

## NHS England and NHS Improvement Board meetings held in common

**Paper Title:** The 2020/21 End-of-year Mandate Assurance Report

**Agenda item:** 6 (Public session)

**Report by:** Ian Dodge, National Director, Primary Care, Community Services and Strategy

**Paper type:** For noting

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### Organisation Objective:

NHS Mandate from Government	<input checked="" type="checkbox"/>	Statutory item	<input type="checkbox"/>
NHS Long Term Plan	<input type="checkbox"/>	Governance	<input type="checkbox"/>
NHS People Plan	<input type="checkbox"/>		

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### Executive summary:

This paper summarises the delivery position for the End-of-year Mandate Assurance Report (MAR) 2020/21.

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### Action required:

The Boards are asked to note the MAR as a fair assessment of NHSEI performance.

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### Background

1. As part of our formal accountability to the Department of Health and Social Care (DHSC), an end of year assessment is required against Mandate objectives for the last financial year.
2. The MAR sets out an assessment of NHSEI performance against agreed Mandate objectives for 2020/21. It is a RAG rated report that includes narrative and RAG scores against deliverables for each Mandate objective.

### Considerations

3. The 2020/21 Mandate was set during the start of the pandemic. As a result, unlike in previous years, it was shorter and had a primary objective to support the Covid-19 response and four further objectives:

<b>Objective 1</b>	Support the Government to delay and mitigate the spread of Covid-19 and to contribute to research and innovation in prevention and treatment, whilst ensuring that everyone affected by it receives the very best possible NHS treatment.
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<b>Objective 2</b>	Ensure progress towards the effective implementation of the NHS Long Term Plan, including the commitments and trajectories set out in the National Implementation Plan and People Plan to be published later in the year and maintain and enhance public confidence in the NHS.
<b>Objective 3</b>	With support from Government, help ensure delivery of its wider priorities, which include manifesto commitments to further improve the experience of NHS patients, working with local government to support integration and the sustainability of social care through the Better Care Fund, and contributing to planning for life outside the EU once the current transition period ends.
<b>Objective 4</b>	Deliver the public health functions that the Secretary of State for Health and Social Care has delegated to NHS England to exercise under section 7A of the NHS Act 2006.
<b>Objective 5</b>	Share all information with Government that is necessary to enable progress against this mandate to be effectively monitored, and to support the Secretary of State in fulfilling wider statutory functions, including in respect of Covid-19

4. Alongside these core objectives is a requirement to ensure robust financial performance for 2020/21.
5. NHSEI and DHSC subsequently agreed a set of deliverables against these core objectives, focusing mainly on supporting Government's priorities in response to the pandemic.
6. The end-year assessment process has brought together policy teams across NHSEI and the Department to discuss performance and agree a joint position on delivery. To reach agreements between teams, evidence has been presented and a RAG delivery rating has been agreed by both sides.
7. The MAR demonstrates NHSEI's effective performance during the pandemic.
  - All deliverables for objectives 1 (the overarching objective recognising the response to the pandemic), 3, 4 and 5 and also the assessment of financial performance were considered to be Green or Amber/Green.
  - Objective 2 recognises three areas as Amber/Red where performance has been challenged by the unique circumstances of the pandemic.
  - No deliverables have been rated as Red.
8. A summary of RAG ratings for the MAR is provided below. The full table of deliverables is at **Annex A**.

RAG rating	Overall scores
Green	16 (53%)
Amber Green	11 (37%)
Amber Red	3 (10%)
Red	0
<b>Total</b>	<b>30</b>

9. The current position demonstrates that NHSEI has met or has mostly achieved 90% of the deliverables for the Mandate objectives for 2020/21.
10. The three deliverables that have been rated as Amber/ Red are with regard to the maintenance of services during the pandemic specifically related to Unplanned Emergency Care, Elective Care and Dental Services. The Amber/ Red position reflects the significant disruption caused by the pandemic to these services. However, it also acknowledges that plans have been put in place to recover the position for each of the given areas.

### Next steps

11. A summary of the final MAR will be published as part of the NHSEI Annual Report and to inform the Secretary of State's Annual Assessment.