# Friends and

## **Family Test**

This month there were 1,908,905 responses to the Friends and Family Test. The following numbers show the proportion of responses that reflect a positive or negative experience from feedback provided by patients.\*

## **April 2025**

Positive Negative Neither/ Don't know

### Н 2% 95% **Inpatient and Daycases** A&E Outpatients A&E, walk-in centres 13%-80% and minor injury units 3% 94% Outpatients Ambulance 6%-88% (including patient transport) 93% 4% Maternity Mental Health Services 94% 3% **Community Health** 5%-90% **Mental Health** 96% 1%-DENTIST Dental 92% 4% **General Practice**

\*Please note that some of these people may have responded to adapted versions of the Friends and Family Test recommend question to support an inclusive approach.

## www.england.nhs.uk/FFTdata