Friends and **Family Test**

This month there were 700,844 responses to the Friends and Family Test. The following numbers show the proportion of responses that reflect a positive or negative experience from feedback provided by patients.*

Positive Negative Neither/ Don't know

Η 94% 3% **Inpatient and Daycases** A&E Outpatients A&E, walk-in centres 76% 16%and minor injury units 93% 3% Outpatients Ambulance 86% 10%-(including patient transport) 93% 3% Maternity Mental Health Services 94% 3% **Community Health** 6%-86% **Mental Health** DENTIST Dental **General Practice**

*Please note that some of these people may have responded to adapted versions of the Friends and Family Test recommend question to support an inclusive approach.

www.england.nhs.uk/FFTdata



July 2021