

Mental Health
 Perinatal Mental Health
 Specialised Perinatal Mental Health Services (Inpatient Mother and Baby Units and Linked Outreach Teams)

C06/S/a

Code	Metric	Numerator	Denominator	Period Type	Frequency	Data Source Numerator	Data Source Denominator	Target	Notes	Q1	Q2	Q3	Q4
MHG01-PR	Percentage of patients that die while receiving care and treatment from the service	Number of patients that die while receiving care and treatment from the service	Number of patient discharges during time period	Rolling annual	Quarterly	Provider	Provider		This applies to all inpatient and outreach services. This includes all patients whether in units, on leave, or post-discharge where the patient is being supported by the outreach team.	Jul-21 - Jun-22	Oct-21 - Sep-22	Jan-22 - Dec-22	Apr-22 - Mar-23
MHG03-PR	Percentage of specialised service patients discharged who have comprehensive information sent to the receiving clinician and GP	Number of patients discharged with comprehensive information (as defined in the databook) sent to the receiving clinician and/or GP whichever is most appropriate	Number of patient discharges during time period	Quarterly	Quarterly	Provider	Provider		Comprehensive information should include: summary of last episode of treatment, outcome, medication, follow-up advice, CPA care plan documentation (when under CPA), risk assessment (when applicable), relapse indicators, secondary referral advice, MAPPAs eligibility (when required).	Apr-22 - Jun-22	Jul-22 - Sep-22	Oct-22 - Dec-22	Jan-23 - Mar-23
MHG04-PR	Percentage of completed patient satisfaction surveys	Total number of returned satisfaction surveys	Number of patients asked to complete satisfaction surveys	Rolling annual	Quarterly	Provider	Provider		Use of the Friends and Family Test for this metric is likely to be replaced by utilisation of POEM (Royal College's Patient Outcome and Experience Measure for perinatal) in 2020/21.	Jul-21 - Jun-22	Oct-21 - Sep-22	Jan-22 - Dec-22	Apr-22 - Mar-23
MHG05ai-PR	Rate of complaints	The total number of complaints received in reporting period	The total number of patients in contact with the service during reporting period	Quarterly	Quarterly	Provider	Provider		Include inpatients, outpatients and telephone contacts	Apr-22 - Jun-22	Jul-22 - Sep-22	Oct-22 - Dec-22	Jan-23 - Mar-23
MHG08-PR	Number of never events (as referenced in 'Never Events' standard contract)	Total Number of 'Never Events'		Quarterly	Quarterly	Provider				Apr-22 - Jun-22	Jul-22 - Sep-22	Oct-22 - Dec-22	Jan-23 - Mar-23
MHG11-PR	Percentage of eligible staff who have received clinical supervision as per trust / organisation policy	Number of eligible staff who have received clinical supervision as per trust / organisation policy	Number of eligible staff	Quarterly	Quarterly	Provider	Provider	75	Eligible staff is defined as all staff with a responsibility to provide care, included professionally qualified and unqualified staff. Clinical supervision is defined as the provision of either professionally mandated or clinically agreed individual practice supervision on a 1:1 basis and/or in professionally supervised groups. Supervision should be to an agreed standard set out by the organisation to the CQC and/or SCG.	Apr-22 - Jun-22	Jul-22 - Sep-22	Oct-22 - Dec-22	Jan-23 - Mar-23
MHG12a-PR	Percentage of staff who have received annual safeguarding vulnerable adults training.	Of those in denominator, number of staff who received safeguarding vulnerable adults training.	Number of staff requiring safeguarding vulnerable adults training.	Quarterly	Quarterly	Provider	Provider			Apr-22 - Jun-22	Jul-22 - Sep-22	Oct-22 - Dec-22	Jan-23 - Mar-23
MHG12b-PR	Percentage of staff who have received annual safeguarding children training	Of those in denominator, number of staff who received safeguarding children training	Number of staff requiring safeguarding children training	Quarterly	Quarterly	Provider	Provider			Apr-22 - Jun-22	Jul-22 - Sep-22	Oct-22 - Dec-22	Jan-23 - Mar-23
MHG14-PR	Average change in HoNOS score on discharge	The sum total of the change in HoNOS score for all patients in the denominator	Total number of patients discharged during reporting period	Quarterly	Quarterly	Provider	Provider		Measuring change in HoNOS score requires recording of paired measures, and should be calculated by subtracting the score upon admission from the score upon discharge from the inpatient unit.	Apr-22 - Jun-22	Jul-22 - Sep-22	Oct-22 - Dec-22	Jan-23 - Mar-23
MHG15-PR	Readmission rate within 30 days	Of those patients in the denominator, the number who were subsequently readmitted within 30 days of the discharge	The total number of patients discharged in the reporting period	Quarterly	Quarterly	Provider	Provider			Apr-22 - Jun-22	Jul-22 - Sep-22	Oct-22 - Dec-22	Jan-23 - Mar-23

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MHG16-PR	Proportion of admissions where patient is suffering from a relapse episode	Of those in the denominator, the number who were admitted due to suffering from a relapse in their illness	The total number of patients admitted in the reporting period	Quarterly	Quarterly	Provider	Provider		The purpose of this metric is to ensure that services are aware of patients' history of mental illness such that appropriate plans are in place to mitigate against the increased risk of admission. The previous episode(s) of mental illness need not have resulted in an MBU admission for patients to be counted here. A patient should be considered as experiencing a relapse episode if the individual has had a previously recorded diagnosis of the same type of mental illness (if not the same diagnosis code), at any prior point in time. Admissions in a relapse period are not the same as readmissions, as the relapse admission refers to an episode of mental illness which occurs after an initial episode taking place a previous point.	Apr-22 - Jun-22	Jul-22 - Sep-22	Oct-22 - Dec-22	Jan-23 - Mar-23
MHG17-PR	Proportion of women discharged to another inpatient setting (excluding those transferred to other MBUs)	Of those in the denominator, the number who are discharged to another inpatient setting	The total number of patients discharged in the reporting period	Quarterly	Quarterly	Provider	Provider		Exclude those transferred to other MBUs	Apr-22 - Jun-22	Jul-22 - Sep-22	Oct-22 - Dec-22	Jan-23 - Mar-23
MHG18-PR	Proportion of serious incidents involving babies	Of those in the denominator, the number of serious incidents involving babies	The total number of serious incidents taking place on the ward or otherwise relating to the MBU in the reporting period	Quarter	Quarterly	Provider	Provider			Apr-22 - Jun-22	Jul-22 - Sep-22	Oct-22 - Dec-22	Jan-23 - Mar-23