This month there were 1,670,578 responses to the Friends and Family Test. The following numbers show the proportion of responses that reflect a positive or negative experience from feedback provided by patients.\*

**Inpatient and Daycases** 

A&E, walk-in centres

and minor injury units

## Friends and **Family Test**

Н

Outpatients

3% 94% Outpatients 8% Ambulance 84% (including patient transport) LÀ 94% 4% Maternity Mental Health Services 3% 94% **Community Health** 6%-87% **Mental Health** 

94%

79%

DENTIST R	Dental	97%	1%-	
	General Practice	92%	4%-	

\*Please note that some of these people may have responded to adapted versions of the Friends and Family Test recommend question to support an inclusive approach.

## www.england.nhs.uk/FFTdata



## Positive Negative

September 2023

Neither/ Don't know

A&E

3%

13%-