

Classification: Official

Publication approval reference: PAR1378_ii



NHS oversight metrics for 2022/23

June 2022

Oversight Theme	NHS Long Term Plan / People Plan Area	Measure Name (Metric)	ICB level metric	Trust level metric
Quality of care, access and outcomes	Elective care	Total patients waiting more than 52, 78 and 104 weeks to start consultant-led treatment	✓	✓
	Elective care	Total elective activity undertaken compared with 2019/20 baseline	✓	✓
	Elective care	Total diagnostic activity undertaken compared with 2019/20 baseline	✓	✓
	Cancer	Total patients waiting over 62 days to begin cancer treatment compared with baseline	✓	✓
	Cancer	Proportion of patients meeting the faster cancer diagnosis standard	✓	✓
	Cancer	Total patients treated for cancer compared with the same point in 2019/20	✓	✓
	Outpatient transformation	Outpatient follow-up activity levels compared with 2019/20 baseline	✓	✓
	Urgent and emergency care	Proportion of ambulance arrivals delayed over 30 minutes	✓	✓
	Urgent and emergency care	Ambulance average response times by category		✓
	Urgent and emergency care	Proportion of patients spending more than 12 hours in an emergency department	✓	✓
	Maternity and children's health	Neonatal deaths per 1,000 total live births	✓	
	Maternity and children's health	Stillbirths per 1,000 total births	✓	
	Primary care and community services	Proportion of Urgent Community Response referrals reached within two hours	✓	
	Primary care and community services	Proportion of patients discharged from hospital to their usual place of residence	✓	✓

	Primary care and community services	Available virtual ward capacity per 100k head of population	✓	✓
	Primary care and community services	Number of general practice appointments per 10,000 weighted patients	✓	
	Primary care and community services	Number of Completed Referrals to Community Pharmacist Consultation Service (CPCS) from a. general practice and b. NHS111 per 100,000 population	✓	
	Primary care and community services	Units of Dental Activity delivered as a proportion of all Units of Dental Activity contracted	✓	
	Mental health services	Number of children and young people accessing mental health services as a % of trajectory	✓	
	Mental health services	Number of people with severe mental illness receiving a full annual physical health check and follow-up interventions as a % of trajectory	✓	
	Mental health services	Number of people accessing IAPT services as a % of trajectory	✓	
	Mental health services	Number of adults and older adults with severe mental illness accessing community mental health services as a % of trajectory	✓	
	Mental health services	Inappropriate adult acute mental health placement out-of-area placement bed days		✓
	Learning disabilities and autism	Proportion of people aged 14 and over with a learning disability on the GP register receiving an annual health check	✓	
	Learning disabilities and autism	Inpatients with a learning disability and/or autism per million head of population	✓	
	Personalised care	Rate of personalised care interventions	✓	
	Safe, high quality care	Summary Hospital-level Mortality Indicator		✓

	Safe, high quality care	National Patient Safety Alerts not completed by deadline		✓
	Safe, high quality care	Potential under-reporting of patient safety incidents		✓
	Safe, high quality care	Overall CQC rating		✓
	Safe, high quality care	Percentage of patients describing their overall experience of making a GP appointment as good	✓	
	Safe, high quality care	Acting to improve safety - safety culture theme in the NHS staff survey		✓
	Safe, high quality care	Methicillin-resistant Staphylococcus aureus (MRSA) bacteraemia infection rate		✓
	Safe, high quality care	Clostridium difficile infection rate		✓
	Safe, high quality care	E. coli bloodstream infection rate	✓	✓
	Safe, high quality care	Antimicrobial resistance: appropriate prescribing of antibiotics and broad-spectrum antibiotics in primary care	✓	
Preventing ill health and reducing inequalities	Reducing inequalities	Performance against relevant metrics for the target population cohort and five key clinical areas of health inequalities ¹	✓	✓
	Prevention and long term conditions	Number of people receiving mechanical thrombectomy as a % of all stroke patients	✓	
	Prevention and long term conditions	Proportion of people with CVD treated for cardiac high-risk conditions	✓	
	Prevention and long term conditions	Proportion of diabetes patients that have received all eight diabetes care processes	✓	

¹ NHS England has developed a national approach to support the reduction of health inequalities across the NHS, [Core20PLUS5](#). For all relevant metrics NHS England, ICBs and providers must consider how inequalities of access and outcome are being reduced. A Healthcare Inequalities Improvement Dashboard is available via NHS Foundry to further support these considerations.

	Prevention and long term conditions	Number of people supported through the NHS diabetes prevention programme as a proportion of patients profiled	✓	
	Prevention and long term conditions	Number of referrals to NHS digital weight management services per 100k head of population	✓	
	Prevention and long term conditions	Proportion of acute or maternity inpatient settings offering smoking cessation services	✓	✓
	Prevention and long term conditions	Proportion of patients who have a first consultation in a post-covid service within six weeks of referral	✓	✓
	Screening, vaccination and immunisation	Bowel screening coverage - % patients aged 60 - 74 screened in the last 30 months	✓	
	Screening, vaccination and immunisation	Breast screening coverage - % females aged 53 - 70 screened in the last 36 months	✓	
	Screening, vaccination and immunisation	Cervical screening coverage - % females aged 25 - 64 attending screening within the target period	✓	
	Screening, vaccination and immunisation	Proportion of people over 65 receiving a seasonal flu vaccination	✓	✓
	Screening, vaccination and immunisation	Population vaccination coverage – MMR for two doses (5 year olds)	✓	
Leadership and capability	Leadership	Aggregate score for NHS staff survey questions that measure perception of leadership culture	✓	✓
	Leadership	CQC well-led rating		✓
Finance and Use of Resources	Finance	Financial efficiency - variance from efficiency plan	✓	✓
	Finance	Financial stability - variance from break-even	✓	✓
	Finance	Achievement of Mental Health Investment Standard	✓	
	Finance	Agency spending	✓	
People	Looking after our people	Staff survey engagement theme score	✓	✓

	Looking after our people	Staff survey bullying and harassment score	✓	✓
	Looking after our people	Leaver rate	✓	✓
	Looking after our people	Sickness absence rate	✓	✓
	Belonging in the NHS	Proportion of staff in senior leadership roles who are from a) a BME background or b) are women	✓	✓
	Belonging in the NHS	Proportion of staff who agree that their organisation acts fairly with regard to career progression/promotion regardless of ethnic background, gender, religion, sexual orientation, disability or age	✓	✓
	Growing for the future	FTE doctors in General Practice per 10,000 weighted patients	✓	
	Growing for the future	Direct patient care staff in GP practices and PCNs per 10,000 weighted patients	✓	

NHS England
Wellington House
133-155 Waterloo Rd
London
SE1 8UG

This publication can be made available in a number of other formats on request.

© NHS England 2022

Publication approval reference: PAR1378_ii