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| Equality Delivery System 2022 Case Study |
| Domain 1: Commissioned or provided services  |

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| **Organisation Details** |
| **Name of organisation(s)** |  |
| **Type of organisation(s)**  |  |
| **Senior Responsible Officer (SRO)** |  |
| **SRO organisation and contact details**  |  |
| **SRO contact details** |  |
|  |
| **Name of Organisation** | **Last EDS2 publication date**  | **Name of Organisation** | **Last EDS2 publication date**  |
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| **Name of Organisation** | **Last EDS2 publication date** | **Name of Organisation** | **Last EDS2 publication date** |
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| **Responsible Officer(s) – please list one for each NHS organisation** |  |

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| Version 1, 15 August 2022 |

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| Domain 1: Commissioned or provided services – **Engagement**  |
| Please explain how you engaged with your patients and services users, their carers and representatives? Was this different to previous engagement? |  |
| When did you start engagement with your patients and services users, their carers and representatives? Was this different to previous engagement?  |  |
| Who was part of your engagement? How did you decide who to engage with? |  |
| Please describe any issues or barriers you experienced during the delivery of your engagement |  |
| If you have delivered your engagement differently to your last EDS submission, what impact has it had on your process and outcomes? |  |
| Please provide any other comments |  |

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| Domain 1: Commissioned or provided services – **Evidence** |
| Please describe the sources you have used to collate your evidence. Why have you used these sources? |  |
| Have you identified any new sources of data and information? What type of impact has this made? |  |
| Please provide any information on difficulties and/or barriers you experienced whilst collating evidence? |  |
| Please provide any other comments |  |