# Urgent dental care incentive scheme: contractual guidance for commissioners and dental providers - Annex C: template communication to ineligible Dental Provider

**Communication sender: integrated care boards**

**Email subject: Update: Contract not eligible for the Urgent Dental Care Incentive Scheme 2025/26**

Dear [Insert name here / include details of contract as necessary where a single practice may hold multiple contracts to avoid confusion about which contracts are eligible]

Your contract[s] [insert number/s here] [has/have] not been identified as being eligible to participate in the Urgent Dental Care Incentive (UDCI) scheme in 2025/26. Further information about the scheme is available in the [contractual guidance](https://www.england.nhs.uk/publication/urgent-dental-care-incentive-scheme/#heading-1), which includes the eligibility criteria used to determine participation. Based on these criteria, your contract is not eligible due to [provide reasoning here].

If you do not agree with the outcome of this process, you may contact your commissioner to discuss by emailing [insert email address].

Kind regards

[signature]