

Standard Personal Medical Services Agreement Variation Notice



Standard Personal Medical Services (PMS) Agreement Variation Notice

Publishing approval number: PRN02054_iv

Version number: 1.0

First published: 21 August 2025

Prepared by Hill Dickinson on behalf of NHS England.

The text of the Standard Personal Medical Services (PMS) Agreement Variation Notice August 2025 has been prepared by Hill Dickinson on behalf of NHS England.

It is prepared on the basis that the signed agreement to be varied is in the form of the NHS England Standard Personal Medical Services Agreement and is up to date with all prior variation notices (up to and including the NHS England Standard Personal Medical Services Agreement Variation Notice August 2024).

Equalities and health inequalities statement

"Promoting equality and addressing health inequalities are at the heart of NHS England's values. Throughout the development of the policies and processes cited in this document, we have:

- given due regard to the need to eliminate discrimination, harassment and victimisation, to advance equality of opportunity, and to foster good relations between people who share a relevant protected characteristic (as cited under the Equality Act 2010) and those who do not share it;
- given regard to the need to reduce inequalities between patients in access to, and outcomes from, healthcare services and in securing that services are provided in an integrated way where this might reduce health inequalities."

Dear Sir/Madam

**Notice of Variation to your Personal Medical Services Agreement dated
[]**

We give you notice under paragraph 52(2) of Schedule 2 to the National Health Service (Personal Medical Services Agreements) Regulations 2015 (S.I. 2015/1879) that the terms of your Personal Medical Services Agreement dated [] are varied as set out below with effect from *[insert here date on which variations will take effect. Where reasonably practicable this should not be less than 14 days after the date on which this notice is served. This is a regulatory requirement]*.

These variations are made to comply with:

- The National Health Service (General Medical Services Contracts and Personal Medical Services Agreements) (Amendment) Regulations 2025;

which came into force since the last update to the Standard Personal Medical Services Agreement.

For the avoidance of doubt nothing in this notice shall affect accrued rights or liabilities up to the date of the variation.

We request you to acknowledge receipt of this notice by signing and returning the enclosed duplicate of it.

Dated:

Signed:

on behalf of [INSERT ICB NAME]

Print name:

Wording of Variations

Part 1

1. In clause 1.1, **insert** the following definition:

“**Primary Medical Services (Directed Enhanced Services) Directions**” means directions relating to provision of enhanced services given to NHS England under section 98A(3) of the 2006 Act;”.

Part 7

2. **Replace** clause 7.8.1 with:

“7.8.1 The Contractor must take steps to ensure that all of the following means of contacting the Practice are available for Patients throughout core hours:

7.8.1.1 by attending the Contractor's Practice Premises;

7.8.1.2 by telephone; and

7.8.1.3 through the Practice's Online Consultation Tool within the meaning given in clause 33ZD.2.”.

3. Immediately after clause 7.8.1, **insert**:

“7.8.1A The Contractor must take steps to ensure that a Patient who contacts the Contractor through:

7.8.1A.1 any of the means listed in sub-clauses 7.8.1.1 to 7.8.1.3; or

7.8.1A.2 a relevant electronic communication method within the meaning given in clause 33ZE.3.

is provided with an appropriate response in accordance with sub-clauses 7.8.2, 7.8.3 and 7.8.4.”.

4. In clause 7.8.3.1, **delete** the words “under sub-clause 7.8.1”.

Part 27

5. In clause 27.4A, **replace** the words “direction 4 of the Primary Medical Services (Directed Enhanced Services) (No.2) Directions 2021” with the words “the Primary Medical Services (Directed Enhanced Services) Directions”.

Part 30A

6. Immediately after clause 30.2, **insert:**

“30A Enabling access to patient records through GP Connect

30A.1 Where the Contractor holds a Patient’s record on its computerised clinical systems, the Contractor must ensure that its computerised clinical systems are configured to enable:

30A.1.1 GP Connect Access Record HTML and GP Connect
Access Record Structured; and

30A.1.2 GP Connect Update Record.

30A.2 The Contractor must take all reasonable steps to ensure that the functionality referred to in clause 30A.1 is operational at all times.

30A.3 In this clause:

“GP Connect” means the national service known as GP Connect provided by NHS England which facilitates interconnectivity between computerised clinical systems;

“GP Connect Access Record HTML” means the functionality within GP Connect that allows records to be viewed in Hypertext Markup Language by other users of GP Connect for the purpose of direct care to a Patient;

“GP Connect Access Record Structured” means the functionality within GP Connect that allows records to be viewed in a structured and coded format that is machine readable by other users of GP Connect for the purpose of direct care to a Patient;

“GP Connect Update Record” means the functionality within GP Connect that allows consultation summaries to be sent electronically to the contractor by other users of GP Connect for integration into the Patient’s record; and

“Patient’s record” means computerised records kept in relation to a Patient in accordance with clause 29.2.2.”.

Part 37

7. Immediately after clause 37.5A.2, **insert**:

“and

(c) the General Practice Patient Guidance published on the *NHS England* website.”.

Part 38

8. Immediately after clause 38.31, **insert**:

“Recording and reviewing Patient safety events

38.32 The Contractor must register for, and maintain an account with, the LFPSE Service that has administrator rights.

38.33 In this regulation, “LFPSE Service” refers to the centralised system provided by NHS England to record information and provide data and analysis about events involving Patient safety.”.

Part 52A

9. In clause 52A.1.1, **replace** the words “direction 4 of the Primary Medical Services (Directed Enhanced Services) (No.2) Directions 2021” with the words “the Primary Medical Services (Directed Enhanced Services) Directions”.

Part 54

10. In clause 54.1, after the words “Contractor’s Practice Area” **insert** the words “in accordance with paragraphs 5.1 to 5.7 of Schedule 5”.

Schedule 5

11. In paragraph 4A.1, **replace** the word “contactor” with the word “contractor”.

12. At the beginning of paragraph 5.1, **insert** the words “Subject to sub-paragraph 5.1.3,”.

13. Immediately after paragraph 5.1, **insert**:

“5.1.1 The Commissioner may, following consultation with the *Local Medical Committee* (if any) for the area in which the Contractor provides services under the contract, determine that in certain circumstances the Commissioner’s approval is required before the Contractor accepts an application for inclusion in its list of Patients in respect of a Patient who resides outside the Contractor’s Practice Area.

5.1.2 Where the Commissioner has made a determination in accordance with sub-paragraph 5.1.1 it must set out the circumstances in which its approval is required in a notice to the Contractor.

5.1.3 Where the Commissioner has made a determination in accordance with sub-paragraph 5.1.1, a Contractor may only accept an application for inclusion in its List of Patients in respect of a person who resides outside the Contractor’s Practice Area in the circumstances set out in a notice given under sub-paragraph 5.1.2 with the Commissioner’s approval.”.

14. In paragraph 11.1A.2, after the words “primary medical services”, **insert** the words “in response to a request for removal under paragraph 11.1”.

15. In paragraph 11.1B.1, **delete** the words “set up in accordance with direction 6 of the Primary Medical Services (Directed Enhanced Services) (No.2) Directions 2021”.

16. Immediately after paragraph 11.2A, **insert**:

“11.2B In sub-paragraph 11.1B, “Violent Patient Scheme” means a scheme set up in accordance with the Primary Medical Services (Directed Enhanced Services) Directions to provide primary medical services to those removed from a Contractor’s list of Patients under paragraph 11.1.”.

17. In paragraph 13.3.1, **replace** the words “six (6)” with the words “three (3)”.

I/We [] acknowledge receipt of the notice of variation dated [] of which the above is a duplicate. I/We acknowledge that this notice will take effect from [].

Signed:

[on behalf of]:

Print name:

Date: