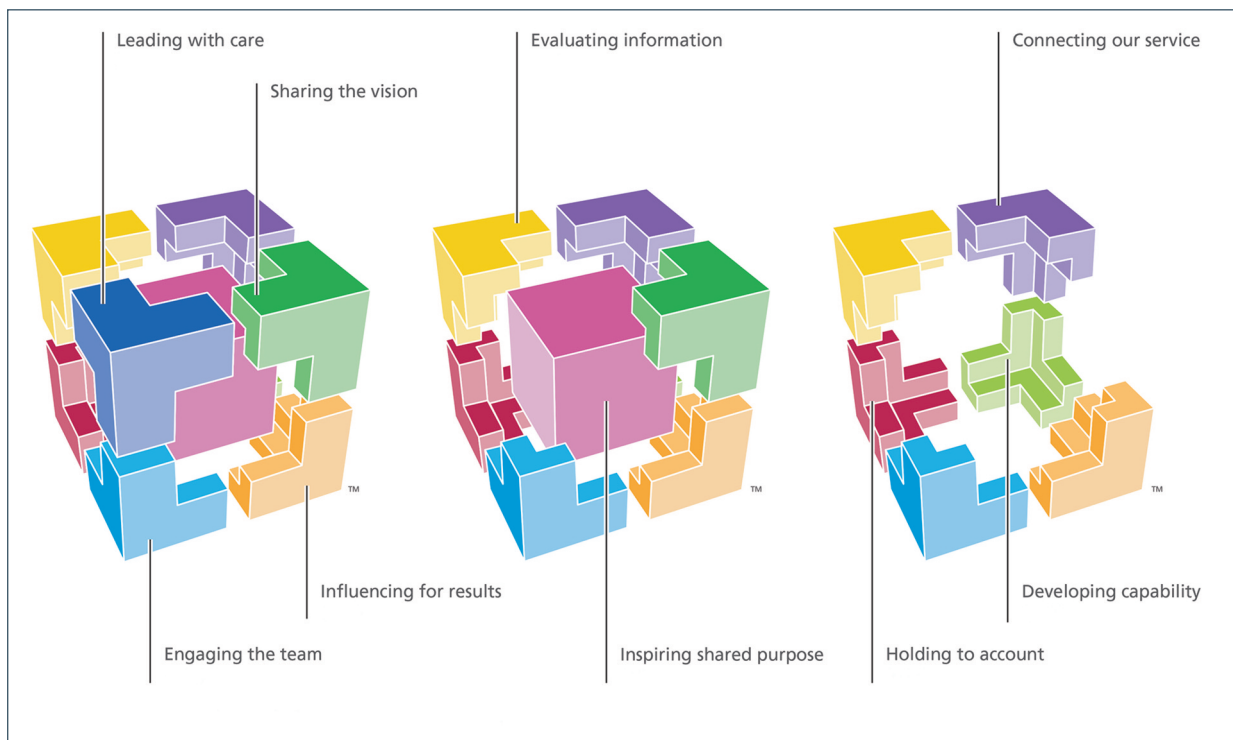
Healthcare leadership model



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What is it?

Figure 1: The nine dimensions of the Health Leadership Model



Key characteristics, attitudes and behaviours expected of leaders in the NHS now and in the future have been pulled together in this framework.

It describes nine dimensions: leading with care, sharing the vision, influencing for results, engaging the team, evaluating information, inspiring shared purpose, connecting our service, developing capability, holding to account.

When to use it?

You can use this framework to review your own general leadership abilities and with your team or colleagues to establish leadership capability and capacity. You can also use it as a focus for personal development. You may also find the [leading improvement framework](#) helpful in supporting your (or a member of your team's) development as an improvement leader.

How to use it?

For more information on how to use the model and to find out more from the Leadership Academy visit: www.leadershipacademy.nhs.uk/resources/healthcare-leadership-model