

Part 2 – Form of Annex: Specific Processing Instructions

This is an Annex to the Data Processing Agreement between the Controller and the Processor dated 22/11/2024 as updated from time to time. Capitalised terms used in this Schedule have the meaning given to them in the Agreement.

Description	Details ¹
Controller for each Category of Personal Data	NHS England is controller for all Personal Data categories
Processor(s)	Palantir Technologies UK LTD – Processor for Federated Data Platform
Subprocessors	Amazon Web Service, Inc – Cloud hosting and infrastructure, alerting and encrypted notification services
Commencement of Processing	Urgent and Emergency Care (UEC) Dashboard is categorised as a Wave 1 allocation and this commences from April 2024.
Product Name	Urgent and Emergency Care (UEC) Dashboard
Duration of the Processing	Duration of the Services Agreement or, if shorter, the Controller's use of the Product.
Nature and purposes of the Processing	<p>The Urgent and Emergency Care (UEC) Dashboard contains information about admissions and performance of urgent and emergency care services and facilities. It provides local, regional and national users with access to Aggregated Data and Operational Data which will provide oversight of operational activity of urgent and emergency care services and performance against Key Performance Indicators to support delivery challenges and improvement / efficiencies to patient care, safety and operational performance. This will assist in the improvement of care co-ordination by using the information in the dashboards to inform care pathways.</p> <p>For the purposes of creating this Product, Pseudonymised Data items from the Emergency Care Data Set (ECDS) data and Aggregated Data from the A&E SitRep is transferred from UDAL and NCDR into FDP. The data items are listed in the Data Specification attached to the Product DPIA.</p> <p>Pseudonymised Data is aggregated and combined with Aggregated Data from the A&E SitRep to produce Aggregated Data used to create the UEC dashboard.</p> <p>The output of the UEC dashboard for all users is Anonymous Aggregated Data and Operational Data detailing operational performance through established key performance indicators outputs. The dashboard does not and must not display any personal data or record level patient data.</p> <p>The FDP Processor is instructed to provide the core-connector as described in the Overarching DPIA for FDP, to allow NHS England to analyse the Pseudonymised Data and Aggregated Data and produce the dashboards, and to make available the Aggregated Data which does not identify any individual, and Operational Data to the users of the dashboard.</p> <p>The FDP Processor is also instructed to implement access controls and governance for approving access to different internal and external users who may access different types of data (internal NHSE analytical users - Pseudonymised Data and dashboard users, Aggregated Data and Operational Data) for the purposes of using this Product.</p>

¹ Update as appropriate.

Description	Details ¹
Type of Personal Data	<p>Information about patients who have received Urgent and Emergency Care Services, including:</p> <ul style="list-style-type: none"> • Aggregate Age • Aggregate Sex • Aggregate Gender • Pseudonymised General Identifier • Aggregate Physical / Mental Health or condition • Racial / Ethnic Origin <p>The specific data items are listed in the Data Specification attached to the DPIA.</p>
Categories of Data Subject	Patient
Plan for return and destruction of the data once the Processing is complete UNLESS requirement under Union or Member State law to preserve that type of data	<p>Processor's</p> <ul style="list-style-type: none"> - Palantir as the FDP provider is configured only to retain data for defined periods that can be configured by Controller. Processor will delete or provide access for Controller to remove data from the Processor's services at the end of duration of processing.
Transfers of data outside the UK	All personal data is stored in the UK and is not to be accessible or processed from outside the UK.
Issued on behalf of the Controller by	Rebecca Llewellyn Federated Data Platform Programme Delivery Director Data Services
Date of Issue	16/05/2024