To accelerate the review and recall process, we ask integrated care boards (ICBs) to provide updated trajectories on actions and return to [england.csohearingprogramme@nhs.net](mailto:england.csohearingprogramme@nhs.net) by **Friday 20 June 2025**.

**ICB** (insert ICB name): **\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

Please attach any supplementary information plans you may have to your reply email or add as an appendix to this word document

|  |
| --- |
| Please complete the following detailing the plans within the ICB for **completion of all categories for each service in your ICB that is undertaking recall or paused**, and duplicating the table for each additional service. Detail what has been done to date and what remains for completion with a trajectory by month, noting dates if activity will need to go beyond September 2025.  For **paused, low and partial assurance** services, provide details of service improvement action plans by attaching a copy of plan in the return.  **Service Plan by Month** (insert service name)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Completion plan for** | **May 2025** | **June 2025** | **July 2025** | **August 2025** | **September 2025** | **Post September 2025** |
| **On site service reviews and number/site** | Insert text here for completion plan |  |  |  |  |  |
| **Diagnostic trace reviews (5 y whole cohort reviews), expected numbers by month** | Insert text here |  |  |  |  |  |
| **Recall and patient reassessment**  **(include number of patients)** | Insert text here |  |  |  |  |  |
| **Expected date all patients in recall are on required treatment pathway and detail ICB approach for completion** | Insert text here |  |  |  |  |  |
| **ICB level patient waiting list and triage (note updated PHSIP technical guidance includes triage)** | Insert number of children on waiting list in each category.  Indicate priority 1 to 4.  ICB plan to prioritise completion. |  |  |  |  |  |
| **For paused services detail plan for upskilling staff and timetable for re-opening the service and mitigations for current and new patients** | Insert text here |  |  |  |  |  |