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| NHS Standard Contract 2024/25 consultation |
| Stakeholder response collation document |
| Version 1, December 2023 |

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Prepared by: NHS Standard Contract team, NHS England

[england.contractsengagement@nhs.net](mailto:england.contractsengagement@nhs.net)

# Overview

We have published a [consultation](https://www.engage.england.nhs.uk/) to ask for views from stakeholders on changes which NHS England (NHSE) proposes to make to the NHS Standard Contract for 2024/25.

The NHS Standard Contract is published by NHSE for use by NHS commissioners to contract for all healthcare services other than primary care services. We are now consulting on changes for 2024/25 to both versions of the Contract – the full-length version, which is used to commission the bulk of such services by value, and the shorter-form version, which can be used in defined circumstances for certain less complex and typically lower cost services. The consultation document and the updated Contracts are available on the [NHS Standard Contract 2024/25 webpage](https://www.england.nhs.uk/nhs-standard-contract/24-25/).

The consultation document describes the material changes and updates we are proposing to make to both versions of the Contract. We welcome comments from stakeholders on our proposals, along with any other suggestions for improvement. Comments on the draft Contracts can be submitted via the [NHS England Consultation Hub](https://www.engage.england.nhs.uk/).

We have published this Stakeholder Response Collation Document to help stakeholders collate responses from across their organisation. Please note that responses can only be submitted via the [NHS England Consultation Hub](https://www.engage.england.nhs.uk/). This document should not be used to submit responses, and all responses should be submitted via the Consultation Hub by 26 January 2024

(The topic numbers in the left-hand column in the tables below have been added so that stakeholders can ‘read across’ more easily to the online feedback form. Numbers 1-5 are not used in this collation document, as they correspond to stakeholders’ name, email address etc on the online feedback form.)

For each topic, please indicate whether a) your organisation supports the proposal, b) your organisation does not support the proposal, or c) the proposal is not applicable to your organisation, and add comments where relevant.

**The deadline for receipt of responses is 26 January 2024. We will publish the final versions of the generic Contract (both full-length and shorter-form) as soon after that as possible.**

# Core requirements to safeguard quality of care

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  | **Support proposal?** | | | **Comments** |
| **Yes** | **No** | **NA** |
| 6) | Care Quality Commission (CQC) “quality statements” |  |  |  |  |
| 7) | Fit and Proper Person Test for board members of NHS bodies |  |  |  |  |
| 8) | Supervision of the management of services by non-NHS providers |  |  |  |  |
| 9) | NHS Complaint Standards |  |  |  |  |

# National access and waiting times standards

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| --- | --- | --- | --- | --- | --- |
|  |  | **Support proposal?** | | | **Comments** |
| **Yes** | **No** | **NA** |
| 10) | Cancer waiting times |  |  |  |  |

# Service provision – new additions to reflect national priorities

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  | **Support proposal?** | | | **Comments** |
| **Yes** | **No** | **NA** |
| 11) | Diagnostic imaging reporting turnaround times |  |  |  |  |
| 12) | Patient and Carer Race Equality Framework |  |  |  |  |

# Service provision – areas where updated Contract wording is needed

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  | **Support proposal?** | | | **Comments** |
| **Yes** | **No** | **NA** |
| 13) | Maternity and neonatal services |  |  |  |  |
| 14) | Fit notes |  |  |  |  |
| 15) | Antibiotic usage |  |  |  |  |
| 16) | Emergency Preparedness, Resilience and Response (EPRR) |  |  |  |  |

# Patient safety

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| 17) | Patient Safety Incident Response Framework |  |  |  |  |
| 18) | Learn From Patient Safety Events Service |  |  |  |  |
| 19) | Patient Safety Specialists |  |  |  |  |

# Workforce

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  | **Support proposal?** | | | **Comments** |
| **Yes** | **No** | **NA** |
| 20) | NHS Equality, Diversity, and Inclusion Improvement Plan |  |  |  |  |
| 21) | Mandatory staff training on learning disability and autism |  |  |  |  |
| 22) | NHS Long Term Workforce Plan |  |  |  |  |

# Procurement of good and services

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| --- | --- | --- | --- | --- | --- |
|  |  | **Support proposal?** | | | **Comments** |
| **Yes** | **No** | **NA** |
| 23) | Procurement frameworks for goods and services |  |  |  |  |
| 24) | Nationally Contracted Products Programme / NHS Core List |  |  |  |  |
| 25) | Agency rules |  |  |  |  |
| 26) | Duty to explain purchasing decisions |  |  |  |  |

# Impact of the new NHS Provider Selection Regime

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| --- | --- | --- | --- | --- | --- |
|  |  | **Support proposal?** | | | **Comments** |
| **Yes** | **No** | **NA** |
| 27) | Permitted Variations |  |  |  |  |
| 28) | Termination |  |  |  |  |
| 29) | Recording of route through which contract was awarded |  |  |  |  |
| 30) | Extension of contract term |  |  |  |  |

# Patient choice of provider

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  | **Support proposal?** | | | **Comments** |
| **Yes** | **No** | **NA** |
| 31) | Patient choice legislation and guidance |  |  |  |  |
| 32) | Acceptance of referrals |  |  |  |  |
| 33) | Variations for new “choice” services / locations |  |  |  |  |

# Contract management processes

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  | **Support proposal?** | | | **Comments** |
| **Yes** | **No** | **NA** |
| 34) | Withholding of funding for Information Breaches |  |  |  |  |
| 35) | Activity management |  |  |  |  |
| 36) | Prior Approval Schemes |  |  |  |  |
| 37) | Invoice payment files |  |  |  |  |
| 38) | Audit |  |  |  |  |

# Further comments

|  |  |
| --- | --- |
| 39) |  |

# Consultation responses

1. We invite you to review the consultation document and the two draft Contracts (available on the [NHS Standard Contract 2024/25 webpage](https://www.england.nhs.uk/nhs-standard-contract/24-25/)) and provide us with feedback on any of our proposals.
2. Comments can be submitted only via the NHSE engagement portal through this [online feedback form](https://www.engage.england.nhs.uk/). We have published this Stakeholder Response Collation Document to help stakeholders collate responses from across their organisation. This document should not be used to submit responses by email, and all responses should be submitted via the online form.
3. **The deadline for receipt of responses is 26 January 2024.** **We will publish the final versions of the generic Contract (both full-length and shorter-form) as soon after that as possible.**

**.**

NHS England

Wellington House

133-155 Waterloo Road

London

SE1 8UG

Contact: [enquiries@england.nhs.uk](mailto:enquiries@england.nhs.uk)

This publication can be made available in a number of alternative formats on request

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