Friends and

Family Test

This month there were 1,292,603 responses to the Friends and Family Test. The following numbers show the proportion of responses that reflect a positive or negative experience from feedback provided by patients.*

May 2023

Positive Negative Neither/ Don't know

Н 2% 95% **Inpatient and Daycases** A&E Outpatients A&E, walk-in centres 81% 12%and minor injury units 3% 94% Outpatients Ambulance 87% 5%-(including patient transport) 94% 3% Maternity Mental Health Services 3% 94% **Community Health** 6%-87% **Mental Health** 97% 1%-DENTIST Dental 91% 5% **General Practice**

*Please note that some of these people may have responded to adapted versions of the Friends and Family Test recommend question to support an inclusive approach.

www.england.nhs.uk/FFTdata