Tool 6.3: Report template

This template shows how the data from the patient experience culture diagnostic could be presented. It is not prescriptive, and you should adjust it depending on your needs.

Executive summary

*[Brief summary of findings from the patient experience culture diagnostic.]*

Purpose

We have analysed *[national and trust-level]* patient experience data to give a high level picture of our patients’ perspective on our culture. This will be used as part of our culture and leadership programme to inform the design of our collective leadership strategy.

Methodology

*Describe your methodology for collecting data, benchmarking and reviewing trends.*

Results

Present your quantitative and qualitative data on patient experience. Make sure that the data is anonymised and individuals cannot be identified.

*Include your interpretation of what the results mean in terms of cultural elements.*

Conclusions and recommendations

What are the strengths in culture with patients you can build on in the collective leadership strategy? What are the development areas?