## Friends and

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Outpatients

This month there were 1,728,161 responses to the Friends and Family Test. The following numbers show the proportion of responses that reflect a positive or negative experience from feedback provided by patients.\*

## **Family Test**

Ambulance 9%-83% (including patient transport) 94% 3% Maternity Mental Health Services 3% 94% **Community Health** 6%-88% **Mental Health** 97% 1%-DENTIST Dental 91% 4% **General Practice** \*Please note that some of these people may have responded to adapted versions of the Friends and Family Test

**Inpatient and Daycases** 

A&E, walk-in centres

and minor injury units

## www.england.nhs.uk/FFTdata

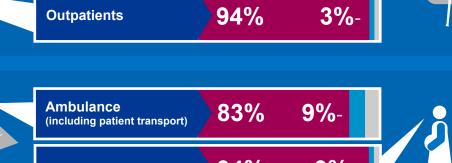
recommend question to support an inclusive approach.



## November 2023

Positive Negative Neither/ Don't know

A&E



95%

79%

3%

14%-