

Mental Health Service for Deaf Children and Adolescents Quality Dashboard 2021/22



Indicator Reference Number	Domain	Theme	Measure	Rationale	Name of Indicator	Numerator	Denominator	Period Type	Frequency	Data Source Numerator	Data Source Denominator	Target	Interpretation Guidance	Notes	Reporting Periods			
															Q1 2122	Q2 2122	Q3 2122	Q4 2122
MHG11-DF	Domain 5: Treating and caring for people in a safe environment and protecting them from avoidable harm	Workforce	Training	Ensuring people who provide direct care are able to reflect on their practice and receive the required supervision, support and development to ensure continual clinical effectiveness and efficiency	Percentage of eligible staff who have received clinical supervision as per trust / organisation policy	Number of eligible staff who have received clinical supervision as per trust / organisation policy	Number of eligible staff	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Higher is better	Eligible staff means: all staff with a responsibility to provide care, included professionally qualified or unqualified staff Clinical supervision: the provision of either professionally mandated or clinically agreed individual practice supervision on a 1:1 basis or in professionally supervised groups. To an agreed standard set out by the organisation to the CQC and or SCG	Apr 21 - Jun 21	Jul 21 - Sep 21	Oct 21 - Dec 21	Jan 22 - Mar 22
MHG14-DF	Domain 4: Ensuring that people have a positive experience of care	Clinical outcome	Initial assessment	Ensuring adherence to process	Proportion of patients assessed using Children's Global Assessment Scale (CGAS) within 18 weeks of referral	Of those in the denominator, the number of patients who were assessed within 18 weeks of referral to the service	The total number of patients assessed using the Children's Global Assessment Scale (CGAS) in the reporting period	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Higher is better		Apr 21 - Jun 21	Jul 21 - Sep 21	Oct 21 - Dec 21	Jan 22 - Mar 22
MHG15-DF	Domain 4: Ensuring that people have a positive experience of care	Clinical outcome	Initial assessment	Ensuring adherence to process	Proportion of patients assessed using HoNOSCA (Health of the Nation Outcome Scales for Children and Adolescents) within 18 weeks of referral	Of those in the denominator, the number of patients who were assessed within 18 weeks of referral to the service	The total number of patients assessed using HoNOSCA (Health of the Nation Outcome Scales for Children and Adolescents) in the reporting period	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Higher is better		Apr 21 - Jun 21	Jul 21 - Sep 21	Oct 21 - Dec 21	Jan 22 - Mar 22
MHG16-DF	Domain 4: Ensuring that people have a positive experience of care	Clinical outcome	Initial assessment	Ensuring adherence to process	Proportion of patients with completed Goal Based Outcome Measure Children's within 18 weeks of referral	Of those in the denominator, the number of patients who were assessed within 18 weeks of referral to the service	The total number of patients who have a completed Goal Based Outcome Measure Children's in the reporting period	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Higher is better		Apr 21 - Jun 21	Jul 21 - Sep 21	Oct 21 - Dec 21	Jan 22 - Mar 22
MHG17-DF	Domain 4: Ensuring that people have a positive experience of care	Clinical outcome	Initial assessment	Ensuring adherence to process	Proportion of patients who have a completed communication assessment	Of those in the denominator, the number of patients who have a completed communication assessment	The number of patients who are assessed in the reporting period	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Higher is better		Apr 21 - Jun 21	Jul 21 - Sep 21	Oct 21 - Dec 21	Jan 22 - Mar 22
MHG18-DF	Domain 4: Ensuring that people have a positive experience of care	Clinical outcome	Initial assessment	Ensuring adherence to process	Proportion of patients who have a completed Goal Based Outcomes Measure (GBOM)	Of those in the denominator, the number of patients with Time 1 & 2 GBOM	The number of patients discharged in the reporting period	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Higher is better		Apr 21 - Jun 21	Jul 21 - Sep 21	Oct 21 - Dec 21	Jan 22 - Mar 22
MHG19-DF	Domain 4: Ensuring that people have a positive experience of care	Clinical outcome	HONOSCA Score	Clinical Improvement is captured	Proportion of patients with improved HoNOSCA (Health of the Nation Outcome Scales for Children and Adolescents) score on discharge	Of those in denominator, number of patients who had an improved HoNOSCA secure score recorded before discharge	Total number of patient discharges during reporting period	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Lower is better	lower HONOSCA score better, but biggest change indicates improvement	Apr 21 - Jun 21	Jul 21 - Sep 21	Oct 21 - Dec 21	Jan 22 - Mar 22

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															Q1 2122	Q2 2122	Q3 2122	Q4 2122
MHG20-DF	Domain 4: Ensuring that people have a positive experience of care	Clinical outcome	Children's Global Assessment Scale (CGAS)	Clinical Improvement is captured	Proportion of patients with improved Children's Global Assessment Scale (CGAS) on discharge	Of those in denominator, number of patients who had an improved CGAS secure score recorded before discharge	Total number of patient discharges during reporting period	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Higher is better		Apr 21 - Jun 21	Jul 21 - Sep 21	Oct 21 - Dec 21	Jan 22 - Mar 22
MHG21-DF	Domain 4: Ensuring that people have a positive experience of care	Clinical outcome	Goal Based Outcomes Measure (GBOM)	Clinical Improvement is captured	Proportion of patients with improved Goal Based Outcomes Measure (GBOM) on discharge	Of those in denominator, number of patients who had an improved GBOM secure score recorded before discharge	Total number of patient discharges during reporting period	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Higher is better	The greater difference between T1 & T2, the better	Apr 21 - Jun 21	Jul 21 - Sep 21	Oct 21 - Dec 21	Jan 22 - Mar 22
MHG22-DF	Domain 5: Treating and caring for people in a safe environment and protecting them from avoidable harm	Workforce	Workforce	Communication skills of service meets needs of population	Proportion of staff with level 1 (or equivalent) BSL within 1 year of starting in the service	Of those in the denominator, the number of staff who have level 1 (or equivalent) BSL	The total number of staff who have been in service for over 1 year in the reporting period	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Higher is better		Apr 21 - Jun 21	Jul 21 - Sep 21	Oct 21 - Dec 21	Jan 22 - Mar 22
MHG23-DF	Domain 5: Treating and caring for people in a safe environment and protecting them from avoidable harm	Workforce	Workforce	Communication skills of service meets needs of population	Proportion of staff with level 2 (or equivalent) BSL within 3 years of starting in the service	Of those in the denominator, the number of staff who have level 2 (or equivalent) BSL	The total number of staff who have been in service for over 3 years in the reporting period	Quarterly	Quarterly	Provider submitted data	Provider submitted data		Higher is better		Apr 21 - Jun 21	Jul 21 - Sep 21	Oct 21 - Dec 21	Jan 22 - Mar 22
MHG24-DF	Domain 4: Ensuring that people have a positive experience of care	Patient Experience	Patient Experience	To ensure service user involvement and consultation on services	Proportion of patients who participated in a patient experience exercise during the last 12 months.	Of those in the denominator, the number of patients who participated in a patient experience exercise in the last 12 months	The total number of patients who have been in the service for at least 12 months in the reporting period	Annual	Annual	Provider submitted data	Provider submitted data		Higher is better	Patient experience exercise can be a focus group, patient survey either paper based or digital.	N/A	N/A	N/A	Apr 21 - Mar 22

Data collection has been approved by the Review of Central Returns - ROCR
ROCR/OR/2230/001MAND