

# Action from Learning LeDeR Report



















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# Welcome

We would like to say thank you to:



thank

 Families and health and care workers who have taken part in a LeDeR review



 Families who have shared their memories and experiences in this report



 The LeDeR team at University of Bristol for their hard work over the last 6 years



#### Health and care workers who have made the lives of people with a learning disability and autistic people better during coronavirus.



# **Margaret's story**

**Margaret** had a learning disability and lived in supported housing.



She died from **cancer** in **April 2020**.



Margaret thought that her doctor **did not understand her needs**.



She was not on the learning disability register.



Margaret went to the hospital on her own but did not understand the information they gave her.



She agreed to tell her story in a short film called 'Margaret's story' to help people with a learning disability get better care in the future.

You can watch the video on **You Tube**:

<u>www.youtube.com/</u> watch?v=J5wJYGItA6o





During coronavirus some **NHS** workers:

- Moved to work on coronavirus services
- carried on making health services better for people with a learning disability and autistic people.



By March 2021



Nearly all **LeDeR reviews** were completed within 6 months.



A new **LeDeR policy** came out in **March 2021**.



A lot of the **LeDeR policy** is about making sure action is taken locally after **LeDeR reviews** are completed.



This report explains how the **NHS** is making services better for **people with a learning disability** and **autistic people**.



# What is in this report?



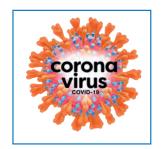
 New work that health and care services have carried out since last year



 Updates from the coronavirus
 Action from Learning Report that came out in November 2020.



Link to useful information



## Coronavirus



People with a learning disability have been at a **high risk** from coronavirus.



The **NHS** has learned a lot about the best ways to support vulnerable people.



#### What did the NHS do?





 Since May 2020 the NHS has put out the numbers of people with a learning disability who died after getting coronavirus.



 Set up online wards to check on people at home or in a care home because they have coronavirus.



 Trained seven thousand carers to help them notice when the person they care for is starting to get ill and report it quickly.



 Worked to make the NHS 111 telephone service easier to use for people with a learning disability and autistic people.







- Held monthly online meetings with **GPs** to make sure their learning disability registers included people at high risk from coronavirus.
- Put out a Grab and Go Guide
  which is a short hospital passport
- Put out a guide for NHS workers about supporting people with a learning disability and autistic people



Supported the coronavirus **vaccine programme** for:



people with a
 learning disability
 and autistic people
 in a high-risk group

• carers.



The **NHS** worked with different groups to find out the **best ways** to tell people with a learning disability **how to get the coronavirus vaccine.** 



# Managing health problems

#### **Breathing problems**



**Breathing problems** cause a lot of people with a **learning disability** to **die early**.

When someone has **difficulty with swallowing** it is called **dysphagia**.



When food or other things get in your lungs it can cause an infection called **aspiration pneumonia**.







A guide on **pneumonia** and **aspiration pneumonia** will be written by the **British Thoracic Society**.

The **British Thoracic Society** is a group of

- doctors
- nurses
- scientists.



The guide is being **written** with support from **people with lived experience**.



The **NHS** is working on a guide for patients with **breathing problems** that will be completed later this year.



#### Flu vaccines



**Flu vaccines** are still very important for people with a **learning disability**.

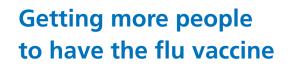


LeDeR reviews say people with a learning disability sometimes miss out on things that help to stop serious illness like:



- annual health checks
- flu vaccines.





In winter 2020 the NHS and Public Health England ran campaigns to:

- get more people with a learning disability to have their flu vaccine
  - get more health and social care workers to have their flu vaccine.

**GPs** got an **easy read letter** they could send to their patients with a learning disability about the **flu vaccine**.

**GPs** were asked to offer the **flu vaccine** to patients with a **learning disability** when they go to the surgery for an **Annual Health Check**.







#### Oximeters



An **oximeter** can be used to check if someone has **low oxygen levels** and needs medical help right away.



Three hundred thousand

oximeters were sent to people across **England** so that they can check their **oxygen levels** at home.



#### **Diabetes**

The **NHS Long Term Plan** says that patients with **type 1 diabetes** should get **flash glucose monitors** if they meet **NHS** guidelines

such as not being able to check their **blood sugar levels** because of their disability.



In **autumn 2020** everyone with a learning disability who takes **insulin** for their **diabetes** was given a **flash glucose monitor**.



The **flash glucose monitor** can help people easily manage their diabetes.



#### Constipation

**Constipation** is when you find it **difficult to poo**.



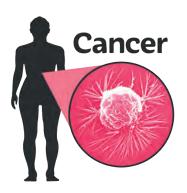
Some people with a **learning disability** are **at more risk** of **constipation** than the general population.



People with a learning disability are often given **medicine** to treat **constipation**.



A project to tell people more about the **risks of constipation** was **delayed** because of **coronavirus** but will start very soon.



#### Cancer

People with a learning disability are **less likely to die** of **cancer**.



But **LeDeR reviews** found out that it sometimes takes a **long time** for people with a learning disability to find out if they have got **cancer**.



One of the reasons for this is that a lot of people with a learning disability **do not get cancer screening**.



The **NHS** is running lots of projects to **get more people** with a learning disability to **have cancer screening**.



#### **Epilepsy**

**Epilepsy** is a condition that affects the brain and causes **seizures**.



**Seizures** can change how a person:

behaves

- moves
- feels.

Lots of people with a learning disability have **seizures**.



**Epilepsy** is one of the **most common reasons** why people with a **learning disability die**.



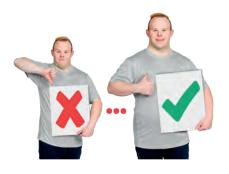
A project is making the epilepsy checklist used by GPs easy for people with a learning disability and autistic people to understand.



The project will help to make sure **people with a learning disability** and their **carers** have **better information** about **epilepsy**.



This could help to **stop** people dying **from epilepsy.** 



#### Changing how we work

Do Not Attempt Cardiopulmonary Resuscitation or DNACPR



DNACPR is short for Do Not Attempt Cardiopulmonary Resuscitation



#### Cardiopulmonary resuscitation

or **CPR** is when someone tries to make a person's **heart start again** if it stops.



If people **do not** want to be resuscitated they can choose to have a **DNACPR**.



If you have a **DNACPR** it means a health professional **will not** try to start your heart if it stops.



A decision about **DNACPR** should not be made without talking to:

- the person
- their family
- carers.



The **NHS** has told **health and care organisations** about how to use **DNACPR**.

There is going to be



better information about DNACPR



PLAN

- better training for health and care workers on DNACPR
- the same way of making plans for people who might need a DNACPR all over England.
- a group led by the government to look into **DNACPR**.



#### **Reasonable adjustments**





The **NHS** is working to get more information about **reasonable adjustments** on to electronic patient records for people with a learning disability and autistic people.

This is called a **digital flag** and can help medical staff to:

- make the service easier to use and understand.
- make visits to the hospital more positive.

To watch a video about **reasonable adjustments** go to:

www.england.nhs.co.uk and search for reasonable adjustments.



#### **Annual Health Checks**



The **NHS** wants **everyone with a learning disability** who wants an **Annual Health Check** to have one.



**Annual Health Checks** can find health issues **before** they become a **big problem**.



All **GP practices** were told last year that everyone with a learning disability should get an **Annual Health Check**.



In **October 2020** a new project worked with people with a **learning disability** and their carers to:



get more people on their
 GP learning disability register



 get more people to have an Annual Health Check.



#### **Medication**

# **Psychotropic medicine** is medicine that can change your

- thoughts,
- mood,
- feelings

and the way you behave.



This **medicine** is given for different reasons including:





- mental health conditions
- sleep problems





People with a learning disability and autistic people are more likely to be given these **medications**.



Sometimes people are given **medication** to change their behaviour.



Sometimes people with a learning disability are given **too much medication**.



Sometimes people with a learning disability take the **medication for a long time**.



Stopping The Over-Medication of children and young People with a learning disability, autism or both (STOMP) and Supporting Treatment and Appropriate Medication in Paediatrics (STAMP) A big campaign called **STOMP-STAMP** 

is trying to make sure that people have the

#### right medication

at the right time and only **when they need it**.



People with a learning disability from ethnic minority groups



Every **LeDeR group** is going to include someone who **looks into** the **needs** of people from **ethnic minority groups**.



NHS England and NHS Improvement is working with:





Race Equality Foundation

#### Learning Disability England



 to understand the **issues** for people with a learning disability from **ethnic minority groups**.



 to make sure self-advocacy support is better for people with a learning disability from ethnic minority groups.





In **August 2020** the **NHS** worked to get more people with a learning disability from **ethnic minority groups** to have a **flu vaccine**.



### Find out more



You can find out more about:

 the NHS England and NHS Improvement LeDeR programme at: www.leder.nhs.uk

NHS England	
NHS Improvemen	t

 the NHS England and NHS Improvement learning disability and autism programme at:

www.england.nhs.uk/ learning-disabilities



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