This month there were 78,624 responses to the Friends and Family Test. The following numbers show the proportion of responses that reflect a positive or negative experience from feedback provided by patients.*

Friends and **Family Test**

Positive Negative Neither/ Don't know

Н 3% 95% **Inpatient and Daycases** A&E Outpatients A&E, walk-in centres 8%-87% and minor injury units 3% 92% Outpatients Ambulance 73% 9%-(including patient transport) 95% 3%-Maternity Mental Health Services 2% 95% **Community Health** 6%-87% **Mental Health** DENTIST Dental **General Practice**

*Please note that some of these people may have responded to adapted versions of the Friends and Family Test recommend question to support an inclusive approach.

www.england.nhs.uk/FFTdata



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